

Operations Bridge Reporter

Software Version: 10.22 Windows® and Linux operating systems

Integration Guide

Document Release Date: December 2017 Software Release Date: December 2017



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Integrating OBR with OMi Dashboard

This section provides information about integrating OBR with other monitoring solutions of HPE Software to simplify and enhance the experience of launching and viewing OBR reports.

This chapter provides the steps to view OBR reports on the Business Service Management OMi Dashboard user interface. You can launch OBR reports in the context of a Configuration Item (CI) or Business View from the OMi Dashboard user interface.

Integrating OBR with OMi Dashboard enriches the component gallery and provides a convenient way to view all the BSM/OMi and OBR reports in one place, without launching OBR.

Integrating OBR with BSM/OMi

This section provides step-by-step instructions to perform on OBR and BSM/OMi systems to integrate OBR with OMi 10.

Step 1: Creating a User in OBR and Configuring Preferences

Note: As a prerequisite, you need to create a user account in BSM/OMi with permissions to create and view pages in OMi Dashboard. The same BSM/OMi user name needs to be created as a user in OBR with permissions to view OBR reports.

OBR uses SAP BusinessObjects for user management. To create a user in OBR, perform the following steps:

Log on to SAP BusinessObjects Central Management Console (CMC) using the following link:

http://<System FQDN>:8443/BOE/CMC

Where, < System_FQDN> is the fully qualified domain name of the system where SAP BusinessObjects is installed.

Note: The *<System_FQDN>* must be the name of the server on which SAP BusinessObjects is installed.

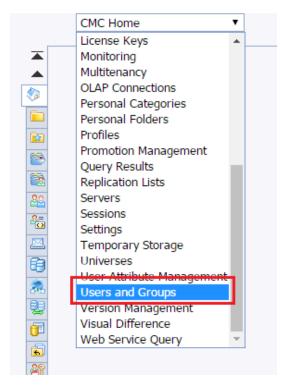
Figure 1.1 Log on screen of SAP BusinessObjects Central Management Console



2. Select Users and Groups from the drop-down box.

Figure 1.2 CMC Users and Groups screen

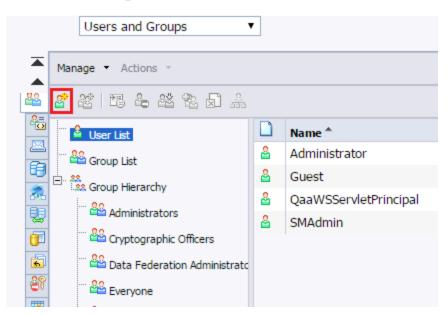
Central Management Console



3. Select User List and click Create New User icon as shown in figure 1.3.

Figure 1.3 Creating a new user

Central Management Console



4. Enter the user details in the **New User** window as shown in figure 1.4 (a), then click **Create & Close**.

Note:

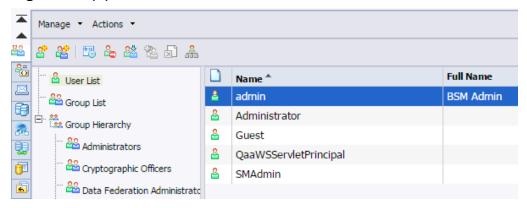
- a. Account Name must be the same as the existing user name configured in Business Service Management.
- b. Check **Password never expires** under Enterprise Password Settings.

Figure 1.4 (a) Create New User Screen



The newly created user appears in the **User List** as shown in the following figure.

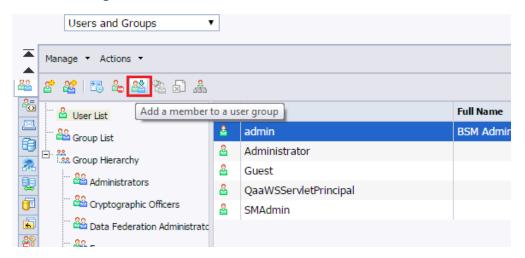
Figure 1.4 (b) Admin



- 5. To add the OBR user to Administrator group, perform the following steps:
 - a. Select the user you created and click the **Add member to user group** icon as shown below.

Figure 1.5(a).

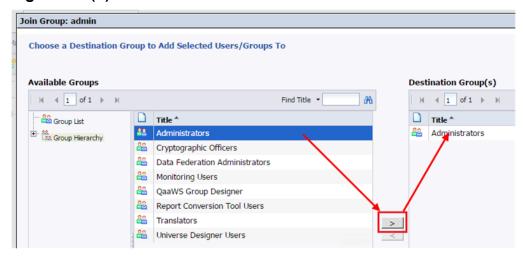
Central Management Console



A pop-up window Join Group: <<username>> appears as shown in figure 1.5 (b).

b. To move Administrators from Available Groups to Destination Group(s), select Administrators, click > button, then click OK as shown in figure 1.5 (b).

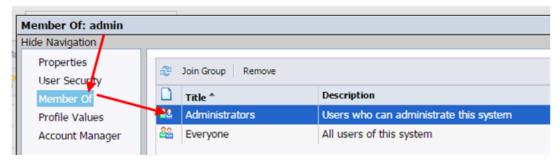
Figure 1.5 (b)



- 6. To verify User and Group configuration, perform the following steps:
 - a. Double-click **Admin**, the user you created from the list of users.
 - b. Select **Member Of** and check if Administrators is listed on the right side as

shown in figure 1.6.

Figure 1.6



Step 2: Configuring LW-SSO Authentication

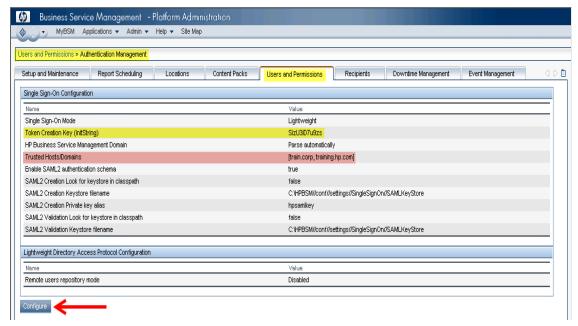
Using Lightweight Single Sign-on (LW-SSO), you can enable a OMi Dashboard user to access OBR reports with the same user credentials.

