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# Additional License Authorizations

For Application Performance  
Management Center software products

## Additional License Authorizations

For Application Performance Management Center software products

## Products and suites covered

Products	E-LTU or E-Media available *	Perpetual License Non-production use category **	Term License Non-production use category (if available)
BAC Application Management 360 (previously called HPE BAC Application Management 360)	Yes	Class 1	Class 3
BAC Application Management 360 with SLM (previously called HPE BAC Application Management 360 with SLM)	Yes	Class 1	Class 3
BSM Application Performance Management 360 (previously called HPE BSM Application Performance Management 360)	Yes	Class 1	Class 3
BSM Application Performance Management 360 Advanced (previously called HPE BSM Application Performance Management 360 Advanced)	Yes	Class 1	Class 3
BSM Diagnostics, BAC Diagnostics (previously called HPE BSM Diagnostics, HPE BAC Diagnostics)	Yes	Class 1	Class 3
Business Process Monitor (previously called HPE Business Process Monitor)	Yes	Class 1	Class 3
Business Process Monitor Premium Edition (previously called HPE Business Process Monitor Premium Edition)	Yes	Class 1	Class 3
Business Process Monitor Ultimate Edition (previously called HPE Business Process Monitor Ultimate Edition)	Yes	Class 1	Class 3
Business Service Level Management (previously called HPE Business Service Level Management)	Yes	Class 1	Class 3
Diagnostics Premium Edition (previously called HPE Diagnostics Premium Edition)	Yes	Class 1	Class 3
Diagnostics Ultimate Edition (previously called HPE Diagnostics Ultimate Edition)	Yes	Class 1	Class 3
End User Management (previously called HPE End User Management)	Yes	Class 1	Class 3
Real User Monitor (previously called HPE Real User Monitor)	Yes	Class 1	Class 3
Real User Monitor Premium Edition (previously called HPE Real User Monitor Premium Edition)	Yes	Class 1	Class 3
Real User Monitor Ultimate Edition (previously called HPE Real User Monitor Ultimate Edition)	Yes	Class 1	Class 3
SiteScope (previously called HPE SiteScope)	Yes	Class 1	Class 3
SiteScope Premium Edition (previously called HPE SiteScope Premium Edition)	Yes	Class 1	Class 3
SiteScope Ultimate Edition (previously called HPE SiteScope Ultimate Edition)	Yes	Class 1	Class 3
System Availability Management (previously called HPE System Availability Management)	Yes	Class 1	Class 3

\* Any product sold as E-LTU or E-Media shall be delivered electronically regardless of any contrary designation in a purchase order.

\*\* Non-production use rights, if any, can be found at [software.microfocus.com/legal/software-licensing](https://software.microfocus.com/legal/software-licensing).

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# Definitions

Capitalized terms not otherwise defined in this ALA document are defined in the governing agreement.

