



Project and Portfolio Management Center

Software Version: 9.55

Release Notes

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Installation Notes

The zip package of PPM 9.55 contains two files:

- ppm-955-SP5.jar, the installation jar file for PPM 9.55.
- ppm-955-LP-multi-lang.jar, language packs installation jar file for PPM 9.55. Required only when you want to install a language pack.

Instructions for installing language packs are provided in the Multilingual User Interface Guide, available at <https://admhelp.microfocus.com/ppm>.

Before the Install

Since 9.53, PPM no longer supports legacy license (license.conf). You should use Autopass license solution instead. Before the upgrade to PPM 9.55, make sure:

- You have installed Autopass license.
- Your licenses are valid.
- The license amount is sufficient.

Installing PPM 9.55

- PPM 9.50 or later is required before you can upgrade to 9.55.
- PPM recommends that you back up your customized files including scripts before applying PPM 9.55.

To install PPM 9.55:

1. Back up your database.
2. Back up your customized data.
3. Grant privilege of DBMS_CRYPT0.

PPM uses DBMS_CRYPT0.HASH to generate hash code for reference codes of entity types (such as request type, report type, and datasource). When PPM starts, it first checks whether the PPM schema has the privilege of executing DBMS_CRYPT0. If not, PPM cannot start with an error.

To grant privilege of DBMS_CRYPT0, ask your DBA to run the following command:

```
GRANT EXECUTE ON DBMS_CRYPT0 to <ppm_schema>
```

4. Stop the PPM Server. The Service Pack cannot be installed on an active server.
5. Copy the Service Pack file ppm-955-SP5.jar to the <PPM_Home> directory. This is the directory where the PPM Server is installed.
6. Change to the <PPM_Home>/bin directory.
7. Start the installation using the following command: `sh ./kDeploy.sh -i SP5`.
8. Follow the on-screen instructions to complete the installation.

9. Restore your customized data (if any).
10. Start the PPM Server.

Out-of-Sync Actuals Data

The following sections describe what to do if the pre-validation process during installation determines that data is not synchronized between the Time Management and Project Management modules or between the Time Management and Demand Management modules.

Data Out of Sync Between Time Management and Demand Management

During the installation of PPM 9.55, if the pre-validation process determines that actuals data in the Time Management and Demand Management modules are out of sync, an error occurs and you cannot continue with the installation.

To resolve the problem:

1. Navigate to the `<PPM_Home>/deploy/955/SP5/phases/prevalidationdirectory` and run the `CorrectDMTMActualsOutOfSync.sql` script.
2. After the script has run successfully, re-install PPM 9.55.

Data Out of Sync Between Time Management and Project Management

During the installation of PPM 9.55, if the pre-validation process determines that actuals data in the Time Management and Project Management modules are out of sync, an error occurs and you cannot continue with the installation.

To resolve the problem:

1. To tag these data for synchronization, navigate to the `<PPM_Home>/deploy/955/SP5/phases/prevalidationdirectory` and run the `MarkPMTMActualsOutOfSync.sql` script.
2. Re-deploy PPM 9.55.
3. After you successfully install PPM 9.55, navigate to the `<PPM_Home>/bin` directory and run the `kPMTMSync.sh` script as follows, and redirect the output to a file:

```
sh ./kPMTMSync.sh -username <username> -password <password>
```

Supported Upgrades

We strongly recommend you upgrade PPM to the latest version. In general, each new PPM version includes important product improvements that are not provided in earlier versions.

Current PPM Version	Can be upgraded to				
	9.1x	9.2x	9.3x	9.4x	9.5x
9.10	9.11 or later	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55