Note: As SAP BusinessObjects is a third-party application, Single Sign-on (SSO) cannot be directly achieved with BSM/OMi using LW-SSO. For OMi Dashboard, SSO is first setup between the OBR Admin Web App and BSM/OMi using LW-SSO as explained in Step 2. Then, SSO is setup between the OBR Admin Web App and SAP BusinessObjects using SAP BusinessObjects Trusted Authentication as explained in Step 3.

To configure LW-SSO, perform the following steps:

- 1. Copy the LW-SSO token from BSM/OMi:
 - a. Log on to the BSM/OMi system as Administrator.
 - b. Navigate to Admin > Platform > Users and Permissions tab.
 - c. Click **Authentication Management** and copy the value in the Token Creation Key (initString) field.

Figure 2.1



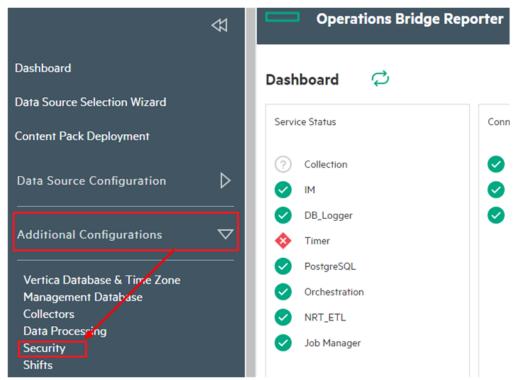
Note: If OBR and BSM/OMi are in different domains, click **Configure** and add the OBR Domain to the Trusted Hosts/Domains list.

- 2. To configure LW-SSO in OBR, perform the following steps:
 - a. Log on to OBR Administration Console from the following link:

http://<OBR_Server_FQDN>:21411/OBRApp/ where, <OBR_Server_FQDN> is the name of the server on which OBR is installed.

b. Go to Additional Configurations > Security in the left pane.

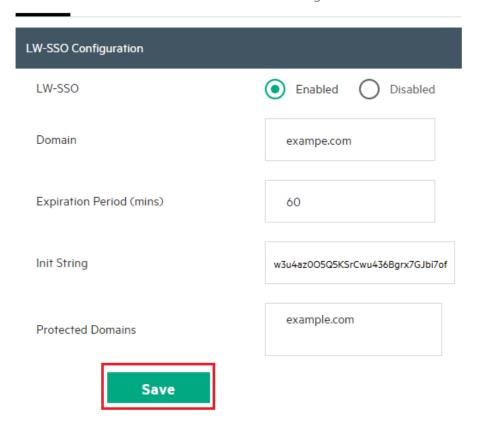
Figure 2.2



c. Click **Security** and the **LW-SSO** tab opens as shown in figure below.

Figure 2.3 Security

LW-SSO BO Trusted Authentication Logon Banner



- d. Copy the values from the Token Creation Key (InitString) field in BSM/OMi and paste them into the Init String field.
- e. Check the Enabled option.
- f. In the **Domain** field, enter the OBR domain.
- g. In the **Expiration Period** field, enter the recommended value of **60** minutes for LW-SSO configuration.
- h. If OBR and BSM/OMi are hosted in the same domain, no change is required in the **Protected Domain** field.

Note:

- If BSM/OMi is hosted in a different domain, add it to the **Protected Domain** field.
- ii. Ensure < INSTALL_DIR > \PMDB\data\config.prp, bo.cms is set to fully qualified name of the OBR system.

i. Click **Save** to save the configuration as shown in figure 2.3.

A confirmation message stating LW-SSO Configuration saved successfully. Please restart the HPE_PMDB_Platform_ Administrator' service for these changes to take effect appears. Restart this service as explained in Step 3.

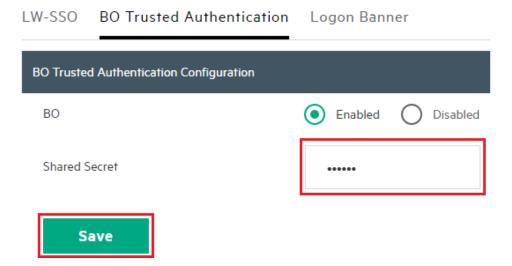
Step 3: Configuring SAP BusinessObjects Trusted Authentication

To setup SSO between the OBR Admin Web App and SAP BusinessObjects, perform the following steps:

- On the OBR system, go to Administration > Security > BO Trusted Authentication.
- 2. Check the Enabled option.
- Enter a string of your choice in the Shared Secret field.

Figure 3.1

Security



Note: SAP BusinessObjects Trusted Authentication works based on a shared secret mechanism between the OBR Admin Web App and SAP BusinessObjects. The string you enter in figure 3.1 is the shared secret. This string is the same shared secret across OBR Admin Web App and SAP BusinessObjects.

To verify if the same shared secret is also configured in SAP BusinessObjects, log on to SAP BusinessObjects CMC.

- 4. Click **Save** to save the configuration.
- Restart the HPE_PMDB_Platform_Administrator service from the Windows services list, to apply the changes made in "Step 2: Configuring LW-SSO Authentication" on page 9 and "Step 3: Configuring SAP BusinessObjects Trusted Authentication" on the previous page.

Note: On a Linux host, log on as a root user and run the following command:

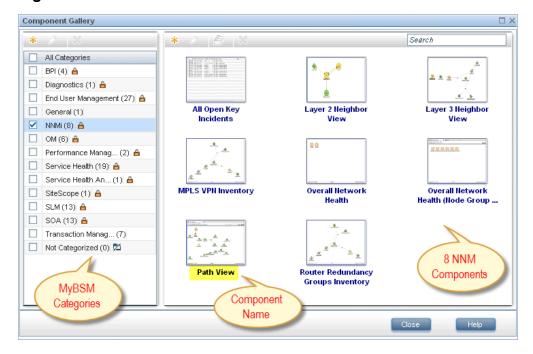
Service HPE PMDB Platform Administrator stop/start

Step 4: Generating the Report Component XML and Loading it to OMi Dashboard

Every OMi Dashboard component, such as any of the eight NNM components shown in Figure 4.1, is represented in XML files located on the BSM/OMi host. To make an OBR report appear in the Component Gallery of OMi Dashboard, create an XML and deploy it in the BSM/OMi host.