Term	Definition
Application Instance or ApplInstance	<p>Means a monitored environment running an instance of an application</p> <ul style="list-style-type: none"><li>For .NET based application, ApplInstance is one windows process that runs .NET (one worker processes).</li><li>For Citrix, ApplInstance is any monitored XenApp, XenServer, XenDesktop, Web Interface, License Server, Provisioning Services, or Secure Gateway hosted on one hostname.</li><li>For DB2 databases, an ApplInstance is one DB2 Database Instance as identified by a DB2 Instance User on a given system. For EMC Documentum, ApplInstance is any monitored Content Server, Index Server, xPlore Indexing Server, Web Based Applications (WebTop, DA, DAM), Web Content Publishing Services (SCS, IDS), Distributed Content Services (BOCS, DMS), or Content Transformation Services (DTS, ADTS) hosted on one hostname.</li><li>For Java based applications, ApplInstance is one JVM.</li><li>For Microsoft® Enterprise Servers (e.g., Exchange, Active Directory, Office Communications Server, SharePoint, Biztalk, ISA etc.) ApplInstance is any monitored installation of any of the Servers.</li><li>For Microsoft SQL Server, ApplInstance is one SQL Server service with its own port, logins and set of system and user databases.</li><li>For an Oracle database, ApplInstance is one SID (Oracle system ID) in a database environment, including the RDBMS software, table structure, stored procedures and other functionality.</li><li>For PeopleTools servers, an ApplInstance is one of Application Server, Batch Server (Process Scheduler), Database Server, Web Server.</li><li>For SAP NetWeaver ABAP stack, ApplInstance is one Dialog or Central Instance. For NetWeaver Java stack, ApplInstance is one JVM. Technically, for SAP NetWeaver ApplInstance is the unique combination of the hostname, System ID of the SAP system and System Number of the SAP system (two-digit numeric value) to identify an instance.</li><li>For Siebel, ApplInstance is one database instance, one application server or one web server. For Siebel CRM, ApplInstance is any monitored Siebel application server, Gateway name server, web server with Web Server Extension, Siebel Analytics, or Oracle Business Intelligence services hosted on one hostname.</li><li>For Sybase and Informix Server, ApplInstance is one Server with its own logins and set of system and user databases.</li><li>For Tuxedo servers, ApplInstance is one Tuxedo instance.</li><li>For Web Application Servers, ApplInstance is one Server that runs on a Java Virtual Machine (JVM) and has its own configuration.</li><li>For WebSphere, WebLogic and JBoss Application Servers, an ApplInstance is one JVM that can be deployed standalone or clustered, and hosts and executes Java EE applications. For WMQ ApplInstance is one MQ Queue Manager instance.</li><li>For WMQ ApplInstance is one MQ Queue Manager instance. For CICS and IMS applications, ApplInstance is one CICS/IMS region that the monitored application (or part of it) is being hosted in.</li></ul>
Application Monitor	<p>Means any discrete physical Instance of the monitored application, whether on the same or separate servers within your infrastructure.</p>
Application Server	<p>Means software that executes business or application logic that is made available to a web server for processing requests. Application Servers are typically J2EE application servers or .NET application servers.</p>
BPM Targets	<p>Means a script running on a given host that is used for monitoring an application. There can be more than one transaction timer in a BPM Target.</p>
BPM Transaction	<p>Means monitored start and stop point step in a script that is used for calculating performance and availability.</p>

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<b>Term</b>	<b>Definition</b>
Bundle or Bdl	Means an offering which includes a Term LTU, Term Support and SaaS.
Business Process	Means the business workflow required to achieve a particular task or goal.
Cold Standby System	Means a standby non-production system which is NOT up and running. If the production system breaks down or needs to be brought out of service, you are required to switch on and start the Cold System Standby in order to take over for the production system.
Configuration Item or CI	Means a physical, logical or conceptual entity that is part of the environment, has configurable attributes, and is important to the business.
CPU	Means a system that contains a single central processing unit with a single integrated circuit package with a single discrete processing core.
Development and Test Systems	Means a non-production system to be used only for a) developing your add-on applications in order to access the licensed software b) migration testing c) pre-production staging or (d) version upgrades/configuration and transition purposes for Micro Focus testing products such as Quality Center, Functional Testing, ServiceTest, LoadRunner and Performance Center (including Diagnostics module).
Device or Dev	Means an addressable entity, physical or virtual, including but not limited to router, switch, bridge, hub, server, PC, laptops, handheld device or printer that resides within the range defined for interrogation and asset tracking.
Diagnostics Collectors	Means an agent which monitors application components which are not part of the Application Server. Such components include, but are not limited to SAP ABAP servers, Databases, VMware vCenter, IBM WebSphere MQ, etc.
E-LTU and E-Media	Means products which are electronically delivered only, and as such any references to FOB Destination or delivery methods that are stated on Your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.
Enterprise Application Monitors	Means SiteScope monitors which require an additional license and are not available in the SiteScope product.
Fail or Failover	Means a backup operation that automatically switches the functions of a primary system to a standby server if the primary system fails or is temporarily taken out of service.
Foundation	Means a single Instance of the core or primary components of a software application which enable its basic functionality, and without which the additional modules available for the application are unable to operate. Foundation software may be installed on one or multiple servers, depending on the specific architecture required to enable the functioning of the single Instance.
Hot Standby System	Means a non-production system which is up and running, ready to take over from the production system if the production system breaks down or needs to be taken out of service.
Instance	Is defined as each implementation of the application installed on a server.
Internal Use	Means access and Use of the software for purposes of supporting your internal operations or functions.
Location	Means an end-point where a BPM Transaction can be run from. The same BPM Transaction is often run from multiple locations such as different city or country office locations.
LTU	Means License To Use.
Monitored CPU	Means a CPU operating on your network that is monitored by software.
MSU or Million Service Units	Is defined as a measurement of the amount of processing work a computer can perform in one hour. MSU is mainly associated with IBM Mainframe computers.
Non-Production or NP	Means internal use which is limited to Use on a Development and Test Systems and Hot and Cold Standby Systems. This NP license requires the previous purchase of the equivalent or greater production licenses. Support for NP licenses is restricted to the period of and current status of the equivalent production license.
Operating System Instance or OS Instance	Means each implementation of the bootable program that can be installed onto a physical system or a partition, such as system Virtual Machines, virtual environments, virtual private servers, containers, guests and zones, within the physical system. A physical system can contain multiple Operating System

