



# Diagnostics

Software Version: 9.51

## Diagnostics Local Client

Document Release Date: November 2018

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# Diagnostics Local Client

The Diagnostics Local Client enables you to launch the User Interface of a target Diagnostics server as a desktop application without the need for a web browser.

## Support Matrix

**Supported OS:** Windows 2012R2, 2016, 7 and 10.

**Supported APM versions:** Diagnostics 9.40 and later.

## Launch Diagnostics UI using the Diagnostics Local Client

Download the **diag\_local\_client-9.51** from Software Support.

Extract the contents from **diag\_local\_client-9.51.zip** and save in a folder.

Double-click **local\_client-start.bat** to open Diagnostics Local Client.

Enter the Diagnostics URL in the format **http://<host name>:2006/**

Click on **LOAD** button to open Diagnostics login screen.

Enter the user credentials to open Diagnostics UI.

To launch Diagnostics Profiler UI, enter login credentials in the pop up wizard and click **Login**.

## Access secure connections (HTTPS) of Diagnostics using the Diagnostics local client

1. Copy the security certificate **diag\_server\_commander.cer** from the Diagnostics server to a temp location.
2. Import the certificate into cacert keystore available with local client and run the following command:

```
<Local client path>\Diagnostics-Client-9.51\java\bin\keytool -import -alias downloadedCertAlias -keystore <Local client path>\Diagnostics-Client-9.51\java\lib\security\cacerts -file <Security certificate path>\diag_server_commander.cer
```

3. The default password is **changeit**. Type **Yes** when prompted to trust the certificate.

Open local client launcher and enter Diagnostic URL **https://<hostname>:8443/**, the Diagnostics login screen opens.

**NOTE:**

Next Gen UI , Maintenance and other HTML links will open in default browser

## Access Diagnostics UI from APM local client

If you have Diagnostics integrated with APM, then perform the following steps to launch Diagnostics UI from APM:

1. Download APM local client from [Software Support](#)
2. Extract the Local client zip file and launch APM local client.
3. Provide APM URL and click **Load**.
4. To register Diagnostics with APM, go to **Admin > Diagnostics** and provide the Diagnostics server host name.
5. To launch the Diagnostics UI, go to **Applications > Diagnostics**.

## Configure Proxy

The Diagnostics Local Client works with the default proxy settings present within **Tools > Internet options > Connections > LAN settings**

## Limitations

1. Once the Diagnostics probe is launched, the Enter option is disabled.
2. Diagnostics server running on PCF (Pivotal Cloud Foundry) cannot be loaded.
3. Localization is not enabled.

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