Generate the component XML file using the ComponentGenerator command on the OBR host and load it to the BSM/OMi host through a combination of manual copying and using the JMX Console.

Figure 4.1



To generate the report component XML file, perform the following steps:

- 1. Log on to the OBR system.
- 2. Open a command line window (for Windows) or a shell prompt (for Linux).
- 3. Run the following commands to see the ComponentGenerator syntax:

For Windows: %PMDB_HOME%\bin\ComponentGenerator

For Linux: \$PMDB_HOME/bin/ComponentGenerator.sh

Figure 4.2 (Windows)

```
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Administrator\C:\HP-SHR\PMDB\bin\ComponentGenerator usage: Component Generator XML

-c (Category Name) Category Name

-d (Document Id) Document Id

-f (Number) Optional Parameter: Use non zero value if your report does not accept any parameter

-h Help

-l (File Location) File Location

-n (Component Name) Component Name

C:\Users\Administrator\_
```

4. Run the following command to generate the XML file:

```
For Windows: %PMDB_HOME%\bin\ ComponentGenerator -c
<categoryName> -d <documentId > -n <componentName> -l
<outputDir> -f <optional Parameter>
```

```
For Linux: $PMDB_HOME/bin/ ComponentGenerator.sh -c
<categoryName> -d <documentId > -n <componentName> -1
<outputDir> -f <optional Parameter>
```

- categoryName- This is the Category to be created in Component Gallery in OMi Dashboard
- documentId This is the report's unique document ID see the "Finding the Document ID of a Report " on page 46 section for more information.
- OutputDir This is the directory where the component XML file will be created
- componentName The Component name to be created for the report in OMi Dashboard (note the use of quotes here)
- optionalParameter Use non zero value if the report does not accept view or CIID as parameter.

```
Note: The above command generates <Component
Category><componentName>.uim.xml file in outputDir.
```

Figure 4.3 (Linux)

```
C:\Users\Administrator>C:\HP-SHR\PMDB\bin\ComponentGenerator -c SHR -d Adx_pEFdD 99Lt3cMC59KL6s -1 C:\Users\Administrator\Desktop -n "SM Heat Chart"

Category Name := SHR
Document Id := Adx_pEFdD99Lt3cMC59KL6s
Component Name := SM Heat Chart
File Location := C:\Users\Administrator\Desktop

Component xml generated successfully. XML file location [C:\Users\Administrator\Desktop]
```

To load the component to OMi Dashboard, perform the following steps:

 On the BSM/OMi system, copy the component XML file to %TOPAZ_ HOME%\conf\uimashup\import\toload\Components.

Note: If BSM/OMi is deployed in a distributed environment, the XML file resides in the Gateway Server.

- Load the XML (*.uim.xml) file using the JMX Console.
 - Log on to the BSM/OMi JMX Console by entering the address http://<BSM/OMi_hostname>:8080/jmx-console/ into the browser window.
 - b. Enter BSM/OMi credentials if prompted for a username and password.
 - c. Click **service=UIMDataLoader** link as shown in figure 4.4 (a) and navigate to **JMX MBean View** screen as per figure 4.4 (b)

Figure 4.4 (a)

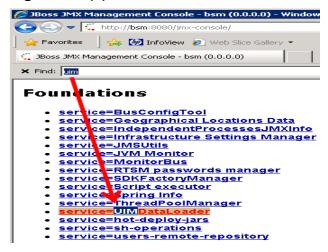
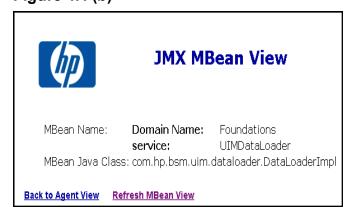


Figure 4.4 (b)



d. Go to the method named boolean loadComponentsGallery ()
 Figure 4.5

boolean loadComponentsGallery()

Load Components galleries from XML files. Optionally skip those that already exist on this server.



- e. Enter 0 as input value in the text field.
- f. Click **Invoke** to load the *.uim.xml file.

If the load process is successful, the component XML is moved to the %TOPAZ_HOME%\conf\uimashup\import\loaded\Components folder.

If the load process fails, the component XML is moved to the %TOPAZ_HOME%\conf\uimashup\import\errors folder.

Figure 4.6



Comment the ClickjackFilterSameOrigin in the web.xml files:

On OBR System:

a. On your OBR system, go to the following directory:

On Linux: \$PMDB_HOME/adminServer/webapps/OBRApp/WEB-INF
On Windows: %PMDB HOME%\adminServer\webapps\OBRApp\WEB-INF

- b. Open the web.xml file.
- c. Go to the following element:

d. Comment the element as shown here:

e. Restart the HPE PMDB Platform Administrator service.

On SAP BusinessObjects system:

a. On your OBR system, go to the following directory:

On Linux: \$PMDB_HOME/BOWebServer/webapps/BOE/WEB-INF
On Windows: %PMDB_HOME%\BOWebServer\webapps\BOE\WEB-INF

- b. Open the web.xml file.
- c. Go to he following element:

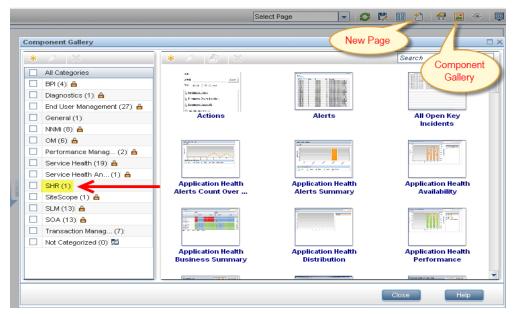
d. Comment the element as shown here:

e. Restart the BusinessObjects service:

SAPBOBJEnterpriseXI40 (On Linux)/ Business Objects Webserver (On Windows)

- 4. To verify the availability of the component in OMi Dashboard console:
 - a. Log on to the BSM/OMi user interface.
 - b. Click OMi Dashboard
 - c. Click New Page > Component Gallery.