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	Instances. A container means a system partition based on software rather than hardware. Guests means a VM system running on a host system where the host runs its own complete OS Instance (as opposed to a hypervisor), like VMware Workstation. Zone means Oracle/Sun Solaris specific nomenclature for a software partition which can run a virtual OS instance including but not limited to Sparse, native, and ipkg.
Points	Means the numerical tracking system representing the total number of metrics you are authorized to execute.
RUM Probe	Means a computer running network collection for Real User Monitoring software.
RUM Probe Capacity	Is defined as a measurement of the amount of network bandwidth that Real User Monitor can process. RUM Probe Capacity is mainly determined as a factor of RUM Probe CPU, memory, bandwidth, defined RUM Text Pattern Events, Snapshot on Event and protocol type.
RUM Snapshot on Event	Is defined as a RUM SPI for Applications configuration item that is used for defining when a HTTP/S page rendering capture is done.
RUM Text Pattern Event	Is defined as a RUM SPI for Applications configuration item used for defining the text events to evaluate against HTTP/S network traffic.
SaaS	Means Software as a Service which is a service which allows access to the software, support and related professional services, as described in an order document, datasheet or a Statement of Work (SOW).
Solution Template	Means a set of SiteScope monitor configurations with predefined thresholds for a given technology. Solution Templates may include a password-protected best practices document.
Suite	Means two or more software products combined into a single license offering. The specific software products included in a Suite are specified in the Software Specific License Terms below. Software products included in a Suite are governed by the individual authorizations and use restrictions associated with each software product.
Term License to Use or Term LTU	Means a software license to use (LTU) which indicates in its license description that the license is valid for a specific period of time such as One Month (1M) , One Year (1Y) etc. Term LTU's are not perpetual licenses.
Term Support	Means a fixed period support offering that is only valid during the time period of the associated Term LTU.
Transaction or Txn	Means a series of distinct actions relevant for monitoring an IT service or process. It is represented and stored in software as a single, unique measuring capability for a stated Key Performance Indicator (KPI).
Unlimited or Unl	Means without restrictions in terms of number of systems, devices or media, depending on the context.
Unlimited Probes	Means without restrictions in terms of the number of probes utilized to monitor a single licensed application configured as an application CI within the BSM Run-time Service Model.
Unlimited Transactions	Means without restrictions in terms of the number of Transactions utilized to monitor a single licensed application configured as an application CI within the BSM Run-time Service Model.
URL	Means the Uniform Resource Locator ("URL") for the page or file to be monitored.
Use	Means to install, store, load, execute and display once copy of the software.
Virtual Machine(s) or VM(s)	Means a computer that does not physically exist but is simulated by another computer.
Web Server	Means a computer running software that delivers web pages and other documents to browsers using the HTTP protocol.

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## Software specific license terms

For software products with software specific license terms, these terms are described below. Software products covered by this ALA document (as listed above) and not covered in this section do not have software specific license terms.

In a virtualized environment, Business Availability Center CPU licensing depends upon how the CPUs are allocated. If the virtualized environment is running a shared environment where there is a specified physical limitation on the amount of all the CPU an application can use, then Business Availability Center licensing is based on that limited CPU number. If the virtualized environment is using a shared environment where there are no bounds on the CPUs, then licensing is for all of the CPUs for the system.

