



# Application Performance Management

Software Version: 9.50IP1

## Application Performance Management- Local Client

Document Release Date: November 2018

Software Release Date: November 2018

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# APM Local Client

Local Client is a non – browser based tool which enables you to launch the Application Performance Management User Interface without a web browser.

**NOTE:**

This feature supports only the EUM functionalities. Applet APIs are deprecated from Java 9 onwards.

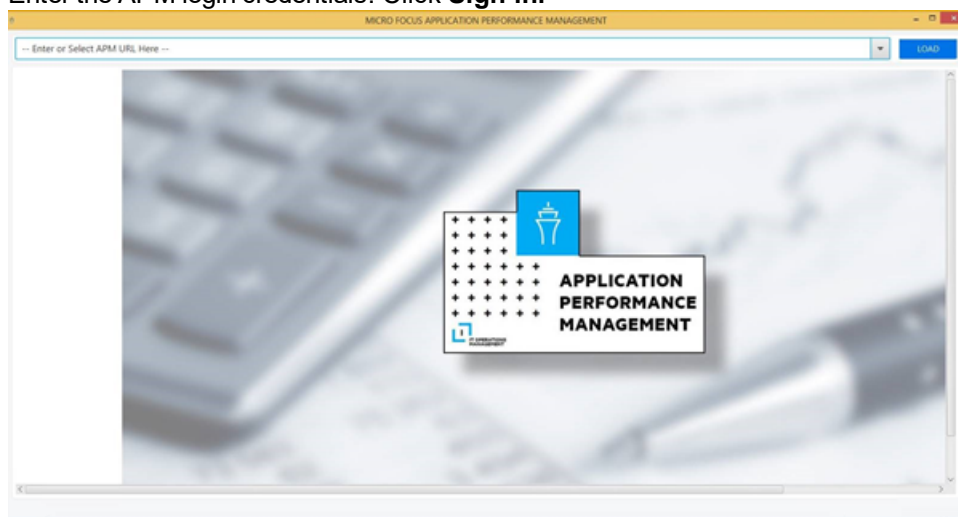
## Support Matrix

**Supported OS:** Windows 64 bit.

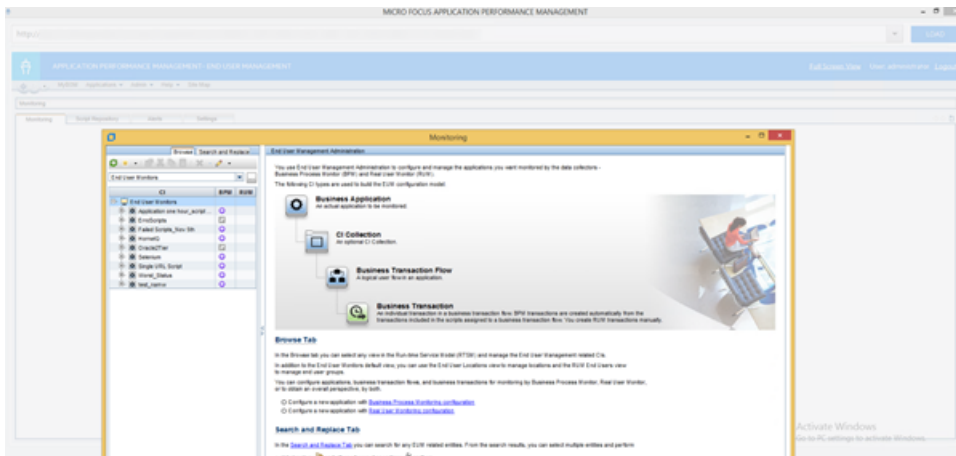
**Supported APM versions:** APM 9.30, APM 9.40 and APM 9.50.

## Launch APM UI using Local Client

1. Download the APM **Local Client Zip** file from [Software Support](#)
2. Click **Save** and extract the contents in a folder.
3. Run the **.bat** installer file to start the Local Client.
4. Enter **APM URL** in the Local client address box and click **Load**.
5. Enter the APM login credentials. Click **Sign in**.



You can access only EUM functionalities under Admin tab. If you select any tab under **End User Management > Admin**, it will be launched as a new window on the APM UI where the applet code is mentioned as shown below:



## HTTPS Configuration

To certify the HTTPS server with the client, perform the following steps:

1. Copy APM's Security certificate to your directory.
2. Import the certificate into **cacert keystore** available with local client and run the following command:  

```
<Local client directory>\java\bin\keytool -import -alias downloadedCertAlias -  
keystore <Local client directory>\java\lib\security\cacerts -file <Security  
certificate path> filename.cer
```
3. The default password is **changeit**. Type **Yes** when prompted to trust the certificate.

## Troubleshoot

If the APM Local client fails to load, then close and re launch the APM Local Client.

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