Aug 15, 2016

Addressee's Name
Addressee's Title
Company Name
Mailing Address
City, State ZIP

Dear Customer,

Hewlett Packard Enterprise (HPE) is announcing End of Sale for HP Operations Manager for UNIX/Solaris/Linux 9.1x (OM UNIX/Solaris/Linux 9.1x).

This letter is only for support customers for this product worldwide, to inform you of our end of sale plans. See below to learn about a free license exchange to HPE Operations Bridge for all HP Operations Manager customers with a valid support contract.

End of Sale

Please note:

- There is no impact on managed node (Operations Agent) purchase. Capacity extensions are still available.
- There is no impact on monitored node (Target connector) purchase. Capacity extensions are still available.

HPE is committed to providing the highest level of customer care to you while you determine your future strategy for these products.

The support timeline for these products will not change and will continue as listed below.

Please read below for key timelines and support options that are now available to you:

DATE	PROGRAM ACTIVITY
Aug 15, 2016	End of Sale customer announcement
Nov 1, 2016	End of Sale (no longer orderable or available for purchase) for OM UNIX/Solaris/Linux 9.1x
Previously announced support timeline	

Dec 31, 2016	End of Committed Support for OM UNIX/Solaris/Linux 9.1x
Dec 31, 2018	End of Extended Support for OM UNIX/Solaris/Linux 9.1x
Dec 31, 2022	End of Self-Help Support with Rights to New Versions for OM UNIX/Solaris/Linux 9.1x

Free License Exchange to HPE Operations Bridge Suite

While customers with active support contract have option to update to OM UNIX/Solaris/Linux 9.2, HPE recommends that all customers migrate to **HPE Operations Bridge** 10.11 (Premium Edition). With OMi incorporated directly into Operations Bridge, it delivers all the capabilities of Operations Manager and much more.

Operations Bridge is a holistic solution designed to help shift IT from a cost function to a strategic business partner by providing:

- Single pane of glass
- Business Value Dashboard
- Adaptive event management and reduction
- Automated discovery and monitoring
- Cross-domain reporting

All customers with active support contracts for OM UNIX/Solaris/Linux 9.1x are eligible to migrate to HPE Operations Bridge (Premium Edition) for free. Visit **HPE Live Network** to learn more, ask questions, and get help planning your evolution.

Please refer to **Appendix A** for definition of terms for product obsolescence and **Appendix B** for the list of affected product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE service agreement identifier or HPE system handle.

In addition, for technical assistance and information, please visit Software Support Online: hpe.com/software/support

Hewlett Packard
Enterprise

HPE once again wishes to thank you for choosing HP Operations Manager for UNIX/Solaris/Linux 9.1x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,
Hewlett Packard Enterprise

3000 Hanover Street
Palo Alto, CA 94304
USA
hpe.com

Appendix A: Definitions

This product version obsolescence is covered by version 5 of our Release & Support policy. Definitions of terms are provided by the product version obsolescence guidelines documented at hpe.com/software/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HPE product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HPE investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HPE products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Committed Support Date

End of Committed Support (EOCS) Date is the last date software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by the version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the product reaching EOCS will remain available for electronic download for a reasonable period of time.

End of Extended Support Date

Extended Support is provided for an additional 2 years after EOCS Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:

- Around the clock self-solve support

- Access to technical support engineers

Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

Self-Help Support with Rights to New Versions

Self-Help Support with Rights to New Version is an integral component of all software support contracts. Self-Help Support with Rights to New Versions consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products including white papers, existing patches and known problems for a specific product version. Upon the expiration of Extended Support for a product or product version, and for which a successor product or product version is commercially available, HPE offers a minimum of four (4) years of Self-Help Support with Rights to New Versions.

Dependent Components and Third-Party Products

In some instances support for specific HPE product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HPE's intent to communicate with affected HPE product/product version customers in a timely manner. However, there are cases where HPE does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HPE product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

Appendix B: Affected Product SKUs

SKU	PRODUCT DESCRIPTION
TA443BAE	HP Ops/Perf 9.10 HP-UX Eng SW E-Media
TA443BA	HP Ops/Perf 9.10 HP-UX Eng SW Media
TA443BJE	HP Ops/Perf 9.10 HP-UX Jpn SW E-Media
TA443BJ	HP Ops/Perf 9.10 HP-UX Jpn SW Media
TA443BKE	HP Ops/Perf 9.10 HP-UX Kor SW E-Media
TA443BK	HP Ops/Perf 9.10 HP-UX Kor SW Media
TA443BSE	HP Ops/Perf 9.10 HP-UX S.Ch SW E-Media
TA443BS	HP Ops/Perf 9.10 HP-UX S.Ch SW Media
TA443BEE	HP Ops/Perf 9.10 HP-UX Spa SW E-Media
TA443BE	HP Ops/Perf 9.10 HP-UX Spa SW Media
TB248BAE	HP Ops/Perf 9.10 Linux Eng SW E-Media
TB248BA	HP Ops/Perf 9.10 Linux Eng SW Media
TB248BJE	HP Ops/Perf 9.10 Linux Jpn SW E-Media
TB248BJ	HP Ops/Perf 9.10 Linux Jpn SW Media
TB248BKE	HP Ops/Perf 9.10 Linux Kor SW E-Media
TB248BK	HP Ops/Perf 9.10 Linux Kor SW Media
TB248BSE	HP Ops/Perf 9.10 Linux S.Ch SW E-Media
TB248BS	HP Ops/Perf 9.10 Linux S.Ch SW Media
TB248BEE	HP Ops/Perf 9.10 Linux Spa SW E-Media
TB248BE	HP Ops/Perf 9.10 Linux Spa SW Media
TB312BAE	HP Ops/Perf 9.10 Sol Eng SW E-Media
TB312BA	HP Ops/Perf 9.10 Sol Eng SW Media
TB312BJE	HP Ops/Perf 9.10 Sol Jpn SW E-Media
TB312BJ	HP Ops/Perf 9.10 Sol Jpn SW Media
TB312BKE	HP Ops/Perf 9.10 Sol Kor SW E-Media
TB312BK	HP Ops/Perf 9.10 Sol Kor SW Media
TB312BSE	HP Ops/Perf 9.10 Sol S.Ch SW E-Media
TB312BS	HP Ops/Perf 9.10 Sol S.Ch SW Media
TB312BEE	HP Ops/Perf 9.10 Sol Spa SW E-Media
TB312BE	HP Ops/Perf 9.10 Sol Spa SW Media