### **BSM Application Performance Management 360 (previously called HPE BSM Application Performance Management 360)**

BSM Application Performance Management 360 is licensed by Operating System Instance. BSM Application Performance Management 360 requires a license for each OS Instance which contains an Application Server of the licensed application. BSM Application Performance Management 360 also includes Diagnostics Collectors. BSM Application Performance Management 360 does not require a license for the OS Instances monitored by Diagnostics Collectors unless the number of OS Instances monitored by Diagnostics Collectors exceeds the number of licensed OS Instances. You are required to license additional OS Instances if this occurs.

BSM Application Performance Management 360 includes:

- BAC Business Process Monitor Transaction Unlimited Locations with Service Level Monitor (i.e. BAC Business Process Monitor and BAC Service Level Manager) for Unlimited Transactions.
- BAC Real User Monitor for Applications with Service Level Monitor per Probe Instance (i.e. Real User Monitor and Service Level Manager) for Unlimited Probes.
- BSM Diagnostics for Composite Application OS Instance for the number of licensed BSM Application Performance Management 360 OS Instances.
- BSM Service Level Management for Diagnostics OS Instance for the number of licensed BSM Application Performance 360 OS Instances.

### **BSM Application Performance Management 360 Advanced (previously called HPE BSM Application Performance Management 360 Advanced)**

BSM Application Performance Management 360 Advanced is licensed by Operating System Instance. BSM Application Performance Management 360 Advanced requires a license for each OS Instance which contains an Application Server of the licensed application. BSM Application Performance Management 360 Advanced also includes Diagnostics Collectors. BSM Application Performance Management 360 Advanced does not require a license for the OS Instances monitored by Diagnostics Collectors unless the number of OS Instances monitored by Diagnostics Collectors exceeds the number of licensed OS Instances. You are required to license additional OS Instances if this occurs.

BSM Application Performance Management 360 Advanced includes:

- BAC Business Process Monitor Transaction Unlimited Locations with Service Level Monitor (i.e. BAC Business Process Monitor and BAC Service Level Manager) for Unlimited Transactions.
- BAC Real User Monitor for Applications with Service Level Monitor per Probe instance (i.e. Real User Monitor and Service Level Manager) for Unlimited Probes.

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- Unlimited Use of Service Health Analyzer for the licensed application (i.e. an application configured as an application CI within the BSM Run-time Service Model).
- BSM Diagnostics for Composite Application OS Instance for the number of licensed Application Performance Management 360 Advanced OS Instances.
- BSM Service Level Management for Diagnostics OS Instance for the number of licensed Application Performance Management 360 Advanced OS Instances.
- 15 SiteScope Points per licensed Application Performance Management 360 Advanced OS Instance.

## **BAC Application Management 360 with Service Level Management (previously called HPE BAC Application Management 360 with Service Level Management)**

BAC Application Management 360 with Service Level Management is licensed by Application Instances. BAC Application Management 360 with Service Level Management requires license for each monitored Application Instance which contains an Application Server of the licensed application. BAC Application Management 360 with Service Level Management also includes Diagnostics Collectors. BAC Application Management 360 with Service Level Management does not require a license for the Application Instances monitored by Diagnostics Collectors unless the number of Application Instances monitored by Diagnostic Collectors exceeds the number of licensed Application Instances. You are required to license additional Application Instances if this occurs.

- There is a minimum license quantity of 5 Application Instances per licensed application (i.e. an application that is a configured application CI within the BSM Run-time Service Model)
- This license is limited for J2EE and .NET applications only, and should not be applied to SAP, Siebel, MS Exchange, etc...

BAC Application Management 360 with Service Level Management includes:

- BAC Business Process Monitor Transaction Unlimited Locations Advanced with Service Level Management (i.e. BAC Business Process Monitor and BAC Service Level Manager) for Unlimited Transactions
- BAC Real User Monitor for Applications Advanced with Service Level Management (i.e. Real User Monitor and Service Level Manager) for the Unlimited Probes
- BAC Diagnostics for Composite Application Instance for the number of licensed BAC Application Management 360 with SLM Application Instances
- BAC Service Level Management for Diagnostics SW for the number of licensed BAC Application Management 360 with SLM Application Instances

## **BAC Application Management 360 (previously called HPE BAC Application Management 360)**

BAC Application Management 360 is licensed by Application Instance. BAC Application Management 360 requires license for each monitored Application Instance which contains an Application Server of the licensed application. BAC Application Management 360 also includes Diagnostics Collectors. BAC Application Management 360 does not require a license for the Application Instances monitored by Diagnostics Collectors unless the number of Application Instances monitored by Diagnostic Collectors exceeds the number of licensed Application Instances. You are required to license additional Application Instances if this occurs.