9.11	9.12 or later	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.12	9.13 or later	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.13	9.14 (build 1460)	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.14 (build 1435 or build 1460)	—	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.14.0001-9.14.0004	—	9.20-9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.14.0005-9.14.0006	—	9.21, 9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.14.0007-9.14.0009	—	9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.20	—	9.21, 9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.21	—	9.22	9.30-9.32	9.40-9.42	9.50-9.55
9.22	—	—	9.30-9.32	9.40-9.42	9.50-9.55
9.22.0001-9.22.0005	—	—	9.30-9.32	9.40-9.42	9.50-9.55
9.30	—	—	9.31-9.32	9.40-9.42	9.50-9.55
9.30.0001	—	—	9.31-9.32	9.40-9.42	9.50-9.55
9.31	—	—	9.32	9.40-9.42	9.50-9.55
9.31.0001-9.32.0005	—	—	9.32	9.40-9.42	9.50-9.55
9.40, 9.40.0001	—	—	—	9.41-9.42	9.50-9.55
9.41, 9.41.0001	—	—	—	9.42	9.50-9.55
9.42, 9.42.000x	—	—	—	—	9.50-9.55
9.50, 9.50.0001	—	—	—	—	9.51-9.55
9.51	—	—	—	—	9.52-9.55
9.52	—	—	—	—	9.53-9.55
9.53	—	—	—	—	9.54-9.55
9.54	—	—	—	—	9.55

Best Practices

Micro Focus constantly improves security of our products to provide highest level of protection. This section lists the best practices you should follow to implement the protection to your environment.

Use Refresh button to reload page

We enforce POST method for state-changing PPM web service requests to protect PPM from attacking.

As a result of this protection, Pressing Enter in the address bar is not allowed and returns 403 error.

Therefore, we recommend you use the Refresh button if you want to reload a page.

Protect customized jsp page from CSRF

We enforce CSRF token validation for PPM OOTB jsp pages. To make sure custom and modified jsp pages are under PPM protection just as PPM OOTB jsp pages, you should apply the following best practices to each of your custom and modified jsp pages.

1. Add the following script file in your JSP page.

```
<script type="text/javascript" src="/itg/web/knta/global/js/csrf.js"></script>
```

2. For a JSP page that would send POST requests:

- If the page mocks form submission in JS, add CSRF token by calling `addCSRFToken([formObject])`.
- If the page sends requests directly, add CSRF token into request URL: `<URL>"?CSRF_X_TOKEN="<getCookie>('CSRF_X_TOKEN')`.

Note: In some rare conditions, USER/Monitor/or whatever will access a page (not necessarily a custom page) directly without a PPM session, e.g. a monitor script issues a curl request to `logon.jsp` to test if a PPM node is alive. In this case, it cannot provide a CSRF token, thus we should add the page into white list, by setting the parameter `CSRF_BYPASS_URLS` in `server.conf`.

For example, if the JSP page (`test.jsp`) is under the directory `<PPM_HOME>/server/<NODE_NAME>/deploy/itg.war/web/common/`, you should configure the parameter as follows:
`com.kintana.core.server.CSRF_BYPASS_URLS=/itg/web/common/test.jsp`

If you have multiple JSP pages to add into white list, separate them with comma in the parameter.

What's New in PPM 9.55

This section provides an overview of the features that were introduced or enhanced in PPM 9.55.

For details of each enhancement, see PPM online help: <https://admhelp.microfocus.com/ppm/>.

PPM for Mobile updates

The following updates were added to PPM for Mobile.

Mobile Dashboard landing page	PPM for Mobile now has a Dashboard landing page. By default, the mobile landing page is the same as your PPM desktop landing page. If allowed by your PPM administrator, you can set a different Dashboard page as your mobile landing page.
Customize which workflow actions are applicable to the mobile web client	As an administrator, you can configure whether requests using a certain workflow will be listed in the mobile web client, and whether a workflow step will be used in the mobile web client. Mobile users can only act on the workflow steps that is configured to be used in the mobile web client. This improves the usability and efficiency of approving requests.
Add notes for requests	You can add notes for requests to exchange ideas among stakeholders.
Requests are listed in the descending order of waiting time	The waiting time of a request is the time since its workflow step last changed. The request that has the longest waiting time is now listed on the top.
Look-ahead screen to provide more information	If the action you are taking on a request requires you to provide more information, a request "look-ahead" screen pops up to list which information should be filled.
New name of the new version of the mobile web client: PPM for Mobile	We refer to the new version of the mobile web client as PPM for Mobile .

Financial Management enhancements

The following enhancements were added to the Financial Management module.

