



Hewlett Packard
Enterprise

HPE App Health Mobile Application

Software Version: 1.00

Using the App Health Mobile Application

Document Release Date: October 2016
Software Release Date: September 2016

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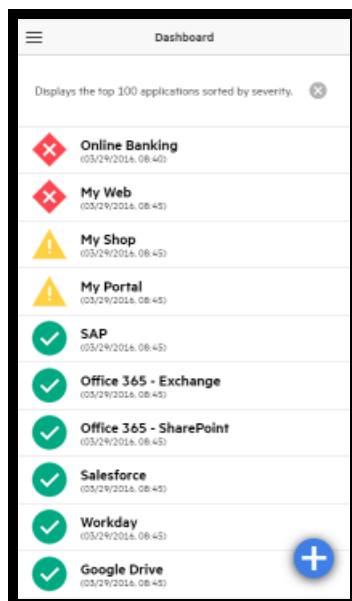
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Chapter 1: App Health Mobile Application Introduction

The App Health mobile application enables you to monitor the status of your business applications. The App Health mobile application retrieves your business applications information from HPE's Application Performance Management. You select which of your business applications to monitor.

The business applications you select appear in your Dashboard with their status and the date and time the status was last updated. By default, the Dashboard displays the top worst 100 applications ordered by status. This information is automatically updated every 10 minutes and the list is reordered. You can add, reorder, or remove applications from the list. If you change the application list, your business applications will not be automatically reordered according to top worst applications unless you manually reset the automatic update option.



You can view the BPM and RUM average performance, average availability, total failures, and volume status/count of your business applications for a selected period of time (day, week, month). On the same page, you can view a graph that displays the performance and availability over time.

You can further investigate your business application status by viewing the current KPIs status.

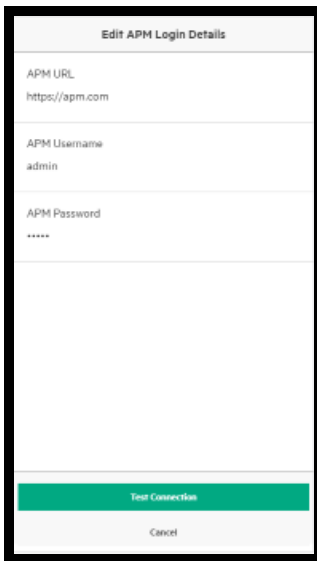
Note: Working with any application using HTTP protocol is unsafe and may cause a severe security breach. APM Mobile App was tested and supports HTTPS connectivity. For your data safety, HPE recommends working in HTTPS mode.

Chapter 2: APM Login Configuration

In order to monitor your business applications, you first need to connect to APM.

Note: You can run a demo version of the App Health mobile application to understand its capabilities before you connect it to your APM. See ["Demo Mode" on the next page.](#)

1. Open the APM Login Configuration screen.



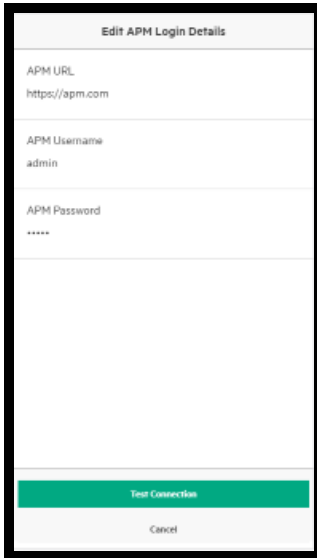
The screenshot shows a mobile application screen titled "Edit APM Login Details". It contains three text input fields. The first field is labeled "APM URL" and contains the text "https://apm.com". The second field is labeled "APM Username" and contains the text "admin". The third field is labeled "APM Password" and contains six asterisks "*****". At the bottom of the screen, there are two buttons: a green button labeled "Test Connection" and a white button labeled "Cancel".

2. Enter the following information:
 - APM URL (for example: <https://apm.com>)
 - APM user name
 - APM password
3. Tap **Test Connection** to test your connection.
4. Tap **Save**.

Demo Mode

To run a demo version of the App Health mobile application with all its functionality:

1. Open the APM Login Configuration screen.



The screenshot shows a mobile application screen titled "Edit APM Login Details". It contains three text input fields. The first field is labeled "APM URL" and contains the text "https://apm.com". The second field is labeled "APM Username" and contains the text "admin". The third field is labeled "APM Password" and contains six asterisks "*****". At the bottom of the screen, there are two buttons: a green button labeled "Test Connection" and a white button labeled "Cancel".

