



Connect-It

Software Version: 9.70

For the Windows® and Linux® operating systems

Release Notes

Document Release Date: October 2016

Software Release Date: October 2016



Hewlett Packard
Enterprise

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Connect-It Release Notes

For the Windows® and Linux® operating systems.

Software version: 9.70

Publication date: October 2016

This document is an overview of the changes made to HPE Connect-It (CIT). It contains important information that is not included in books or Help. You can find information about the following in this document:

["New Features in this Release" on the next page](#)

["Enhancement Requests Included in this Release" on page 3](#)

["Fixed defects in this release" on page 4](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the Connect-It Support Matrix. The support matrix may be updated between releases, and so is only available at the HPE Support web site:

<https://softwaresupport.hpe.com/group/softwaresupport/support-matrices>

The support matrix includes the following information:

- **Requirements**
 - Hardware
 - Operating System
 - Java Runtime Environment
- **Compatibility**
 - Languages
 - Internationalization Variances
 - Virtualization Products
 - High-Availability Products

- HPE Software Integrations
- HPE Software Coexistence
- Other Software Coexistence
- Modules
- Connector Support
- **Obsolescence Plans**

New Features in this Release

This version of HPE Connect-It provides the following updates:

- Connect-It is now a software product of Hewlett Packard Enterprise. Hence, all Connect-It programs are rebranded with the name "HPE Connect-It".

Note: The rebranding also changes the directory of Connect-It programs and configuration files. For example, the .ini files in the ...*\Application Data\HP\ConnectIt\conf* folder are now stored in ...*\Application Data\HPE\ConnectIt\conf*. If you have other programs calling Connect-It files, you may need to manually change the directory.

- OpenSSL version is upgraded to 1.0.2h.
- The following software versions are supported by Connect-It:
 - Microsoft Exchange Server 2013
 - Windows 10 64-bit
 - Asset Manager 9.61
 - Service Manager 9.50

Note: If Connect-It 9.70 is installed on a computer and you want to install Connect-It 9.60 on the same computer, you have to uninstall Connect-It 9.70 first.

Enhancement Requests Included in this Release

The reference number for each enhancement is the Change Request (QCCR) number. For more information about pending enhancement requests, visit [HPE Software Support Online](#), or contact your HPE Support representative directly.

This release has the following enhancements. The following table includes all enhancements that were implemented after the release of Connect-It 9.60 Patch 3.

ER ID	Description	Resolution
QCCR1E121975	Request to support Exchange Server 2013.	Exchange Server 2013 is supported in Connect-It 9.70.
QCCR1E134326	Request to support Windows 10 (64-bit).	Windows 10 (64-bit) is supported in Connect-It 9.70.

Fixed defects in this release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HPE Software Support Online](#), or contact your HPE Support representative directly.

For information about fixed defects in previous Connect-It releases, download the release notes of previous Connect-It releases from the HPE Support web site:

<https://softwaresupport.hpe.com/group/softwaresupport/search-result/-/facetsearch>

This release fixes the following defects. The following table includes all fixes that were implemented after the release of Connect-It 9.60 Patch 3.

CR ID	Description	Resolution
QCCR1E131493	There is no documentation about the limitation that HPE CSA connector does not support parallel mode when producing documents.	The following note is added to the Connector Guide. Note: Parallelization is not supported when producing a document type with any connector.
QCCR1E136366	You receive an error when running a scenario. (-2006) ODBC error: [Microsoft][ODBC Excel Driver]Optional feature not implemented SQLState: S1C00	The option "OdbcCursorConcurrency" should not be used for all ODBC driver and all cases, its default value should be 0. For example, Excel ODBC does not support this option and . The fix is to check the value, if it is 0, the option is ignored.

Known Problems, Limitations, and Workarounds

- If Connect-It 9.70 is installed on a computer and you want to install Connect-It 9.60 on the same computer, you have to uninstall Connect-It 9.70 first.
- Universal CMDB 10.01 is required to use sub-query in Universal CMDB connector.
- When you use the **PifDateToTimezone()** function for New Zealand, replace the content of the `bin\memDaylightInfo\New_Zealand_Standard_Time.txt` file with the text listed below; otherwise, the daylight saving calculation is incorrect.

```
2007=0,60,Sunday,April,third,02:00:00,Sunday,September,last,02:00:00
2008=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
2009=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
2010=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
2011=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
2012=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
2013=0,60,Sunday,April,first,02:00:00,Sunday,September,last,02:00:00
```

- Connect-It does not support Powershell for the Command Line Connector. When you use Powershell to execute a command via the Command Line Connector, the script executes as expected. However, the script cannot exit properly and the Command Line Connector hangs.
- Connect-It has the following limitations:
 - On Windows, Connect-It cannot handle a path that contains a Chinese character.
 - On Linux, Connect-It cannot handle a path that contains a space.

These limitations can cause a scenario fail to run.

- When you use the E-Mail (fetching) connector, you may find that the HTML tags of an email are not removed. This issue occurs when the email does not contain the plain text part but only the HTML part.

Normally, the E-Mail (fetching) connector retrieves the plain text part when an email has the following two parts:

- a plain text part, which contains only plain text
- an HTML part, which contains plain text with HTML tags

However, when an email contains only the HTML part, the E-Mail (fetching) connector retrieves this part as plain text and does not remove the HTML tags.

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The first page of this document identifies the:

- Version number for the software.
- Software release date.

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Feedback on Release Notes (Connect-It 9.70)

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