- There is a minimum license quantity of 4 Application Instances per licensed application (i.e. an application that is a configured application CI within the BSM Run-time Service Model).
- This license is limited for J2EE and .NET applications only, and should not be applied to SAP, Siebel, MS Exchange, etc...

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BAC Application Management 360 includes:

- BAC Business Process Monitor Transaction with Unlimited Locations Advanced (i.e. BAC Business Process Monitor, BAC Service Level Manager and BAC Problem Isolation) for Unlimited Transactions.
- BAC Real User Monitor for Applications Advanced (i.e. Real User Monitor, Service Level Manager and BAC Problem Isolation SW) for Unlimited Probes.
- BAC Diagnostics for Composite Application Instance for the number of licensed BAC Application Management 360 Application Instances.
- BAC Service Level Management for Diagnostics SW for the number of licensed BAC Application Management 360 Application Instances.

### **BSM Diagnostics (previously called HPE BSM Diagnostics)**

BSM Diagnostics for Composite Applications OS Instance software is licensed by Operating System Instance and is only licensed to customers who purchased such licenses prior to December 1, 2013. BSM Diagnostics requires one license for each OS Instance which contains an Application Server. BSM Diagnostics also includes Diagnostics Collectors. BSM Diagnostics does not require a license for the OS Instances monitored by Diagnostics Collectors unless the number of OS Instances monitored by Diagnostic Collectors exceeds the number of licensed OS Instances. You are required to license additional OS Instances if this occurs.

### **BAC Diagnostics (previously called HPE BAC Diagnostics)**

BAC Diagnostics for Composite Application Instance software is licensed by Application Instance and is only licensed to customers who purchased such licenses prior to September 1, 2012. BSM Diagnostics requires one license for each Application Instance of an Application Server. BAC Diagnostics also includes Diagnostics Collectors. BAC Diagnostics does not require a license for the Application Instances monitored by Diagnostics Collectors unless the number of Application Instances monitored by Diagnostic Collectors exceeds the number of licensed Application Instances. You are required to license additional Application Instances if this occurs.

### **BSM Service Level Management for Diagnostics (previously called HPE BSM Service Level Management for Diagnostics)**

BSM Service Level Management for Diagnostics OS Instance is licensed by Operating System Instance. BSM Service Level Management for Diagnostics Operating System Instance requires one license for each OS Instance which contains an Application Server. BSM Service Level Management for Diagnostics Operating System Instance does not require a license for monitoring the OS Instances monitored by Diagnostics Collectors unless the number of OS Instances monitored by Diagnostics Collectors exceeds the number of licensed OS Instances. You are required to license additional OS Instances if this occurs.

### **BAC Service Level Management for Diagnostics (previously called HPE BAC Service Level Management for Diagnostics)**

BAC Service Level Management for Diagnostics Application Instance is licensed by Application Instance. BAC Service Level Management for Diagnostics Application Instance does not require a license for monitoring the Application Instances monitored by Diagnostics Collectors unless the number of Application Instances monitored by Diagnostic Collectors exceeds the number of licensed Application Instances. You are required to license additional Application Instances if this occurs.



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### **BSM Service Level Management for TransactionVision (previously called HPE BSM Service Level Management for TransactionVision)**

BSM Service Level Management for TransactionVision is licensed by Operating System Instance. BSM TransactionVision requires one license for each OS Instance which contains Application Server. Additionally, BSM TransactionVision requires one for each OS Instance which contains the following monitored components:

- Each OS Instance containing application components monitored by WMQ Agents
- Each OS Instance of a DataPower appliance where a domain is being monitored by the DataPower Agent
- Each OS Instance containing a Tuxedo Server monitored by the Tuxedo Agent
- Each OS Instance where TMF is being monitored by the NonStop TMF Agent
- Each z/OS CICS Region
- Each z/OS WMQ Queue Manager
- Each z/OS IMS Region
- Each OS Instance running application components monitored by custom developed agents which generate TV user events or utilize the TV Generic Event API to generate TV events

### **BAC Service Level Management for TransactionVision (previously called HPE BAC Service Level Management for TransactionVision)**

BAC Service Level Management for TransactionVision Application Instance is licensed by Application Instance.