Use new UI when editing financial summary costs	PPM introduced a new UI for the Edit Costs page. The new UI provides better user experiences, such as easy editing, sorting, grouping and filtering data.
Lock forecast and actual costs of the past months	PPM allows you to prevent users from editing costs (forecast, actual, or both) of the past months. This feature only works in the new UI of the Edit Costs page.
Able to set default values for proposal and asset financial summary settings	PPM introduced 6 parameters in the Administration Console to respectively control whether or not the financial summary settings for new proposals and assets are checked by default. For details, see the following parameters: <ul style="list-style-type: none">• ENABLE_PROPOSAL_SP_SYNCHRONIZED• ENABLE_PROPOSAL_TM_ACTUAL_SYNCHRONIZED• ENABLE_PROPOSAL_TRACK_CAPITAL_COST• ENABLE_ASSET_SP_SYNCHRONIZED• ENABLE_ASSET_TM_ACTUAL_SYNCHRONIZED• ENABLE_ASSET_TRACK_CAPITAL_COST

Project Management enhancements

The following enhancements were added to the Project Management module.

Improved control and visualization when logging time against closed tasks	<ul style="list-style-type: none">• New project settings options were added for project managers to control what time submitters can do with completed and cancelled tasks.• Time sheet pages now have improved visual cues for cancelled and completed tasks.
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<p>Add "Expand to" option in work plan Quick view</p>	<p>You can now use the "Expand to" option in the work plan Quick view to expand or collapse the work plan to a specified level from 2 to 7.</p>
<p>Separately show or hide cost health indicator, projected cost widget, and cost tab</p>	<p>You can now use separate options in the Project Settings page > Project Overview Layout policy to independently show or hide the cost health indicator, the projected cost widget, and the Cost tab.</p>
<p>Select the time range for projected cost widget and project cost portlet</p>	<p>PPM added new options in the project settings for you to decide for which period are costs in the Projected Cost widget and the Project Cost portlet calculated: the project plan period, or the financial summary's entire period.</p>
<p>Show/hide "Activity is Required" in project settings</p>	<p>As an administrator, you can use the feature toggle: Show "Activity is Required" in TM section of Project Settings to control whether or not to show the Activity is Required option in the Project Settings page.</p>

Dashboard

The following enhancements were added to the Dashboard module.

<p>A new Dashboard portlet type: HTML+ portlet</p>	<p>You can create "HTML+" portlet type definitions that use HTML, CSS and JavaScript languages to leverage data from Dashboard data sources.</p>
<p>Use revamped pivot table portlets</p>	<p>PPM introduced a revamped version for pivot table portlets. It is in use when the feature "Use Revamped Pivot Table Portlets" is turned on.</p> <p>The revamped version optimizes data views and allows more flexibility.</p>
<p>Easy way to change portlet title</p>	<p>To change the title of a portlet, double-click the portlet title and edit the title.</p> <p>It is applicable only to portlets in the private Dashboard pages.</p>

List portlets support displaying of Clob data type	List portlets now support the return of data exceeding 4,000 characters for a particular column. PPM passes such data as a clob result and has it correctly displayed as character data to end users.
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Demand Management

The following enhancement was added to the Demand Management module.

Save a request without entering all mandatory fields	After a request is submitted, you can click Save for Later to save a request without having all the mandatory fields filled.
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Program Management enhancements

The following enhancement was added to the Program Management module.

Control whether a program can withdraw more budget from a content than the content's total budget allows	A new option was added in the Program Type Settings page > Financial Management policy to control whether a program can allocate a negative budget amount to a content to reduce the content's total budget to be less than 0. Budget allocators will be prompted when they are about to withdraw more budget than available.
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Portfolio Management enhancements

The following enhancement was added to the Portfolio Management module.

Portfolio Management landing page and portfolio details page were revamped	<ul style="list-style-type: none">• The Portfolio Management landing page adds a new tab (All Portfolios) to list all portfolios. The All Portfolios page replaces the previous View Portfolio Hierarchy page.• Portfolio hierarchy is displayed in all pages of Portfolio Management: the All Portfolios page, the table view of the My Portfolios page, and the left pane of the portfolio details page.
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Feature Toggles enhancements

The following enhancement was added to the Feature Toggles area.