Figure 4.7



d. The component must be available within the category.

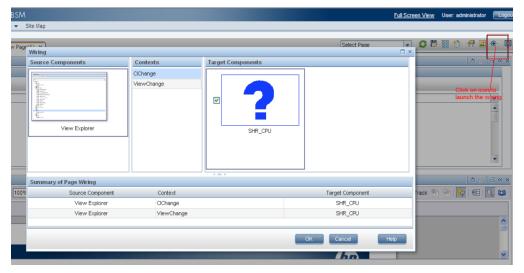
Figure 4.8



5. To verify the wiring, Click **Wiring** as shown in Figure 4.9.

Note: By default, all reports are wired on CIChange and ViewChange event. If the report does not support any events, clear the check-box to disable the wiring.

Figure 4.9



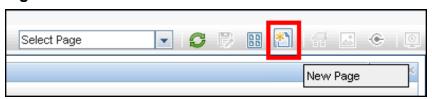
Step 5: Creating OMi Dashboard Page and Adding the Report Component

You must create a OMi Dashboard page and add the OBR report to it as a component.

To create a OMi Dashboard page, perform the following steps:

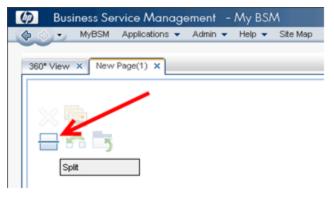
1. On the BSM/OMi user interface click Create New.

Figure 5.1



2. Split the page as per the requirement.

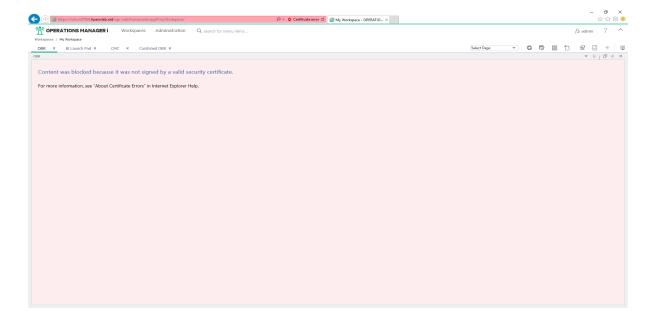
Figure 5.2



- 3. Click **Components** and drag-drop the components, such as View Explorer, to trigger the events.
- 4. Drag and drop the required OBR components. The OBR report can be viewed in the OMi Dashboard page.
- 5. Save the page to view it from the OMi Dashboard user interface.

Note: If you get a **certificate error** as shown in the following image, import the certificate from your browser, and re-launch the browser.

In Internet Explorer, if your browser does not provide a save option for the import certificate settings, import the certificate every time you close or relaunch your browser.



Integrating OBR with OMi 10

This section provides step-by-step instructions to perform on OBR and OMi 10 systems to integrate OBR with OMi 10.

- "Step 1: Enable Global ID on OMi10 System" below
- "Step 2: Create a User in OMi 10" on page 25
- "Step 3: Create a User in OBR and Configure Preferences " on page 25
- "Step 4: Configure OMi 10/OBR LW-SSO Authentication" on page 32
- "Step 5: Configure OBR FQDN and OMi FQDN in OBR " on page 36
- "Step 6: Configure SAP BusinessObjects Trusted Authentication" on page 36
- "Step 7: Disable Clickjacking" on page 38
- "Step 8: Generate the Report Component XML and Load it to OMi Dashboard " on page 39
- "Step 9: To load the report component to OMi Dashboard " on page 40
- "Step 10: Create OMi Dashboard Page and Add the Report Component" on page 43

Step 1: Enable Global ID on OMi10 System

Follow these steps to enable global ID on OMi system:

- 1. On your OMi 10 system, change the Global ID Generator settings from the Jmx Console using the following link:
 - http://localhost:21212/jmx-console/
- 2. Click UCMDB:service=Multiple CMDB Instances Services.
 - The UCMDB:service=Multiple CMDB Instances Services page appears.
 - Figure 1.1 UCMDB:service=Multiple CMDB Instances Services page

UCMDB:service=Licensing Services	Licensing Services
UCMDB:service=Model Services	Model Services
UCMDB:service=Model Transformation Services	Model Transformation Services
UCMDB:service=Multiple CMDB Instances Services	Management of relations between multiple CMDB instances
UCMDB:service=New Folders Services	New Folders Services
UCMDB:service=New TQL Scheduler Services	New TQL Scheduler Services
UCMDB:service=New Views Services	New Views Services

3. Click setAsGloballdGenerator.

Figure 1.1 (a) SetAsGloballdGenerator

Operations:	
fetchAllDataFromAnotherCMDB	Syncs all data from the specified server
<u>getGlobalIdGeneratorScopes</u>	Gets global id generator scopes
setAsGloballdGenerator	Sets as global id generator
<u>setAsGlobalIdGeneratorForScopes</u>	Sets the global id generator scopes
<u>setAsNonGlobalIdGenerator</u>	Sets the global ID generator to an empty list

4. Type 1 as the value for customerID and dbTimeout.

Figure 1.1 (b) SetAsGloballdGenerator setAsGloballdGenerator

Sets as global id generator

Name	Туре	Value	Description
customerID	java.lang.lnteger	1	Customer ID
dbTimeout	java.lang.Integer	1	DB timeout in minutes. Leave empty or put -1 for default
Invoke			

5. Click Invoke.

Figure 1.1 (c) SetAsGloballdGenerator

JMX Search JMX List Operations Index Back to MBean Reinvoke MBean (Current Server is a writer: juan-shr05)

Mbean: UCMDB:service=Multiple CMDB Instances Services. Method: setAsGlobalIdGene

global id generator scopes was successfully set to [All]

OMi10 is set as the Global ID Generator.

Step 2: Create a User in OMi 10

Create a user account in OMi 10 with permissions to create and view pages in OMi Dashboard. The same OMi 10 user name needs to be created as a user in OBR with permissions to view OBR reports.

Note: In this document, an existing OMi 10 user account **admin** is used as an example user.

