

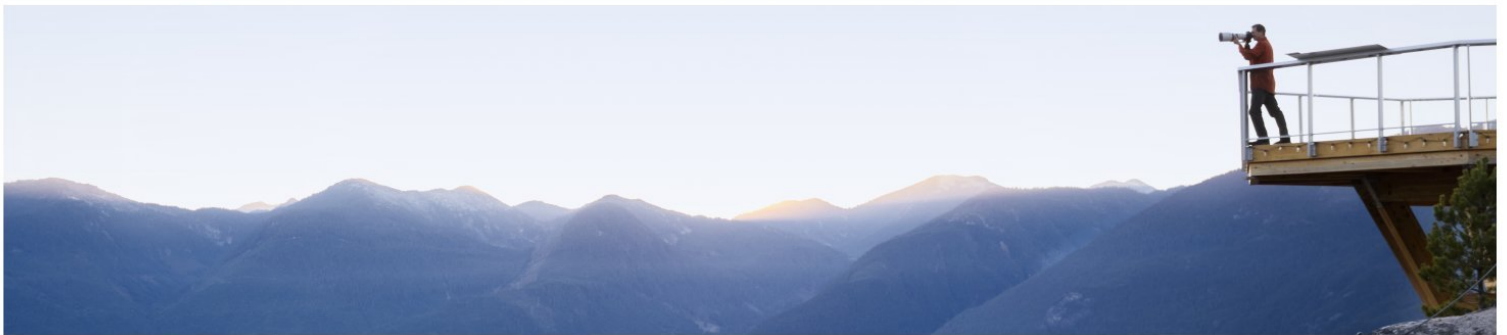
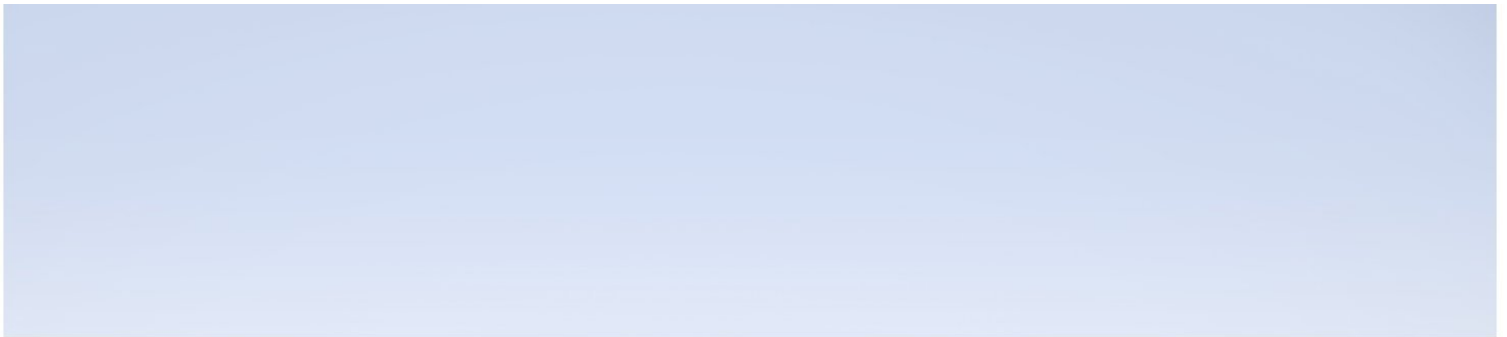


Diagnostics

Version 9.50, Released May 2018

Release Notes

Published May 2018



Legal Notices

Disclaimer

Certain versions of software and/or documents (“Material”) accessible here may contain branding from Hewlett-Packard Company (now HP Inc.) and Hewlett Packard Enterprise Company. As of September 1, 2017, the Material is now offered by Micro Focus, a separately owned and operated company. Any reference to the HP and Hewlett Packard Enterprise/HPE marks is historical in nature, and the HP and Hewlett Packard Enterprise/HPE marks are the property of their respective owners.

Warranty

The only warranties for products and services of Micro Focus and its affiliates and licensors (“Micro Focus”) are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Restricted Rights Legend

Contains Confidential Information. Except as specifically indicated otherwise, a valid license is required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor’s standard commercial license.

