

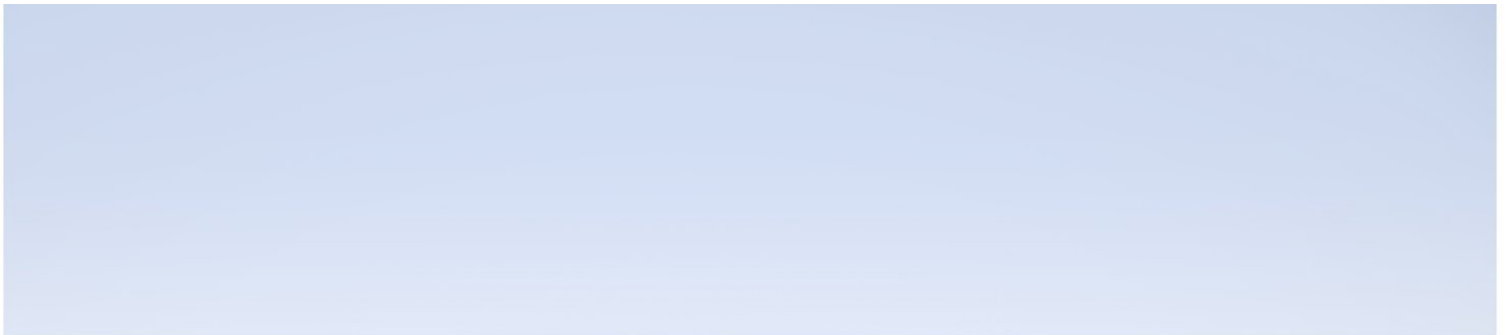


Real User Monitor

Version 9.50, Released May 2018

Real User Monitor What's New

Published May 2018



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Overview

This document provides information about new features and enhancements in [Real User Monitor \(RUM\) 9.50](#).

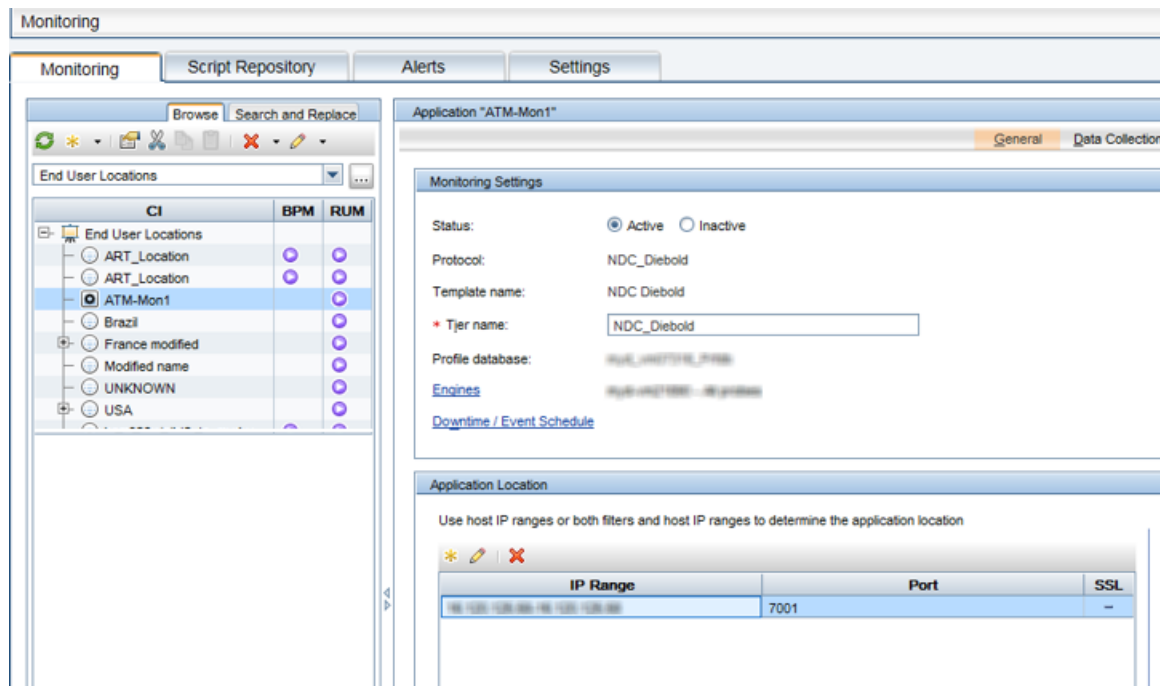
For release information for Real User Monitor 9.50, and other documentation, see the Real User Monitor Release Notes in the [Software Support web site](https://softwaresupport.softwaregrp.com/) (<https://softwaresupport.softwaregrp.com/>).