### **Business Process Monitor, Business Process Monitor Premium Edition, Business Process Monitor Ultimate Edition (previously called HPE Business Process Monitor, HPE Business Process Monitor Premium Edition, HPE Business Process Monitor Ultimate Edition)**

Business Process Monitor, Business Process Monitor Premium Edition and Business Process Monitor Ultimate Edition are licensed by Transaction.

The Transaction Unlimited Locations license does not limit the number of BPM Locations the Transaction can be monitored from. The Transaction Single Locations license does limit the number of BPM Locations a BPM Transaction can be monitored to one BPM Location per Business Process Monitor Single Transaction Location license.

As of December 2013, Business Process Monitor is offered in the following editions:

- Premium Edition – includes one Transaction for either a single Location or for Unlimited Locations.
- Ultimate Edition – includes one Transaction, Service Level Management for Business Process Monitor and limited Service Health Analyzer for Business Process Monitor. Limited Service Health Analyzer for Business Process Monitor provides access to Service Health Analyzer functionality for Business process Monitor data only.

The Business Process Monitor Transaction Unlimited Locations Advanced component is only licensed to customers who purchased such licenses prior to December 1, 2013 and includes one license for Business Process Monitor Transaction Unlimited Locations, one Service Level Management for Business Process Monitor Unlimited Locations and one Problem Isolation for Business Process Monitor for Unlimited Locations.

The Business Process Monitor Transaction Unlimited Locations Advanced with Service Level Management component is only licensed to customers who purchased such licenses prior to December 1, 2013 and includes one license for Business Process Monitor Transaction Unlimited Locations and one Service Level Management for Business Process Monitor Unlimited Locations.

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### **Diagnostics Premium Edition and Diagnostics Ultimate Edition (previously called HPE Diagnostics Premium Edition and HPE Diagnostics Ultimate Edition)**

Diagnostics is licensed by Operating System Instance. Diagnostics requires one license for each OS Instance which contains an Application Server. Diagnostics also includes Diagnostics Collectors. Diagnostics does not require a license for the OS Instances monitored by Diagnostics Collectors unless the number of OS Instances monitored by Diagnostic Collectors exceeds the number of licensed OS Instances. You are required to license additional OS Instances if this occurs.

As of December 2013, Diagnostics is offered in the following editions:

- Premium Edition – includes one OS Instance.
- Ultimate Edition – includes one OS Instance, Service Level Management for Diagnostics and limited Service Health Analyzer for Diagnostics. Limited Service Health Analyzer for Diagnostics provides access to Service Health Analyzer functionality for Diagnostics data only.

### **Real User Monitor, Real User Monitor Premium Edition, Real User Monitor Ultimate Edition (previously called HPE Real User Monitor, HPE Real User Monitor Premium Edition, HPE Real User Monitor Ultimate Edition)**

Real User Monitor, Real User Monitor Premium Edition and Real User Monitor Ultimate Edition are licensed by Probe. The RUM Probe includes basic TCP/IP monitoring capabilities. This probe is designed for a system with 2 CPUs with 2 cores each, and 4 gigabytes of RAM. The maximum capacity for this probe is 800 megabits per second of TCP traffic. The configured capacity for the Real User Monitor SPI for Applications monitoring HTTP using a RUM Probe, with 10 RUM Text Pattern Events and RUM Snapshot on Event configured is 55 megabits per second. For HTTP/S with the same configuration 45 megabits per second is the expected maximum capacity limit. Real User Monitor SPI for Applications requires a Real User Monitor Probe license for each Real User Monitor SPI for Applications. The capacity of the Real User Monitor SPI for Applications is limited by the type of Real User Monitor Probe used with the selected Real User Monitor SPI for Applications user defined configuration.