New status for feature toggles: Evergreen Candidate	PPM introduced a new status for feature toggles: Evergreen Candidate.
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Deprecation

HIDE_COST_TAB_ON_PROJECT_PAGE

This parameter used to control the availability of the Cost tab in the Project Overview page. It is deprecated starting from this release. Your setting of this parameter will be remembered after the upgrade to 9.55, and project managers can then use the **Show Cost Tab** option in the Project Settings page to control whether or not to show the tab.

 See also:

- [What's New in PPM 9.53](#)
- [What's New in PPM 9.52](#)
- [What's New in PPM 9.51](#)
- [What's New in PPM 9.50](#)

Certifications

PPM 9.55 adds support for the following:

Oracle EBS

- EBS 12.2.7 is certified to be compatible with Object Migrator 12.2.1.

Browsers

- Mozilla Firefox 68.2 ESR
- Google Chrome 78.0
- Safari 11.1

Fixes in PPM 9.55

PPM 9.55 includes the following defect fixes.

QCCR1L	Symptom	Resolution
50966	Running a SQL query in the SQL Runner of the Administration Console returns incorrect data.	Fixed
64472	The capacity data of an unnamed resource is lost when you change the display period of the Manage Resource Pool page.	Fixed
66028	Resource Management Optimization page does not work when users try to assign resources.	Fixed
68059	It takes long after clicking to open a drill-down portlet.	Fixed
68077	If a portlet contains a large number of columns, it cannot be minimized to a correct size, which will make the other portlets in the same Dashboard page unreadable.	Fixed
68099	When you open a request from the My Requests portlet, the Next and Previous button in the top-right corner of the request details page do not always work.	Fixed
68110	If two portlets enable portlet event communication, and the filter value of the parent portlet has special characters such as &, <, >, ",',, the child portlet does not show expected result.	Fixed
68269	It times out or have delays when you open packages.	Fixed

68281	An error occurs when you export a staffing profile audit trail to Excel.	Fixed
68295	Only one value among multiple attributes in the LDAP server can be imported to PPM.	Fixed
68313	If a staffing profile has a long position list, the further down a position is in the list, the further down the position details window is in the staffing profile page. Therefore, it happens that a position details window cannot be fully displayed or is completely out of sight.	Fixed
68319	If financial summary multi-currency is enabled, the audit trail should not log regions of cost lines.	Fixed
68352 68441	Work plan % complete is showing more than 100% complete.	Do not allow users to add new resources if the Unassigned Scheduled Effort is 0.
68372	If a PPM request field contains special characters, the synchronization between the request and ALM would fail with an error.	Fixed
68376	The Org Unit Interface report does not update org unit managers after the upgrade to 9.52.	Fixed
68379	If a task has a very long name or description in the Add Tasks to Time Sheet window, the Add button is missing.	Fixed
68384	The start and finish dates of positions should not be changed when you extend the staffing profile end period.	Fixed
68409	Cannot export a drill-down portlet to PDF in Internet Explorer.	Fixed

68410	The Export to Excel option is not available on multiple drill-down portlets and pivot table portlets.	Fixed
68412	The parameter APM_ROADMAP_HIERARCHY_PORTFOLIO_LEVEL is missing in the documentation.	Added the parameters to the documentation: <ul style="list-style-type: none"> • APM_ROADMAP_HIERARCHY_PORTFOLIO_LEVEL • APM_ROADMAP_HIERARCHY_REQUEST_LEVEL • APM_ROADMAP_HIERARCHY_MAX_LEVEL
68416	When you login PPM with the "Remember me" option checked, close the browser without logging out, and then open a request from an email notification, a blank page opens. You have to refresh the page to see the request details.	Fixed
68423	If a project is closed, the Strategy section of the project details page should be non-editable.	Fixed
68440	When creating a work plan from an mpp file, the pop-up window which shows the message "Do you want to import the actuals information from the mpp file to the work plan? select 'Yes' if you want to import the mpp file with actuals." is not displayed in the screen. You have to scroll down the page to locate the pop-up window.	Fixed
68443	If you submit a Workflow Detail report with the Show Notifications option checked, an error occurs when you click the hyperlink to workflow the in the email notification. This happens in PPM running on AWS.	Fixed.