What's New in Real User Monitor 9.50

RUM 9.50 includes the following features and enhancements:

Diebold ATM protocol support:

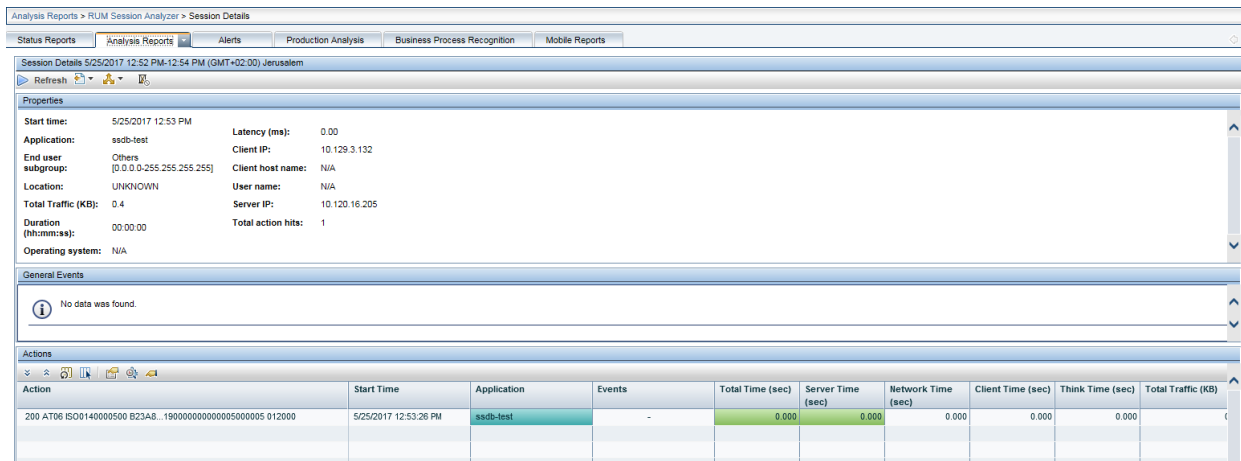
RUM is now able to monitor Diebold ATM applications. Using RUM, an application owner can monitor and isolate the cause of performance and availability issues for Diebold applications.



Note: The Diebold ATM parser is in beta mode. The implementation supports parsing the ATM main transactions. Parsing of maintenance messages is not supported.

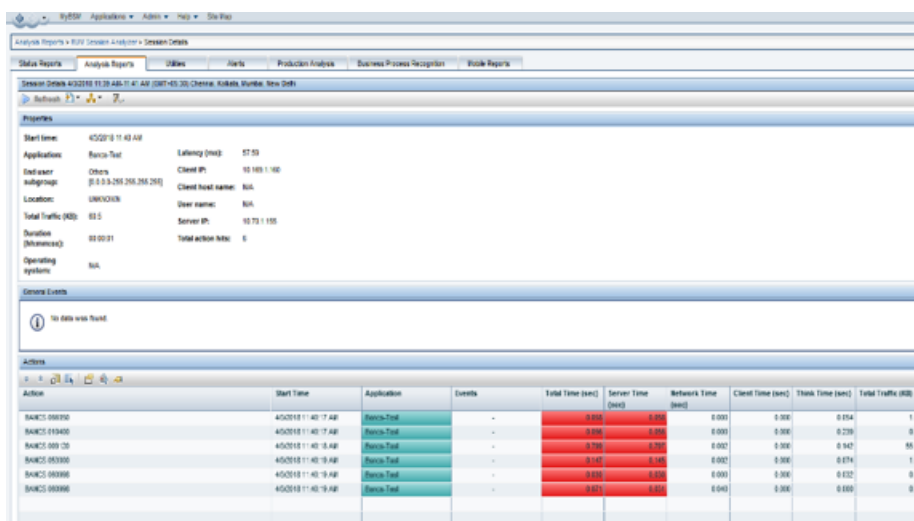
SSDB protocol support:

RUM now supports monitoring for the SSDB protocol. SSDB is widely used by many Internet companies, to benefit from its high performance, key-value NoSQL database capability.



BaNCs protocol support:

RUM now supports monitoring for the TCS BaNCs protocol, a software solution that provides a breadth of services for core banking solutions. In addition, RUM provides the ability to configure action parameters and customizable events for the BaNCs protocol.



RUM Mobile enhancements:

- Monitor **Cordova** mobile apps
- Monitor **Kotlin** mobile apps
- **iOS 11** support
- Monitor **Swift** mobile apps
- Run **Crashlytics** or **Aptelligent** (formerly Crittercism) in conjunction with the RUM Mobile framework

Platform enhancements:

- **OpenSSL** upgraded to 1.1.0g version for Sniffer Probe.
- **Tomcat** upgraded to 8.5.29 version for Client Monitor.
- **OpenJDK** upgraded to 1.8.0_163 version for RUM Engine and Client Monitor.

- **MySQL database** upgraded to 5.7.21 version for RUM Engine.
- **RHEL 7.4** support: Sniffer Probe and Server Collectors can now be hosted on servers running on RHEL 7.4.
- **Engine web console** is now supported across browsers Microsoft Internet Explorer (IE 11.0), Mozilla Firefox (52.x ESR 64 bit), Google Chrome (65.0.3325.181).

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Real User Monitor What's New (Real User Monitor 9.50)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to docteam@microfocus.com.

We appreciate your feedback!