

HPE Operations Bridge Reporter

Software Version: 10.21

Support Matrix

Document Release Date: December 2017 Software Release Date: August 2017



Legal Notices

Warranty

The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Hewlett Packard Enterprise shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from Hewlett Packard Enterprise required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© 2015 - 2017 Hewlett Packard Enterprise Development LP

Trademark Notices

Adobe™ is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

This product includes an interface of the 'zlib' general purpose compression library, which is Copyright © 1995-2002 Jean-loup Gailly and Mark Adler.

Documentation Updates

To check for recent updates or to verify that you are using the most recent edition of a document, go to: https://softwaresupport.hpe.com/.

This site requires that you register for an HPE Passport and to sign in. To register for an HPE Passport ID, click **Register** on the HPE Software Support site or click **Create an Account** on the HPE Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HPE sales representative for details.

Support

Visit the HPE Software Support site at: https://softwaresupport.hpe.com/.

Most of the support areas require that you register as an HPE Passport user and to sign in. Many also require a support contract. To register for an HPE Passport ID, click **Register** on the HPE Support site or click **Create an Account** on the HPE Passport login page.

To find more information about access levels, go to: https://softwaresupport.hpe.com/web/softwaresupport/access-levels.

HPE Software Solutions Now accesses the HPE SW Solution and Integration Portal website. This site enables you to explore HPE Product Solutions to meet your business needs, includes a full list of Integrations between HPE Products, as well as a listing of ITIL Processes. The URL for this website is https://softwaresupport.hpe.com/km/KM01702731.

Contents

| Requirements | 4 |
|---------------------------------------|----|
| Operating System | 4 |
| Web Browsers and Plug-ins | 5 |
| Embedded Software | 5 |
| Third-Party Software | 5 |
| High Availability Environment | 6 |
| Languages | 7 |
| Software Integrations | 8 |
| Integrated products | 8 |
| Software Coexistence | 10 |
| Supported Virtualization Technologies | 10 |
| Send documentation feedback | 12 |

Requirements

This section provides information about the software you must have to successfully install and run OBR 10.21.

Important: For scalability, OBR recommends installation of OBR on Linux Operating System rather than Windows. For OBR10.21, it is recommended to use RHEL 6.8, as it is the RHEL version supported by all OBR components (OBR, Vertica, SAP BusinessObjects).

Operating System

OBR 10.21 runs on the following operating systems:

Windows

- Microsoft Windows Server 2012 x64 (Standard edition)
- Microsoft Windows Server 2012 R2 x64 (Standard edition and Data Center Edition)

Linux

OBR 10.21 installation is supported on the following versions of Red Hat Enterprise Linux (RHEL) Server and SUSE Linux Enterprise Server (SLES):

| OBR | RHEL | RHEL | RHEL | RHEL | RHEL | SLES |
|---------------------------------|---------|------|------|------|------|----------|
| Components | 6.5-6.8 | 6.9 | 7.0 | 7.1 | 7.2 | 11.0 SP3 |
| OBR 10.21 | Yes | No | Yes | No | Yes | Yes |
| Vertica 8.0.1* | Yes | No | Yes | No | No | Yes |
| SAP BusinessObjects BI 4.1 SP08 | Yes | Yes | Yes | Yes | Yes | Yes |

*OBR installer bundles Vertica 8.0.1. However, if you already have Vertica 8.1.1 in your IT environment, you can configure OBR to the same Vertica. For more information to configure OBR with external Vertica, see *Configuring OBR for External Vertica* in the *Operations Bridge Reporter Configuration Guide*.

For information about Vertica 8.1.1 supported platforms, see the Vertica Documentation.

Web Browsers and Plug-ins

One of the following supported web browsers is required to run OBR 10.21:

- Mozilla Firefox 45 ESR, 52 ESR
- Internet Explorer 11.x
- · Google Chrome

Embedded Software

Database

The following database software is bundled with Operations Bridge Reporter 10.21:

Vertica Analytics Platform 8.0.1

Note: Vertica 8.0.1 does not support VMware Vmotion and Logical Volume Manager (LVM) on any drive where database (catalog and data) files are stored. HPE recommends VMWare ESX 5.5 Hypervisor to virtualize the Vertica Analytics platform, with VMware Tools installed on each virtual machine.

For information about Vertica supported timezone and any other details specific to Vertica, refer to Vertica documentation.

Third-Party Software

The following third-party applications are bundled with OBR 10.21:

- SAP BusinessObjects BI 4.1 SP08
- JRE 1.8.0_121
- PostgreSQL 9.4.4
- Tomcat 7.0.77

- Flink 1.2
- OpenJDK 1.8.0_112

High Availability Environment

The **Veritas Cluster Server (VCS)** cluster software is supported with OBR High Availability environment.

The following table lists the supported VCS versions with OBR Components and Operating Systems:

| | Microsoft Windows | | | | | |
|---|-------------------|-----------|------|------|------|------|
| OBR | Server | RHEL | RHEL | RHEL | RHEL | RHEL |
| Components | 2012 | 6.5 - 6.8 | 6.9 | 7.0 | 7.1 | 7.2 |
| OBR 10.21 | Yes | Yes | No | Yes | No | Yes |
| SAP BusinessObjects BI 4.1 SP08 | Yes | Yes | Yes | Yes | Yes | Yes |
| VCS version support for High Availability | | | | | | |
| VCS 6.1.xx | Yes | Yes | Yes | No | No | No |
| VCS 6.2.00 | No | No | No | Yes | Yes | Yes |

Note: OBR High Availability is not supported with the SUSE Linux Enterprise Server (SLES) operating system.