Step 3: Create a User in OBR and Configure Preferences

OBR uses SAP BusinessObjects for user management. To create a user in OBR, perform the following steps:

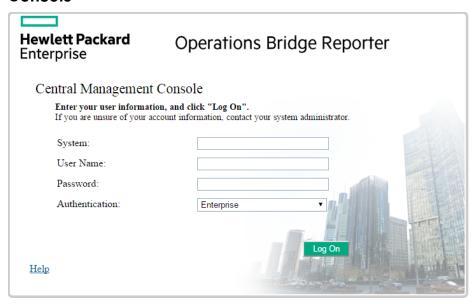
1. Log on to SAP BusinessObjects Central Management Console (CMC) using the following link as an administrator:

http://<System_FQDN>:8443/BOE/CMC

where *System_FQDN* is the fully qualified domain name of the system where SAP BusinessObjects is installed.

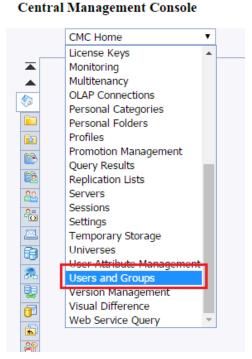
Note: The *<System_FQDN>* must be the name of the server on which SAP BusinessObjects is installed.

Figure 3.1: Log on screen of SAP BusinessObjects Central Management Console



2. Select **Users and Groups** from the drop-down box.

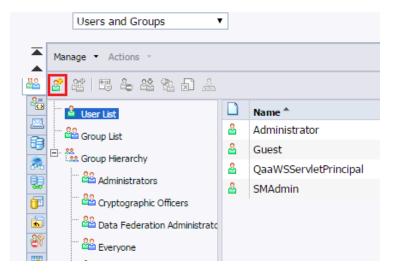
Figure 3.2: CMC Users and Groups screen



3. Select User List and click Create New User icon as shown in figure 1.3.

Figure 3.3: Creating a new user

Central Management Console



4. Enter the user details in the **New User** window as shown in figure 1.4 (a).

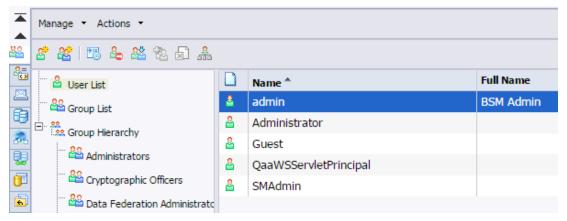
Note: The SAP BusinessObjects username must be the same as the Account Name in OMi 10.

- a. Check Password never expires under Enterprise Password Settings.
- b. Click Create & Close.

Figure 3.4(a): Create New User Screen

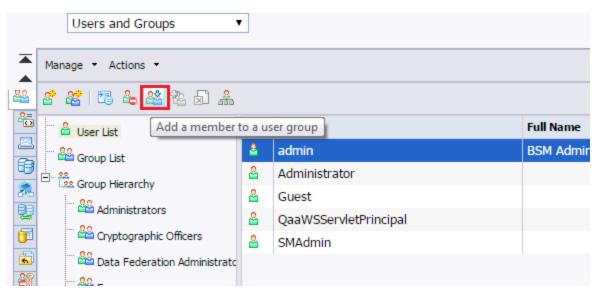


The newly created user appears in the **User List** as shown in the following figure:



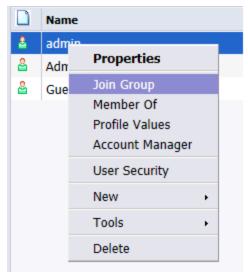
- 5. To add the OBR user to Administrator group, perform the following steps:
 - a. Select the user you created and click the **Add member to user group** icon as shown below.

Figure 3.5(a): Add a member Central Management Console



b. Right-click the username and click **Join Group**.

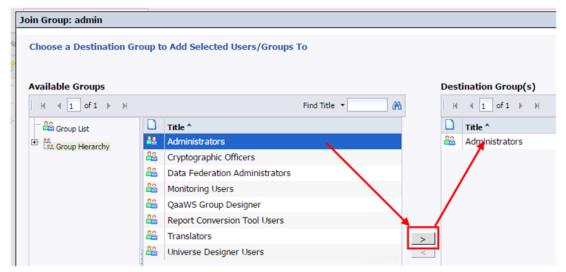
Figure 3.5(b): Join Group



A pop-up window Join Group: <username> appears as shown in figure 2.5 (b).

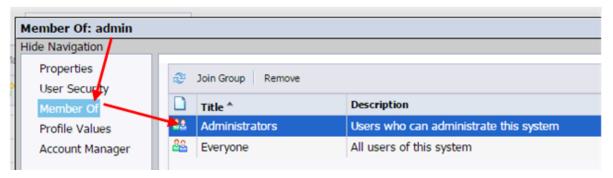
c. To move Administrators from **Available Groups** to **Destination Group(s)**, select **Administrators**, click >, then click **OK** as shown in figure 2.5 (b).

Figure 3.5(c): Join Group



- 6. To verify User and Group configuration, perform the following steps:
 - a. Double-click **admin**, the user you created from the list of users.
 - b. Select **Member Of** and check if Administrators is listed on the right side as shown in figure 2.6.

Figure 3.6: Member of a group



- 7. To ensure proper functioning of the Drill Up/Drill Down functionality in reports while accessing them from the OMi Dashboard console, you must set the user preferences as follows:
 - a. Log on to OBR BI Launch pad as OBR user from the following link:

https://<Host_Name>:8443/BOE/BI

where <Host_Name</pre> is the name of the server on which SAP
BusinessObjects is installed.

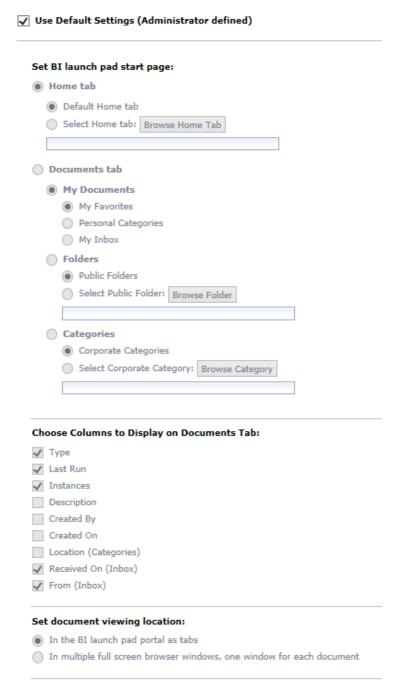
b. Click **Preferences** in the upper right corner as shown in figure 1.7 (a).

