Jun 1, 2017

Addressee's Name
Addressee's Title
Company Name
Mailing Address
City, State ZIP

Dear Customer,

Hewlett Packard Enterprise is announcing version obsolescence of HP User Behavior Analytics Basic (UBA) 1.0x & 1.1x effective as of the date set forth below.

This letter is for HP User Behavior Analytics Basic 1.0x & 1.1x support customers worldwide, to inform you of our end of support plans.

End of Support

HPE is committed to providing the highest level of customer care to you while you determine your future strategy for your HP User Behavior Analytics Basic 1.0x & 1.1x products. Please read below for key timelines and support options that are now available to you:

DATE	PROGRAM ACTIVITY
Jun 1, 2017	Version obsolescence customer announcement
Aug 1, 2017	End of Sale (no longer orderable or available for purchase)
Nov 30, 2018	End of Product Support for UBA 1.0x & 1.1x
Nov 30, 2020	End of Self-Help Support for UBA 1.0x & 1.1x

Please note that all HP User Behavior Analytics Basic customers with active support contracts owning at least 1000 Users are eligible to migrate to HPE Security ArcSight User Behavior Analytics Foundation 5.0x. Customers owning less than 1.000 User are not entitled for a free migration and have to purchase HPE Security ArcSight User Behavior Analytics Foundation 5.0x.

While these HP User Behavior Analytics Basic 1.0x & 1.1x may continue to meet your immediate needs, HPE recommends that all customers owning at least 1.000 Users migrate to HPE Security ArcSight User Behavior Analytics Foundation 5.0x.

Please refer to **Appendix A** for definition of terms for product obsolescence and **Appendix B** for the list of affected HP User Behavior Analytics Basic 1.0x & 1.1x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE service agreement identifier or HPE system handle.

Should you have any technical questions about the upgrade please contact support.

In addition, for technical assistance and information, please visit Software Support Online: **hpe.com/software/support**

HPE once again wishes to thank you for choosing HP User Behavior Analytics Basic 1.0x & 1.1x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,
Hewlett Packard Enterprise

Appendix A: Definitions

This product version obsolescence is covered by version 1.1 of the Release & Support policy for HPE Security products. Definitions of terms are provided by the product version obsolescence guidelines documented at hpe.com/software/support-lifecycle.

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HPE product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HPE investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HPE products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HPE reaching EOS will remain available for electronic download for a reasonable period of time.

Self-Help Support
Self-Help Support is an integral component of all HPE Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HPE product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HPE's intent to communicate with affected HP Software product/product version customers in a timely manner. However, there are cases where HPE does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HPE product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

Appendix B: Affected Product SKUs

SKU	PRODUCT DESCRIPTION
M3C55AAE	HP UBA Basic 1K Actor SW E-LTU
M3C56AAE	HP UBA Basic 5K Actor SW E-LTU
M3C57AAE	HP UBA Basic 10K Actor SW E-LTU
M3C58AAE	HP UBA Basic 30K Actor SW E-LTU
M3C59AAE	HP UBA Basic 50K Actor SW E-LTU
M3C60AAE	HP UB Analytics 1K Actor SW E-LTU
M3C61AAE	HP UB Analytics 5K Actor SW E-LTU
M3C62AAE	HP UB Analytics 10K Actor SW E-LTU
M3C63AAE	HP UB Analytics 30K Actor SW E-LTU
M3C64AAE	HP UB Analytics 50K Actor SW E-LTU
M3C72AAE	HP UBAB to UBA 1K Actor Upg SW E-LTU
M3C73AAE	HP UBAB to UBA 5K Actor Upg SW E-LTU
M3C74AAE	HP UBAB to UBA 10K Actor Upg SW E-LTU
M3C75AAE	HP UBAB to UBA 30K Actor Upg SW E-LTU
M3C76AAE	HP UBAB to UBA 50K Actor Upg SW E-LTU
M3C77AAE	HP UB Analytcs Basic 1.00 Eng SW E-Media

M3C77BAE	HP UB Analytcs Basic 1.10 Eng SW E-Media
M3C78AAE	HP UB Analytics 1.00 Eng SW E-Media
M3C78BAE	HP UBA 1.10 Eng SW E-Media
M3C79AAE	HP UBA Basic 1 Actor Mig SW E-LTU
M3C80AAE	HP UBAB Mig to UBA 1 Actor Upg SW E-LTU
M3C81AAE	HP UB Analytics 1 Actor SW E-LTU
M3D11AAE	HP UBA Basic Add-on 250 Actor SW E-LTU
M3D12AAE	HP UBA Add-on 250 Actor SW E-LTU
M3D13AAE	HP UBAB2UBA Addon 250 Actor Upg SW E-LTU
M3D89AAE	HP UBA Premium 1K Actor SW E-LTU
M3D90AAE	HP UBA Premium 5K Actor SW E-LTU
M3D91AAE	HP UBA Premium 10K Actor SW E-LTU
M3D92AAE	HP UBA Premium 30K Actor SW E-LTU
M3D93AAE	HP UBA Premium 50K Actor SW E-LTU
M3D94AAE	HP UBAB to UBAP 1K Actor Upg SW E-LTU
M3D95AAE	HP UBAB to UBAP 5K Actor Upg SW E-LTU
M3D96AAE	HP UBAB to UBAP 10K Actor Upg SW E-LTU
M3D97AAE	HP UBAB to UBAP 30K Actor Upg SW E-LTU
M3D98AAE	HP UBAB to UBAP 50K Actor Upg SW E-LTU
M3D99AAE	HP UBA to UBAP 1K Actor Upg SW E-LTU
M3E00AAE	HP UBA to UBAP 5K Actor Upg SW E-LTU
M3E01AAE	HP UBA to UBAP 10K Actor Upg SW E-LTU
M3E02AAE	HP UBA to UBAP 30K Actor Upg SW E-LTU
M3E03AAE	HP UBA to UBAP 50K Actor Upg SW E-LTU
M3E04AAE	HP UBAB Mig to UBAP 1 Actor Upg SW E-LTU
M3E05AAE	HP UBA to UBAP 1 Actor Upg SW E-LTU
M3E06AAE	HP UBA Premium 1 Actor SW E-LTU
M3E07AAE	HP UBA CyberArk Insight Pk Inst SW E-LTU
M3E08AAE	HP UBA Lieberman Insght Pk Inst SW E-LTU
M3E15AAE	HP UBA Premium Add-on 250 Actor SW E-LTU
M3E16AAE	HP UBAB2UBAPAdd-on250 Actor Upg SW E-LTU
M3E17AAE	HP UBA2UBAP Add-on250 Actor Upg SW E-LTU