

HPE Propel and HPE Propel Service Exchange

Software version 2.20

Documentation Readme

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to: https://softwaresupport.hpe.com/.

This site requires that you register for an HPE Passport and to sign in. To register for an HPE Passport ID, click **Register** on the HPE Software Support site or click **Create an Account** on the HPE Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HPE sales representative for details.

Use the Search function to find documentation, whitepapers, and other information sources. To learn more about using the customer support site, go to: https://softwaresupport.hpe.com/documents/10180/14684/HP_Software_Customer_Support_Handbook/

Support

Visit the HPE Software Support site at: https://softwaresupport.hpe.com.

This website provides contact information and details about the products, services, and support that HPE Software offers.

HPE Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support website to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HPE support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HPE Passport user and to sign in. Many also require a support contract. To register for an HPE Passport ID, click **Register** on the HPE Support site or click **Create an Account** on the HPE Passport login page.

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HPE Software Solutions Now accesses the HPE Software Solution and Integration Portal website. This site enables you to explore HPE Product Solutions to meet your business needs, includes a full list of Integrations between HPE Products, as well as a listing of ITIL Processes. The URL for this website is https://www.hpe.com/us/en/solutions.html.

Overview

This document provides information regarding documentation and help availability for HPE Propel 2.20 and HPE Propel Service Exchange 2.20, including links to manuals and help PDFs, plus language support information.

Documentation

To access HPE Propel documentation and whitepapers, go to the following URL and sign-in or register: https://softwaresupport.hpe.com/

To access documentation, whitepapers, and other information sources, use the Search function.

To learn more about using the HPE Software Support site, go to:

https://softwaresupport.hpe.com/documents/10180/14684/HP Software Customer Support Handbook/

Available core documentation is shown below with whitepapers and other knowledge sources added as required. See <u>Localized Languages</u> for language support.

HPE PROPEL AND SERVICE EXCHANGE DOCUMENTATION

Administration Guide
Concepts Guide
Installation and Configuration Guide
Licensing Guide
Open Source and Third-Party Software License Agreements
document
Release Notes
Support Matrix
Administrator help (PDF)
Consumer help (PDF)

Installation Notes

HPE Propel and HPE Propel Service Exchange installation requirements are documented in the HPE Propel Installation and Configuration Guide.

Localized Languages

HPE provides the following language support for HPE Propel software and HPE Propel Service Exchange software User Interfaces and Online Help. For other languages, please use the English versions.

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SUPPORTED LANGUAGES	USER INTERFACES	ONLINE HELP AND HELP PDFS
English (EN)	Yes	Yes
Japanese (JA)	Yes	Yes
Simplified Chinese (zh_CN)	Yes	Yes
French (FR)	Yes	Yes
German (DE)	Yes	Yes
Spanish (ES)	Yes	Yes
Korean (KO)	Yes	Yes

Italian (IT)	Yes	No	
Arabic (AR)	Yes	No	
Hebrew (HE)	Yes	No	
Brazilian Portuguese (pt_BR)	Yes	Yes	
Dutch (NL)	Yes	No	
Russian (RU)	Yes	Yes	
Danish (DA)	Yes	No	
Polish (PL)	Yes	No	
Czech (CS)	Yes	No	
Hungarian (HU)	Yes	No	
Turkish (TR)	Yes	No	

HPE provides the following language support for HPE Propel and HPE Service Exchange documentation, available at https://softwaresupport.hpe.com/group/softwaresupport/. For other languages, please use the English versions.

SUPPORTED LANGUAGES	HPE PROPEL RELEASE NOTES	HPE PROPEL SUPPORT MATRIX	HPE PROPEL ADMINISTRATION GUIDE	HPE PROPEL INSTALLATION AND CONFIGURATION GUIDE	ALL OTHER DOCUMENTATION
English (EN)	Yes	Yes	Yes	Yes	Yes
Japanese (JA)	Yes	No	No	No	No
French (FR)	No	No	No	No	No
German (DE)	No	No	No	No	No
Spanish (ES)	No	No	No	No	No
Simplified Chinese (zh_CN)	No	No	No	No	No
Korean (KO)	No	No	No	No	No
Brazilian Portuguese (pt_BR)	No	No	No	No	No
Russian (RU)	No	No	No	No	No

Learn more at

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