Figure 3.7(a): Preferences



c. In the **General** tab, ensure that the default preferences are selected.

Figure 3.7(b): Preferences



 d. Click the Web Intelligence tab, and select the Synchronize drill on report blocks checkbox.

Figure 3.7(c): Preferences Drill options: □ Prompt when drill requires additional data □ Synchronize drill on report blocks □ Hide Drill toolbar on startup Start drill session: □ On duplicate report □ On existing report

Step 4: Configure OMi 10/OBR LW-SSO Authentication

Using Lightweight Single Sign-on (LW-SSO), you can enable a OMi Dashboard user to access OBR reports with the same user credentials.

Note: As SAP BusinessObjects is a third-party application, Single Sign-on (SSO) cannot be directly achieved with OMi 10 using LW-SSO.

- For OMi Dashboard, SSO is setup first between the OBR and OMi 10 using LW-SSO as explained in Step 4.
- Then, SSO is setup between the OBR and SAP BusinessObjects using SAP BusinessObjects Trusted Authentication as explained in Step 5.

To configure LW-SSO, perform the following steps:

- 1. Copy the LW-SSO token from OMi 10:
 - a. Log on to the OMi 10 system as Administrator.
 - b. Navigate to Administration > Users > Authentication Management.
 - c. Copy the Token Creation Key (InitString) and note it down in a text file and click Configure.

The SSO Configuration Wizard appears.

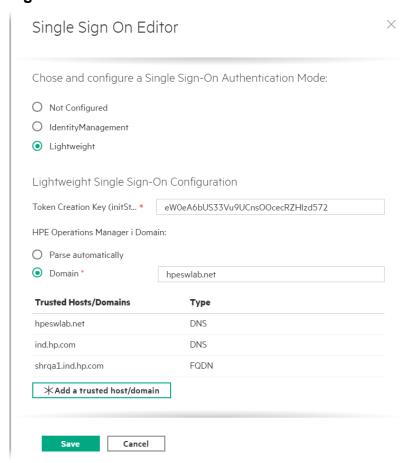
Single Sign-On Configuration

Name	Value
Single Sign-On Mode	Lightweight
Token Creation Key (initString)	w3u4az0O5Q5KSrCwu436Bgrx7GJbi7of
HPE Operations Manager i Domain	test.dom
Trusted Hosts/Domains	[cr.hp.com, test.dom, obr-obr01.cr.hp.com]
Enable SAML2 authentication schema	false

d. Click Single Sign-On.

Figure 3.2

Configure



e. Under Trusted Hosts/Domains, add the OBR and OMi 10 domain names.

Note: If OBR and OMi 10 are hosted on the same domain, it is enough to add the domain name once to the Trusted Hosts/Domains list.

- f. **Uncheck** the Enable SAML2 authentication schema check-box.
- g. Click Next, and then click Finish.
- Restart the OMi 10 services for the authentication changes to take effect.

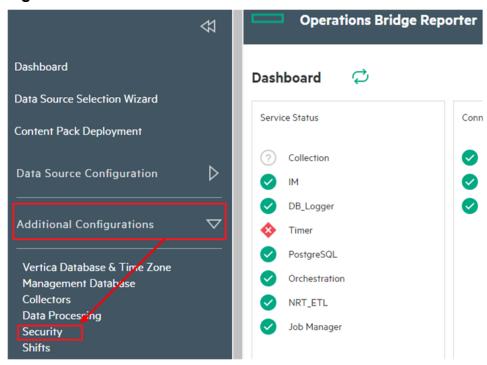
- 2. To configure LW-SSO in OBR, perform the following steps:
 - a. Log on to OBR Administration Console from the following link:

http://<OBR_Server_FQDN>:21411/OBRApp/

where, <OBR_Server_FQDN> is the name of the server on which OBR is installed.

b. Go to Additional Configurations > Security in the left pane.

Figure 3.3



c. Click **Security** and the **LW-SSO** tab opens as shown in figure below.

Figure 3.4

Security

- d. Copy the values from the Token Creation Key (InitString) field in OMi 10 (This is the InitString you have copied from OMi 10 to a text file.) and paste them into the **Init String** field.
- e. Check the **Enabled** option.
- f. In the **Domain** field, enter the OBR domain.
- g. In the Expiration Period field, enter the recommended value of 60 minutes for LW-SSO configuration.
- h. In the Protected Domains field, add the OMi 10 domain name.

Note:

- Even if OBRand OMi 10 are hosted in the same domain, add the domain name to the **Protected Domain** field. Even if OBR and OMi 10 are hosted in the same domain, add the domain name to the **Protected Domain** field.
- ii. Ensure < PMDB_HOME > \PMDB\data\config.prp, bo.cms is set to fully qualified domain name of the OBR system.
- iii. In OMi integration with OBR, if OMi is https enabled, add/edit the following parameters to the config.prp file:

- admin.ssl=true
 bo.ssl=true

 Restart the HPE_PMDB_Platform_Administrator service.
- i. Click Save to save the configuration.

The following confirmation message appears:

- LW-SSO Configuration saved successfully. Please restart the HPE_ PMDB_Platform_Administrator' service for these changes to take effect
- Restart the HPE_PMDB_Platform_Administrator service from the Windows services list.

Step 5: Configure OBR FQDN and OMi FQDN in OBR

a. On OBR system, go to the following location:

Windows: %PMDB_HOME%\adminServer\webapps\OBRApp\WEB-INF\classes

Linux: cd \$PMDB_HOME/adminServer/webapps/OBRApp/WEB-INF/classes

b. Open lwssofmconf.xml and add the following entries after /protectedDomains>:

Figure 5: Add OBR and OMi FQDNs

- c. Save the changes to the file.
- d. Restart the HPE_PMDB_Platform_Administrator service.

