Propel

Software Version: 2.20.p1

System and Software Support Matrix

Hewlett Packard Enterprise

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The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
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Visit the HPE Software Support site at: https://softwaresupport.hpe.com.

This website provides contact information and details about the products, services, and support that HPE Software offers.

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- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HPE support contacts
- Review information about available services
- Enter into discussions with other software customers
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Most of the support areas require that you register as an HPE Passport user and to sign in. Many also require a support contract. To register for an HPE Passport ID, click **Register** on the HPE Support site or click **Create an account** on the HPE Passport login page.

To find more information about access levels, go to: https://softwaresupport.hpe.com/web/softwaresupport/access-levels.

Contents

HPE Propel Software Setup

This document provides an overview of the setup requirements for HPE Propel version 2.20. The HPE Propel software package contains the following components in one virtual machine. Depending on the roles assigned to the user you log in with, the HPE Propel Launchpad provides access to the following HPE Propel applications:

- Shopping
- Services
- Knowledge Management
- Request Support
- Catalogs, including the Catalog Items application and the Categories application
- Policies
- Catalog Connect
- Suppliers
- Business Processes
- Identity Management (HPE IdM)
- HPE Propel Service Exchange (Content Management)
- Diagnostics

HPE Propel Documentation

HPE software product documentation can be found at
https://softwaresupport.hpe.com/group/softwaresupport.

You need to sign-in or register to use this site. Use the **Search** function at the top of the page to find documentation, whitepapers, and other information sources. To learn more about using the customer support site, go to: https://softwaresupport.hpe.com/documents/10180/14684/HP_Software_Customer_Support_Handbook/.

For more information or to track updates for all HPE Propel documentation, refer to the *HPE Propel Documentation List*.

To help us improve our documents, please send feedback to Propel_IE@hpe.com.

VMware ESX Server System Requirements for HPE Propel

HPE Propel is supported on VMware ESX Server 6.

A virtual machine is deployed into your VMware ESX server environment after HPE Propel is installed.

VMware ESX Server Hardware Requirements for HPE Propel

	Minimum	**Recommended**
CPU	4 CPU, 3.0 GHz	8 CPU, 3.0 GHz
RAM	8 GB	16 GB
Hard Drive	160 GB	320 GB

HPE Propel Supported Platforms

HPE Propel Supported Platforms

	Product	Version Supported[1]
Operating System	CentOS	7.2
End-Point Systems for Integration* [2]	HPE Service Manager HPE Cloud Service Automation HPE Service Anywhere HPE Operations Orchestration	9.41, 9.50 4.7 (current) 10.20
Database[3]	PostgreSQL	9.5.3
Middleware[3]	Jetty Java	9.2.1, 9.2.10, 9.2.z-SNAPSHOT 1.8.0 (OpenJDK)
Additional Components[3]	RabbitMQ HPE Operations Orchestration[4] HPE IDOL NodeJS Ganglia	3.6.0 10.20 10.11.0 4.5.0 3.7

* HPE Propel Service Exchange delivers a powerful point-to-multipoint integration framework that connects multiple end-point systems (both HPE and 3rd-party). HPE delivers reference implementations (Content) for certain end-point systems described in this support matrix. Some Content is developed against SaaS systems and HPE validates that the Content works at the particular point in time and for that particular installation configuration. Consultation with HPE Software Services (see http://www8.hp.com/us/en/software-solutions/professional-services-software-services/) may be necessary to update or customize these integrations in specific customer installations.

[1]Supported indicates the specific software version used for solution testing by HPE Propel.

[2]Additional integrations are available on the HPE Propel HPLN marketplace site.

[3]Included in the HPE Propel virtual machine.

[4]HPE Operations Orchestration can only be used with HPE Propel.

HPE Propel IPv6 Support

HPE Software is committed to providing support of the network Internet Protocol version 6 (IPv6) for our enterprise software products and solutions. HPE Propel supports installation on hosts implementing dual-stack (IPv4/IPv6) transport.

HPE Propel Network Transport Support

HPE Propel	HPE Propel is supported for installation on the platforms listed above when configured for dual IPv4/IPv6 transport. HPE Propel can communicate over both IPv4 and IPv6 transport. See "HPE Propel Supported Platforms" on the previous page.

Browser Support

HPE Propel Supported Browsers

Microsoft® Internet Explorer (IE) 11 or higher (Compatibility Mode not supported)
Windows 10: current Microsoft Edge and IE 11
Google Chrome 51 or higher
Mozilla Firefox ESR 38
Mozilla Firefox 47 or higher
Safari 9.0 or higher

Screen Resolution

The following screen resolutions are recommended for HPE Propel:

- HPE Propel Portal: minimum screen resolution of 1024x768 (**Recommended**: 1280x1024).

- HPE Propel Management Console: minimum screen resolution of 1280x1024.

HPE Propel has a responsive user interface that adapts to mobile devices and tablets.

Reference Websites and Downloads

For More Information and Download Locations

Product	System Requirements	For More Information	Downloads
HPE Propel	This document	HPE Propel	HPE Software Support
HPE Service Manager	HPE Service Manager 9.3x and 9.4x Documentation Matrix	HPE Service Manager	HPE Software Support
HPE Cloud Service Automation	HPE CSA Document Library	HPE Cloud Service Automation	HPE Software Support
HPE Operations Orchestration	OO System Requirements	HPE Operations Orchestration	HPE Software Support

Downloading HPE Propel

1. Go to https://softwaresupport.hpe.com.

2. Log in with your HPE Passport credentials. The HPE Propel 2.20 product will be available per your Support Agreement ID (SAID).

3. Download the HPE Propel 2.20 product files.

Note: HPE recommends a high-speed Internet connection because the HPE Propel installation files are approximately 12 GB in size.

For More Information

For more information about HPE Propel, visit HPE Propel.

The *HPE Propel Installation and Configuration Guide* and other HPE software product manuals and documentation can be found at https://softwaresupport.hpe.com/group/softwaresupport. For HPE Propel documentation, specify the "hpe propel" product in your search criteria. (You will need an HPE Passport account to sign in and gain access.)

For additional HPE Propel content and integrations, visit https://hpln.hpe.com/group/service-broker.

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Feedback on System and Software Support Matrix (Propel 2.20.p1)

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