Languages

OBR 10.21 installation is supported in the following languages:

- English
- Spanish (Español)
- French (Français)
- Japanese

OOTB reports shipped with OBR media are localized in the following languages:

- English
- German (Deutsch)
- Russian
- Spanish (Español)
- French (Français)
- Chinese
- Korean
- Japanese
- Italian (Italiano)
- Dutch (Nederlands)
- Portuguese (Português)

Software Integrations

For information about software that integrate with OBR 10.21, see *Operations Bridge Reporter Integration Guide*.

Integrated products

The following table lists the versions of various products that can integrate with OBR:

Table 1: Products that can integrate with OBR

| Product | Versions | Comments |
|--|--|--|
| Application Performance Management (APM) | 9.3x. 9.40 | |
| BSM | 9.12, 9.13, 9.20, 9.22, 9.23, 9.24, 9.25, 9.26 | |
| Business Process Monitor | Refer to BSM and APM versions above. | |
| Operations Agent | 11.0x, 11.1x**, 12.0x | x86 Virtualization content integrations are supported until Operation Agent 11.x |
| OM for Linux | 9.20 | |
| OM for Solaris | 9.10 | |
| OM for Unix | 9.1x | |
| OM for Windows | 8.16, 9.00 | |
| IBM AIX LPARs | 11.13 | With OMi Management Pack for Infrastructure 1.10 installed on BSM 9.23 and above. |
| IBM WebSphere SPI | 07.xx | With the latest |

Table 1: Products that can integrate with OBR, continued

| Product | Versions | Comments |
|--|---|-----------------------|
| | | patch |
| Microsoft Active Directory SPI | 07.xx | With the latest patch |
| Microsoft Exchange Server 2007/2010/2013 SPI | 13.xx | With the latest patch |
| Microsoft SQL Server Database SPI | 12.xx | With the latest patch |
| Network Automation | | |
| NNMi iSPI Performance for Metrics | 9.2x, 10.00, 10.10 ***, 10.20, 10.30 | With the latest patch |
| OMi Management Pack for Infrastructure | 1.10 | |
| OMi Management Pack for Microsoft SQL Database | 1.00, 1.01 | |
| OMi Management Pack for Oracle Database | 1.10, 1.11 | |
| OMi Management Pack for Apache Webserver | 1.00 | |
| OMi Management Pack for Hadoop | 1.10 | |
| OMi Management Pack for IBM WebSphere Application Server | 1.00 | |
| OMi Management Pack for Microsoft Active Directory | 1.00 | |
| OMi Management Pack for Microsoft Exchange Server | 1.00, 1.01 | |
| OMi Management Pack for SAP | 1.00 | |
| OMi Management Pack for SAP Hana | 1.00 | |
| OMi Management Pack for Sybase ASE | 1.00 | |
| OMi Management Pack for Vertica | 1.00 | |
| OMi Management Pack for Weblogic | 1.01 | |
| Operations Manager i (OMi) | 9.x, 10.x | |
| Oracle Database SPI | 12.xx | With the latest patch |
| Oracle WebLogic Server SPI | 07.xx | With the latest patch |
| Real User Monitor | Refer to BSM and | |

Table 1: Products that can integrate with OBR, continued

| Product | Versions | Comments |
|-----------|---|--|
| | APM versions above. | |
| SiteScope | 11.12, 11.20, 11.22*, 11.23, 11.24, 11.30, 11.31, 11.32, 11.33, 11.40 | Support for Direct API only from 11.22 onwards |

^{*} SiteScope – Support for VMware Virtualization only from 11.22 onwards

Note: OBR does not support integration with NNMi when NNMi is installed on Windows and OBR is installed on Linux. OBR supports only single instance of NNMi direct integration.

Interface Health and Component Health content packs (NNMi direct integration) is not supported on large deployment scenario.

Software Coexistence

The following products can coexist on the same system with OBR 10.21:

Table 2: Products that can coexist with OBR 10.21

| Product | Version |
|------------------|---------|
| Operations Agent | 12.x |

Note: Co-existence of OBR with Operations Agent 12.04 is not supported when OBR is on windows, and Operations Agent is installed before OBR is installed.

Supported Virtualization Technologies

The following table lists the virtualization technologies that are supported by OBR in each deployment scenario:

^{**} Operations Agent - Agent appliance support from 11.12 onwards (RTSM sync for appliance available only from 11.12)

^{***} NNMi SPI Performance for Metrics - NNMi direct integration is supported from version 10.10 onwards. Interface Health and Component Health content packs have to be installed on OBR.

Note: x86 Virtualization content integrations in Agent-based deployments are supported until Operations Agent 11.x.

Table 3: OBR 10.21 Supported Virtualization Technologies

| Deployment Scenario | Data Source | Supported Virtualization Technology |
|--|-----------------------|---|
| OM | Operations | VMware |
| | Agent | Microsoft Hyper-V |
| | | Oracle Solaris Zones |
| | | IBM AIX LPARs |
| | VMware vCenter 5.5 | VMware |
| Operations Bridge | Operations | VMware |
| | Agent | Microsoft Hyper-V |
| | | Oracle Solaris Zones |
| | | IBM AIX LPARs |
| | SiteScope | VMware |
| | VMware vCenter 5.5 | VMware |
| Application Performance Management (APM) | SiteScope | VMware |
| | VMware vCenter 5.5 | VMware |
| | VMware vCenter 5.5 | VMware |
| VMware vCenter | VMware vCenter 5.5 | VMware |

Send documentation feedback

If you have comments about this document, you can contact the documentation team by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Support Matrix (Operations Bridge Reporter 10.21)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to docfeedback@hpe.com.

We appreciate your feedback!