Step 6: Configure SAP BusinessObjects Trusted Authentication

To setup SSO between the OBR Administration Console and SAP BusinessObjects, perform the following steps:

 On the OBR Administration Console, go to Additional Configurations > Security > BO Trusted Authentication.

Figure 6.1

Security

LW-SSO	BO Trusted Authentication	Logon Banı	ner
BO Truste	d Authentication Configuration		
ВО		Enabled	O Disabled
Shared S	Secret	*****	
S	ave		

- 2. Check the Enabled option.
- 3. Enter a string of your choice in the **Shared Secret** box.

Note: SAP BusinessObjects Trusted Authentication works based on a shared secret mechanism between the OBR Administration Console and SAP BusinessObjects. The string you copied from OMi is the shared secret. This string is the same shared secret across OBR Administration Console and SAP BusinessObjects.

To verify if the same shared secret is also configured in SAP BusinessObjects, log on to SAP BusinessObjects CMC.

- 4. Click **Save** to save the configuration.
- Restart the HPE_PMDB_Platform_Administrator service from the Windows services list, to apply the changes made in "Step 4: Configure OMi 10/OBR LW-SSO Authentication" on page 32 and "Step 6: Configure SAP BusinessObjects Trusted Authentication" on the previous page.

Note: On a Linux host, log on as a root user and run the following command:

Service HPE_PMDB_Platform_Administrator stop/start

Step 7: Disable Clickjacking

Disable ClickjackFilterSameOrigin on SAP BusinessObjects system

1. On your SAP BusinessObjects system, go to the following directory:

On Linux: \$PMDB_HOME/BOWebServer/webapps/BOE/WEB-INF
On Windows: %PMDB_HOME%\BOWebServer\webapps\BOE\WEB-INF

- 2. Open the web.xml file.
- 3. Go to ClickjackFilterSameOrigin filter:

4. Comment the element as shown here:

Restart the BusinessObjects service.

On Linux: SAPBOBJEnterpriseXI40

On Windows: Business Objects Webserver

6. Wait for five minutes.

Step 8: Generate the Report Component XML and Load it to OMi Dashboard

Generate the component XML file using the ComponentGenerator command on the OBR host and load it to the OMi 10 host through a combination of manual copying and using the JMX Console.

Generate the report component XML file

Perform the following steps to generate the report component XML file:

- 1. Log on to the OBR system.
- 2. Open a command line window (for Windows) or a shell prompt (for Linux).
- 3. Run the following commands to see the ComponentGenerator syntax:

For Windows: %PMDB_HOME%\bin\ComponentGenerator

For Linux: \$PMDB HOME/bin/ComponentGenerator

Figure 8.1: (Windows)

```
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Administrator\C:\HP-SHR\PMDB\bin\ComponentGenerator usage: Component Generator XML

-c \( \text{Category Name} \) Category Name

-d \( \text{Document Id} \) Document Id

-f \( \text{Number} \) Optional Parameter: Use non zero value if your report does not accept any parameter

-h

-l \( \text{File Location} \) File Location

-n \( \text{Component Name} \) Component Name

C:\Users\Administrator\_
```

4. Run the following command to generate the XML file:

- Category Name = This is the Category to be created in Component Gallery in OMi Dashboard
- Document Id = This is the report's unique document ID see the "Finding the Document ID of a Report" on page 46 section for more information.

- File Location = This is the directory where the component XML file will be created
- Component Name = The Component name to be created for the report in OMi Dashboard (note the use of quotes here)
- Optional Parameter = Use non zero value if the report does not accept view or CIID as parameter.

```
Note: The above command generates <Component
Category><componentName>.uim.xml file in on the Desktop.
```

Example

The following is an example command for System Management Inventory:

```
%PMDB_HOME%\bin\ComponentGenerator -c OBR -d AfHfjvp01_
pHrwWbfzGNaTY -l C:\Users\Administrator\Desktop -n "SM
System Inventory"
```

The command displays the following result:

Figure 8.2: SM System Inventory

```
C:\Users\Administrator>%PMDB_HOME%\bin\ComponentGenerator -c OBR -d AfHfjvp01_pH
rwWbfzGNaTY -l C:\Users\Administrator\Desktop -n "SM System Inventory"
Category Name := OBR
Document Id := AfHfjvp01_pHrwWbfzGNaTY
Component Name := SM System Inventory
File Location := C:\Users\Administrator\Desktop
URL ishttp://obr-obr01.cr.hp.com:21411/MySHR/ServiceReportServlet?iDocID=AfHfjvp
01_pHrwWbfzGNaTY&ciId=<<ciId>>
Component xml generated successfully. XML file location [C:\Users\Administrator\
Desktop1
```

Step 9: To load the report component to OMi Dashboard

Perform the following steps to load the report component to OMi Dashboard:

- 1. From OBR system, copy the report component file *.uim.xml file from OBR.
- On the OMi 10 system, paste the component XML file at %TOPAZ_ HOME%\conf\uimashup\import\toload\Components.

Note: If OMi is deployed in a distributed environment, the XML file resides in the Gateway Server.

Load the XML (*.uim.xml) file using the JMX Console.

a. On the OMi 10 system, log on to the OMi 10 JMX Console using the following link:

http://localhost:29000/mbean?objectname=Foundations%3Aservice%3DUI MDataLoader

- b. Enter the credentials if prompted for the username and password.
- c. Click service=UIMDataLoader link as shown in figure 4.4 (a) and navigate to JMX MBean View screen as per figure 4.4 (b)

Figure 9.1(a): JMX MBean View



d. Go to the method named boolean loadComponentsGallery ()

Figure 9.1(b): Load Components Gallery

boolean loadComponentsGallery

Load Components galleries from XML files. Optionally skip those that already exist on this server.

Parameters	Name	Class	Value	Description
	customerId	int	1	Customer ID, '0' means that this operation will be executed for all customers
	override	boolean	● true ○ false	If true: import ALL components from the file (overriding existing ones), if false: skip existing components
Invoke				

- e. Enter 1 as input value in the text field and select true.
- f. Click **Invoke** to load the *.uim.xml file.