Copyright Notice

© Copyright 2005 - 2018 Micro Focus or one of its affiliates

Trademark Notices

Adobe™ is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

Java is a registered trademark of Oracle and/or its affiliates.

Oracle® is a registered trademark of Oracle and/or its affiliates.

Acknowledgements

This product includes software developed by the Apache Software Foundation (<http://www.apache.org/>).

This product includes software developed by the Spice Group (<http://spice.codehaus.org>).

For information about open source and third-party license agreements, see the *Open Source and Third-Party Software License Agreements* document.

Contents

Diagnostics Release Notes	4
What's New in this Release	4
Requirements	5
System Requirements	5
Installation Requirements	5
Notes and Limitations	6
Send Documentation Feedback	7

Diagnostics Release Notes

This document provides information about Diagnostics 9.50.

What's New in this Release

Diagnostics 9.50 includes the following features and enhancements:

PCF support:

Diagnostics monitoring is now enabled for PaaS Pivotal Cloud Foundry (PCF) technology. This allows Diagnostics server to launch in the cloud, providing ready scalability, and enables you to quickly set up monitoring for cloud-based Java applications

Customer enhancements:

- Improved alerting information for events generated by Diagnostics in OMi.
- .NET agent profiler now available on IE11.
- Security improvements.

Mandates:

- Support for RHEL 7.4
- Support for Glassfish 5.0 application server

Integrations:

You can now drill down from RUM and BPM reports to Diagnostics via Java Web Start (JWS), removing browser dependency on Java Applets.

Requirements

System Requirements

The Diagnostics System Requirements and Support Matrixes Guide contains information about system requirements for all Diagnostics components. This guide is available as a PDF on the [Software Support web site](https://softwaresupport.softwaregrp.com/) (<https://softwaresupport.softwaregrp.com/>). Access requires a Passport login.

Installation Requirements

Diagnostics Server, Agent and Collector installation requirements and detailed instructions are provided in the Diagnostics Server Installation and Administration Guide, Collector Guide, and Agent Guides.

Diagnostics Components Compatibility

The Diagnostics components in your deployment have the following requirements:

- All Diagnostics Servers in the deployment must be at the same version.
- The Diagnostics Server must be at a version higher than or equal to the highest version of connected agents or collectors.

To obtain the maximum monitoring coverage and functionality from Diagnostics, follow these recommendations:

- Have all agents, collectors and servers in your deployment use the same version.
- Use the most current version of each component.

Check the Micro Focus Software Download Center in the [Software Support web site](https://softwaresupport.softwaregrp.com/) (<https://softwaresupport.softwaregrp.com/>) for any updates and patches to the Diagnostics components. This web site requires a Passport login. Locate the Diagnostics information and choose the appropriate link for downloading the Diagnostics software.

The 9.50 Diagnostics Server (Desktop App(JWS) and Diagnostics) continues to support working with the following earlier agent and collector versions, however monitoring coverage and functionality is limited to what the agent/collector at that version provides:

- Java Agent 9.1x, 9.2x
- .NET Agent 9.1x, 9.2x
- Collectors 9.1x, 9.2x

The 9.50 Diagnostics Next Gen works with the following agents:

- Java Agent 9.40, 9.50
- .NET Agent 9.40, 9.50

For information about Diagnostic Server compatibility with APM/BSM, see the APM System Requirements and Support Matrixes guide.

Notes and Limitations

Translated Versions

Diagnostics has been translated into a number of languages. When using Diagnostics, occasionally text that should be translated will be shown in English. This is due to limitations in third party components that are used by Diagnostics. We apologize for any inconvenience that this may cause.

When Call/Min value is very low the graph is not displayed since the graph resolution is too low (QCCR11127077)

Description:

The graph should support a higher resolution so it can reflect very small values as well.

Workaround:

None.

Transaction's call/min may have different values in transactions list (left pane) and transaction summary (right pane) (QCCR11126272)

Description:

Transaction summary is refreshed upon selecting a transaction from the list while the list is refreshed when pressing the refresh button. The values are taken in different points in time and therefore can be different.

Workaround:

Press on the refresh button to align numbers.

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Release Notes (Diagnostics 9.50)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to docteam@microfocus.com.

We appreciate your feedback!