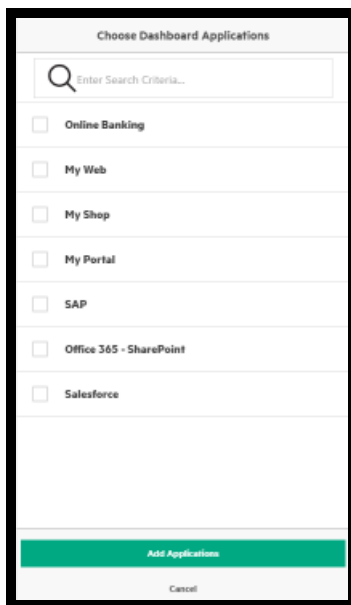
2. Enter the following information:
 - APM URL: Enter **demo**.
 - APM user name: Enter any user name. Do not leave this field empty.
 - APM password: Enter any password. Do not leave this field empty.
3. Tap **Test Connection** to test your connection.
4. Tap **Save**.

Chapter 3: Adding Business Applications to the Dashboard

1. Tap the + button.

Note: You can view a maximum of 100 application in the Dashboard. Any additional applications will not be displayed.

2. Select the business applications you want to display. You can enter search criteria to narrow the list of business applications displayed.



3. Tap **Add Applications**. The added applications appear at the top of the list.
4. To reorder the business applications in the Dashboard, tap and hold the business application and drag the business application as required.
5. To remove a business application from the Dashboard, tap and hold the business application and then tap the **Trash Bin** icon.
6. To reset the automatic update option, tap the Dashboard Configuration tab and slide the toggle switch.

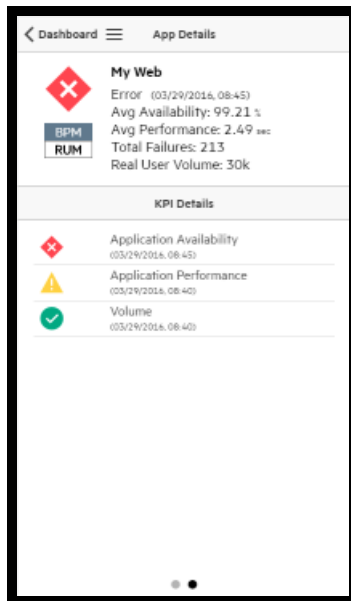
Chapter 4: Viewing Real Time and Over Time Information

1. To view additional information about the business application, quick tap the business application. Real time information and an over-time graph appears.



2. If your application has both RUM and BPM data:
 - Tap **RUM** to view the RUM information
 - Tap **BPM** to view the BPM information
3. To select the time period, tap **Day**, **Week**, or **Month**.
4. To view additional information about a specific point in the graph, tap the point in the graph. A tooltip appears with details relevant to the location you tapped.

5. Swipe to view KPI details.



Chapter 5: Security

When installing and using HPE's App Health mobile application, be aware of the following:

- Since your mobile device contains sensitive data for many of your installed applications (including HPE's App Health mobile application) we recommend you lock your mobile device when you are not using it.
- Working with any application using HTTP protocol is unsafe and may cause a severe security breach. HPE's App Health mobile application was tested and supports HTTPS connectivity. For your data safety, HPE recommends working in HTTPS mode.
- For security reasons, HPE's App Health mobile application token will automatically be replaced after 30 days. You will be prompted to enter your user name and password in order to validate your credentials and renew your token.
- As part of its functionality, HPE's App Health mobile application uses certain APIs in order to obtain information from the APM server. To better protect your systems, use a reverse proxy as a front end so that all communication from the App Health mobile application to the APM server goes through a secure channel. When using a reverse proxy, add the following URIs to your proxy:
 - /topaz/eum/admin/applications/flatApplications
 - /topaz/mobile/token
 - /topaz/marbleServlet
 - /eum-web/bsmproxy
 - /topaz/eumappapi/RumAozAppOverview

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Feedback on Using the App Health Mobile Application (App Health Mobile Application 1.00)

Just add your feedback to the email and click send.

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We appreciate your feedback!