68456	If the name of a personal Dashboard page contains special characters and single quote, it does not work to navigate back to the page by clicking the page link from the breadcrumb.	Fixed
68465	A portlet filter does not work in Chrome.	Fixed
68536	An invalid Oracle Apps database link can cause PPM fail to start up when that database link is the one to create synonym FND_CONCURRENT_REQUESTS.	In order to fix the problem, please set com.kintana.core.server.ORACLE_APPS_ENABLED=false
68540	A drill-down portlet cannot be shown if it has a long URL.	Fixed
68547	The output from calling the Demand Management Web service "getRequests" operation displays the "oldValue" and "newValue" elements of the FieldChangeNote data type in the wrong sequence. The output displays the "newValue" element before the "oldValue" element when it should put "oldValue" before "newValue".	Fixed
68550	The Export to Excel button should not be in a minimized portlet.	Fixed
68568	If you save or create a time sheet in the mobile client, you will not be able to open it in the standard PPM UI.	Fixed
68581	The configurations in the View Project Quality page are missing if you switch between this page and the Enterprise Agile page.	Fixed
68583	After creating a new program using 300 or more characters in the OOTB field Program Name, an error occurs when you save or execute any workflow action in the program details.	Fixed

68587	If you want to purge the staffing profiles that have not been updated since a specific year, the amount of such staffing profiles returned by the purge tool does not match the amount in the database.	Fixed
68599	Not able to export a list portlet to Excel because unexpected colors are used in the portlet.	Fixed

Known Issues and Limitations in PPM 9.55

This software release has the following known issues and limitations. This is a cumulative list of known issues and limitations from PPM 9.50 till 9.55. The problems are categorized by the affected product area. If a problem has an assigned internal tracking number, the tracking number is provided (in parentheses) at the end of the problem description.

Financial Management

Known Issue: If you enable the financial summary setting "Calculate the forecasted labor costs from the staffing profile" for a proposal or an asset, and if you use the web service to update the staffing profile header, you may encounter the session timeout issue.

MLU

Known Issue: If your session language is Turkish, in every occurrence of the capitalized Turkish letter "İ", the dot is missing. This issue happens in the Team Management and What-if Analysis pages.

Platform

Known Issue: In rare cases, PPM does not start up because of a license usage exceeded error.

Known Issue: The name of attachment and Excel may change to unrecognizable characters in Edge if you log in to PPM with non-English language.

Workaround: Change the file name to English manually.

Known Issue: If Oracle PPM user does not have permission 'SYS.USER_OBJECTS' on Oracle 12c, it will report error: ORA-01720: grant option does not exist for 'SYS.USER_OBJECTS' during the PPM installation.

Workaround: If you use Oracle 12c with PPM, you should add permission 'SYS.USER_OBJECTS' to your Oracle user. When the PPM user is created during installation, log in to the Oracle database as sys user and execute the below SQL:

```
grant all on SYS.DBMS_CRYPT0 to sys with grant option;  
grant all on SYS.DBMS_CRYPT0 to system with grant option;  
grant all on SYS.USER_OBJECTS to sys with grant option;  
grant all on SYS.USER_OBJECTS to system with grant option;  
GRANT EXECUTE ON SYS.DBMS_CRYPT0 to <USER>;  
grant all on SYS.USER_OBJECTS to <USER> with grant option;  
grant all on SYS.USER_OBJECTS to <USER>_rml with grant option;
```

Dashboard

Known Issue: If the revamped version of pivot table portlets is in use, when you select **Count** in the **Aggregation function** option of a pivot table portlet preferences, the numbers in the Total line of the portlet are not calculated in the same way as they are in the old version of pivot table portlets: they are not the sum of all values per column, but the total number of the group-by rows.

Known Issue: When the PDF file for a dashboard page contains more than 7 pages, the file does not generate.

Workaround: Print long dashboard pages as separate PDF files: Choose several portlets for each print.

