



Hewlett-Packard Company
3000 Hanover Street
Palo Alto, California 94304
<http://www.hp.com>

July 2011
Subject: HP Network IVR version 1.0 discontinuance

Dear HP Customer.

Thank you for your continued reliance on Hewlett-Packard as your systems supplier. Hewlett-Packard is committed to evolve a portfolio of high quality, telecom grade products to our customers.

HP is now announcing the discontinuance (end of sales) of HP Network IVR version 1.0. Last order date is December 31st, 2011.

As a reminder, HP Network IVR 1.0 is compatible with OCMP version 3.4 and OCMP version 4.2, and includes the following sub-components:

- SEE version 3.3
- CCPS version 2.0
- MCM version 2.0
- Studio version 1.7

HP Network IVR 1.0 is replaced by the fully backward compatible subsequent release HP Network IVR 2.0, and HP highly recommends migrating onto the latest NIVR 2.0 release as soon as possible, to benefit from the best level of functionalities and support.

However, HP will continue to support NIVR 1.0 for a *maximum* of 5 years after the discontinuance date

- With OCMP 4.2: until January 1st, 2014
- With OCMP 3.4: until December 31st, 2016.

Note: to ensure full platform software support, the corresponding Red Hat support should be maintained. In some cases this may require extended support (ELS) from Red Hat.

For details please refer to <https://access.redhat.com/support/policy/updates/errata/>.

Beyond these dates and under certain conditions, Extended Support for can also be purchased. Please contact HP for more details.

If you have questions or require help, please contact your HP support representative or sales office. We appreciate your business and look forward to serving your future needs.

Regards,

Hewlett-Packard Company