

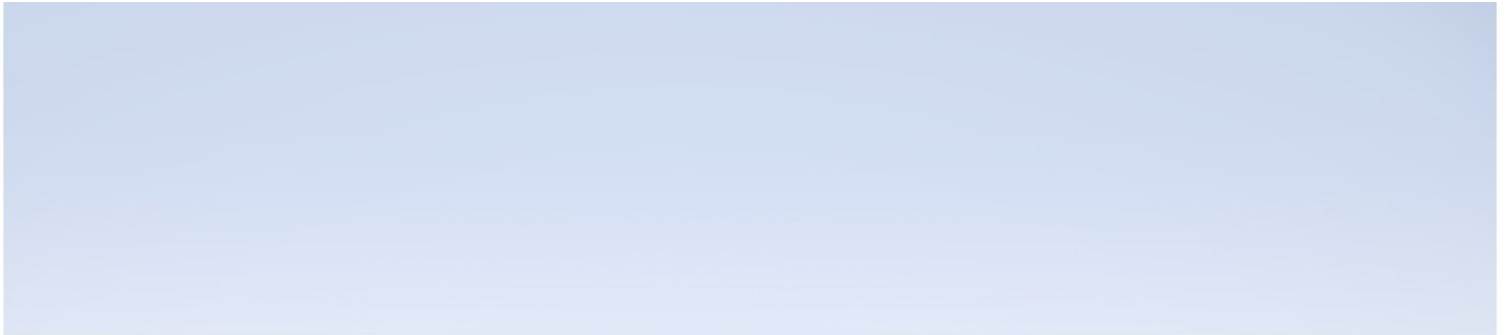


Diagnostics

Version 9.51, Released November 2018

Release Notes

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Diagnostics Release Notes

This document provides information about Diagnostics 9.51.

What's New in this Release

Diagnostics 9.51 includes the following features and enhancements:

Diagnostics Local Client: You can now launch Diagnostics application using Local Client. This feature does not require a browser to launch the application. To know more, see [Diagnostics Local Client](#).

Mandates:

- Support for RHEL 7.5
- Diagnostics server installer bundled with rebranded OA component.

Integrations:

Diagnostics integrates with centralized server Store Once to store the data. To know more, see [Diagnostics integration with COSO](#).

Requirements

System Requirements

The Diagnostics System Requirements and Support Matrixes Guide contains information about system requirements for all Diagnostics components. This guide is available as a PDF on the [Software Support web site](https://softwaresupport.softwaregrp.com/) (https://softwaresupport.softwaregrp.com/). Access requires a Passport login.

Installation Requirements

Diagnostics Server, Agent and Collector installation requirements and detailed instructions are provided in the Diagnostics Server Installation and Administration Guide, Collector Guide, and Agent Guides.

Diagnostics Components Compatibility

The Diagnostics components in your deployment have the following requirements:

- All Diagnostics Servers in the deployment must be at the same version.
- The Diagnostics Server must be at a version higher than or equal to the highest version of connected agents or collectors.

To obtain the maximum monitoring coverage and functionality from Diagnostics, follow these recommendations:

- Have all agents, collectors and servers in your deployment use the same version.
- Use the most current version of each component.

Check the Micro Focus Software Download Center in the [Software Support web site](https://softwaresupport.softwaregrp.com/) (https://softwaresupport.softwaregrp.com/) for any updates and patches to the Diagnostics components. This web site requires a Passport login. Locate the Diagnostics information and choose the appropriate link for downloading the Diagnostics software.

The 9.51 Diagnostics Server continues to support working with the following earlier agent and collector versions, however monitoring coverage and functionality is limited to what the agent/collector at that version provides:

- Java Agent 9.2x, 9.3x, 9.4x, 9.5x
- .NET Agent 9.2x, 9.3x, 9.4x, 9.5x
- Collectors 9.2x, 9.3x, 9.4x, 9.5x

The 9.51 Diagnostics Next Gen works with the following agents:

- Java Agent 9.40, 9.51
- .NET Agent 9.40, 9.51

For information about Diagnostic Server compatibility with APM/BSM, see the APM System Requirements and Support Matrixes guide.

Notes and Limitations

Translated Versions

Diagnostics has been translated into a number of languages. When using Diagnostics, occasionally text that should be translated will be shown in English. This is due to limitations in third party components that are used by Diagnostics. We apologize for any inconvenience that this may cause.

When Call/Min value is very low the graph is not displayed since the graph resolution is too low (QCCR11127077)

Description:

The graph should support a higher resolution so it can reflect very small values as well.

Workaround:

None.

Transaction's call/min may have different values in transactions list (left pane) and transaction summary (right pane) (QCCR11126272)

Description:

Transaction summary is refreshed upon selecting a transaction from the list while the list is refreshed when pressing the refresh button. The values are taken in different points in time and therefore can be different.

Workaround:

Press on the refresh button to align numbers.

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Feedback on Release Notes (Diagnostics 9.51)

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