Figure 9.1(c): Load Components Gallery

MBean view Server view About MBean operation: invoke method on MBean Foundations:service=UIMDataLoader Invocation successful Result value: true

The component is visible on OMi 10 system in the following location:

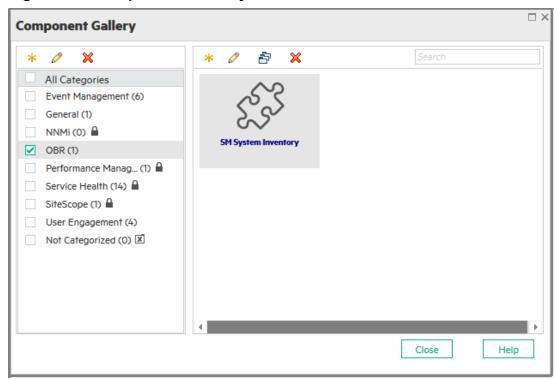
C:\HPBSM\conf\uimashup\import\toload\Components

After successful upload, the component is visible in the following location:

C:\HPBSM\conf\uimashup\import\loaded\Components

- 4. To verify the availability of the component in OMi Dashboard console:
 - a. Log on to the OMi 10 user interface.
 - b. Click Workspaces > My Workspace > Component Gallery.

Figure 9.2: Components Gallery

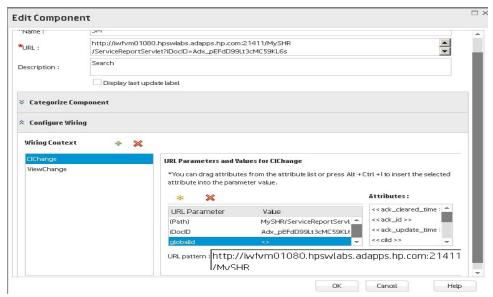


The component must be available within the category.

5. To verify the wiring, Click **Wiring** as shown in Figure 4.9.

Note: By default, all reports are wired on CIChange and ViewChange event. If the report does not support any events, clear the check-box to disable the wiring.

Figure 9.3: Edit Component



Step 10: Create OMi Dashboard Page and Add the Report Component

You must create a OMi Dashboard page and add the OBR report as a component in the page.

To create a OMi Dashboard page, perform the following steps:

1. On the OMi 10 user interface, click **New page**.

Figure 10.1



Split the page as per the requirement.

Figure 10.2

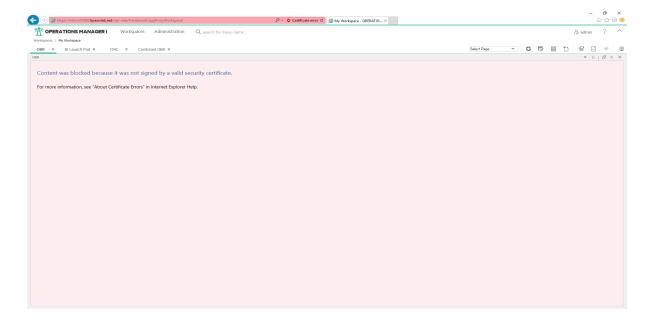


3. Click **Components** and drag-drop the components, such as View Explorer, to trigger the events.

- Drag and drop the required OBR components.
 The OBR report can be viewed in the OMi Dashboard page.
- 5. Save the page to view it from the OMi Dashboard user interface.

Note: If you get a **certificate error** as shown in the following image, import the certificate from your browser, and re-launch the browser.

In Internet Explorer, if your browser does not provide a save option for the import certificate settings, import the certificate every time you close or relaunch your browser.

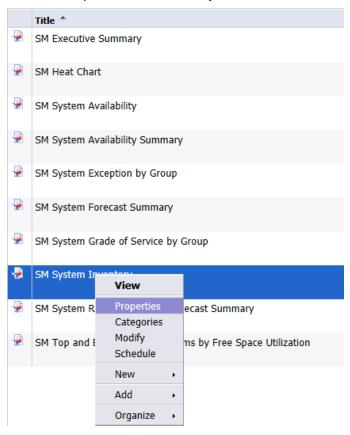


Best Practices

- Use existing OBR Report template for creating new reports and integrate it with OMi Dashboard to utilize the formatting features and structure aligned with outof-the-box (OOTB) reports.
- Use the existing user name that is configured in Business Service Management BSM/OMi user credentials for creating new Mashup reports in SAP BusinessObjects. If the user does not exist, create a new user with the same name.
- All OBR OOTB reports might not be qualified for integrating with OMi Dashboard
 For such reports, a prompt parameter is mandatory and BSM/OMi cannot generate that parameter.
- To integrate an OOTB OBR report with OMi Dashboard, copy the report under Mashup Reports folder in SAP BusinessObjects InfoView, rename it (to differ with OOTB Report CUID), and perform any customizations.
- On CI change event for a Business service CI type, the Business Service CI
 (s) are passed as parameters to the SM CPU Heat Chart and SM Memory Heat
 Chart reports. This is only supported for Business Service CIs in this report.
 If non-Biz Svc CIs need to be handled in custom mashup reports, a prompt
 named ciID should be created using the CIID attribute from the corresponding
 dimension (for example, ciID of Systems, Applications, and so on)
- Create Summary reports at daily/hourly level, which can be easily integrated with OMi Dashboard, because report refresh time is considerably reduced.
- Make sure the reports have **Date Range** prompt with default values to improve performance. For Inventory reports, add a Business Service/View prompt to experience better report performance.
- Add Prompts as required, but provide default values, except when the report parameters are provided by BSM/OMi, such as Business Service/Node CIID.
- To create new Objects/Filters in Universe, add them in Supplemental section of the respective Universe.
- When creating new reports, create a new data provider for each set of measures/class to avoid context related issues.
- · Aim to minimize the report variables in Mashup reports.
- See the SAP BusinessObjects Web Intelligence Guide for new features and formatting related concerns in Mashup reports.

Finding the Document ID of a Report

- Log on to the SAP BusinessObjects BI Launchpad https://<BO_System_ FQDN>:8443/B0E/BI
- 2. Click **Document List** and navigate to the folder that contains the report.
- Select a report and click Properties.



Copy the CUID:



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