

# **ITSMA NG Express 2017.04**

Released on April 28, 2017.

The ITSMA suite is a comprehensive and fully integrated IT Service Management software suite that enables IT to improve service levels, balance resources, control costs, and mitigate risk exposure to the organization. It enables you to manage IT services using a "lifecycle" approach, with consistent improvement built into the governance model.

As the Next-Generation (NG) Express edition of the ITSMA suite, ITSMA NG Express offers the following benefits:

- Quick and easy container-based deployment, scaling, and management
- Seamless integration and a unified user experience
- Improved end user and Service Desk efficiency, as well as enhanced problem identification (by leveraging big data based Smart Analytics)
- Quick time-to-value through ITIL-aligned out-of-box best practices, codeless configuration, and KPIs
- Robust IT management processes with Universal CMDB (UCMDB)-supported workflows

### **Documentation**

You can see the complete documentation on the HPE Software Documentation Portal.

New features and enhancements in this release of ITSMA are described in the Release Notes.

To get started using ITSMA, visit Get Started.

### Send documentation feedback

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