Known Issue: In Safari, certain heritage iLog portlet charts may print as blank.

Known Issue: An extra blank page is added after printing the dashboard to PDF.

Known Issue: There may be a black block in the exported dashboard/project PDF if you scroll up and down the export preview page.

Administration

Known Issue: If a region column in the Manage Regions page has the text like `<script>xxx</script>`, when you export the page to Excel, the values of the column and of the columns after it are truncated in the Excel file.

Known Issue: When opening Workbench via desktop, The applet login box lists all languages including those not installed.

What-if Analysis

Known Issue: In Internet Explorer, the mouse cursor is still shown in non-editable fields in the Create Scenario page.

Known Issue: Failing to delete all scenarios when the number of scenarios exceeds 1,000.

Known Issue: When you change the strategic theme type for a portfolio, the confirmation prompt still appears even when there are no contents included in the portfolio.

Known Issue: When Financial Management is disabled for a program and the program is included in a portfolio, the financial data of the program in the portfolio scenario's Contents tab is not consistent with the data in the scenario's Budget tab.

Demand Management

Known Issue: When an asset is included in a portfolio that has strategic themes defined, if you export the asset details page to PDF, the PDF does not include the Strategy section.

Known Issue: If a project-type request has the Agile Integration Info field group in the details page, exporting the project to PDF fails.

Known issue: In Request type, when you change validation from Text Field -400' to 'Text Field -10', the Max Length will not change from 4000 to 200.

Integrations

Known Issue: If creating a PPM request automatically creates an entity in ALM, and if the ALM field Detected By is mapped to a PPM user field, with the ALM field controlling the data sync between them, PPM uses the ALM username and password specified in the integration configuration page as the default value for the Detected By field when creating the ALM entity. This logic works fine if ALM runs in non-SSO mode. However, if ALM runs in SSO mode, the logic no longer works because ALM uses API key and API key secret instead of username and password to find the matching user in ALM.

Workaround: Avoid using the ALM username and password to sync the Detected By field. Use the value of the mapped PPM user field instead. Change the sync direction between Detected By and the PPM user field to "Bi-directional" and makes sure the user specified in the PPM user field is mapped to an existing ALM user.

Known Issue: PPM does not generate even logs if the sync between a PPM request and its mapped ALM Octane entity fails.

Known Issue: If a PPM request is created and this triggers creating a mapped entity in ALM Octane, copying the PPM request also copies the ALM Octane entity ID information.

Known Issue: When a project is integrated with MSP under the MPP file mode, you cannot see if the upload MPP file and download MPP file icons in the Work Plan portlet of the project overview page are disabled or enabled. They are displayed the same in both statuses.

Known Issue: When a PPM request triggers creating an ALM Octane entity, updating the entity name to something like `<script>xxx</script>` would save the `<script>` value in the PPM request. Such format of content should not be saved in PPM requests.

Known Issue: If a project is integrated with MSP under the MPP file integration mode, uploading an MPP file for the first time is successful, but an internal error occurs when uploading a second MPP file. This happens when the parameter USE_MPP_FILE_HIGH_PERF_WP_SYNC is enabled.

Workaround: Set USE_MPP_FILE_HIGH_PERF_WP_SYNC to false.

Known Issue: If the ALM Octane client ID or secret includes special characters `<`, `>`, or `&`, you cannot create an ALM Octane agile instance successfully.

Portfolio Management

Known Issue: The portfolio milestone pop-up window does not disappear unless you place the mouse over the timeline bar.

Known Issue: An error prompt appears if you enter an invalid value in the portfolio business goal's Target field. The error may not disappear even after you enter a valid value.

Known Issue: If a portfolio contains multiple contents, the current date line may move slightly when you place your cursor on a portfolio milestone.

Program Management

Known Issue: In Chrome, "Internal error. Please contact your PPM administrator" appears and then disappears quickly when you perform various operations in a program page.

REST API

Known Issue: The API shows response content type "application/xml" even if an API does not support xml type in swagger.

Send Us Feedback



Let us know how we can improve your experience with the Release Notes.
Send your email to: docteam@microfocus.com