As of December 2013, Real User Monitor is offered in the following editions:

- Premium Edition – includes one Probe and Real User Monitor SPI for Applications.
- Ultimate Edition – includes one Probe, Real User Monitor SPI for Applications Service Level Management for Real User Monitor and limited Service Health Analyzer for Real User Monitor. Limited Service Health Analyzer for Real User Monitor provides access to Service Health analyzer functionality for Real user Monitor data only.

Real User Monitor Applications Advanced is only licensed to customers who purchased such licenses prior to December 1, 2013 and includes one license each for Real User Monitor Probe, Real User Monitor SPI for Applications, Service Level Management for Real User Monitor SPI for Applications, and Problem Isolation for Real User Monitor SPI for Applications.

Real User Monitor Applications Advanced with Service Level Management is only licensed to customers who purchased such licenses prior to December 1, 2013 and includes one license each for Real User Monitor Probe, Real User Monitor SPI for Applications and Service Level Management for Real User Monitor SPI for Applications.

### **SiteScope, SiteScope Premium Edition and SiteScope Ultimate Edition (previously called HPE SiteScope, HPE SiteScope Premium Edition and HPE SiteScope Ultimate Edition)**

SiteScope Points license is limited to use on one SiteScope server only. SiteScope licensed for load testing purposes shall be used only for the testing function originally licensed. You must have a separate license in order to use SiteScope for production monitoring. SiteScope Enterprise Application Monitors and Solution Templates can be used on multiple SiteScope

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servers when located in the same physical site. Enterprise Application Monitors include the following optional monitors: Com+, Web Script, WebSphere. MQ and EMS. Enterprise Application Monitors and Solution Templates do consume SiteScope Points but do NOT include SiteScope licenses. You must have a separate license for SiteScope.

Integration monitors (also known as EMS monitors) are an exception and do NOT consume SiteScope Points but rather require licensing of BAC- SAM Upg/EMS Point for each configuration item (CI) which is reported to BAC via the monitors. Operations Manager and Service Manager Integration monitors do not require "BAC- SAM Upg/EMS" Points.

SiteScope Premium Edition and SiteScope Ultimate Edition are licensed by Operating System Instance, URL, and Transaction. Licenses for these editions cannot be mixed within a single Instance of SiteScope.

As of November 2014, SiteScope is offered in the following editions:

- Premium Edition
  - Operating System Instance license includes System Availability Management, all SiteScope Solution Templates, and SiteScope Application Monitors for COM+ and WebSphere MQ.
  - URL license includes monitors of the following type: URL, URL Content, URL List, URL Sequence, Web Service, Link Check, XML Metrics, where each URL or URL step is counted as a single unit.
  - Transaction license includes the SiteScope WebScript Application Monitor (note: as with previous versions of SiteScope, SiteScope WebScript Application Monitor metrics cannot be integrated with Business Service Management).
- Ultimate Edition
  - Operating System Instance license includes all components of SiteScope Premium Edition plus Service Level Management for System Availability Management and limited Service Health Analyzer for System Availability Management. Limited Service Health Analyzer for System Availability Management provides access to Service Health Analyzer functionality for System Availability Management data only.
  - URL license includes all components of the SiteScope Premium Edition plus Service Level Management for System Availability Management and limited Service Health Analyzer for System Availability Management. Limited Service Health Analyzer for System Availability Management provides access to Service Health Analyzer functionality for System Availability Management data only.

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## Additional license terms

Term	
A.	Software contains software and associated specifications licensed from third parties that are confidential to, and trade secrets of, such parties. You will not take any action other than to Use it as authorized under the agreement as part of the software products and will not disclose it to third parties.
B.	You shall install and use the software as authorized in the applicable agreement only as a complete product and may not use portions of such software on a standalone basis separate from the complete Software unless expressly authorized in the Supporting Material, specifications or an applicable agreement.
C.	To the extent this restriction is not prohibited under applicable law, you shall not disclose to any third party the results of (i) any performance benchmarks you run on software products themselves, or any portion thereof, or (ii) specific detailed comparisons you make between software products, or any portion thereof, and any of your or third-party product, in each case under (i) and (ii) without the prior written consent of Micro Focus.



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Latest version of software licensing documents

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