



Hewlett Packard Enterprise

9 January 2016

Dear HPE Customer,

Thank you for your continued reliance on Hewlett Packard Enterprise as your software supplier. HPE is committed to evolve a portfolio of high quality, telecom grade products to our customers.

HPE is now announcing the discontinuance (end of sales) of HP Multimedia Services Environment (MSE) version 2.1 for new shipments. Last order date is January 31, 2016.

Hewlett Packard Enterprise
Communications & Media Solutions

<http://www.hpe.com>

As a reminder, HP MSE 2.1 is compatible with HPE OCMP version 4.4, and includes the following principal sub-components:

- SEE
- RS-LMF/RS-ORF
- ACM/TMP
- SCE
- MSE connectors
- OCSNS

HP MSE 2.1 is replaced by the fully backward compatible release HPE MSE 2.3, which has been available since October 2015. Both versions are supported on RHEL6.

HPE highly recommends migrating onto the latest HPE MSE 2.x release as soon as possible, to benefit from the best level of functionality and support.

HPE will continue to support HP MSE 2.1 until **January 31, 2019**.

During this support period, replacement or upgrade of sub-components may be required to ensure full support.

Note: to ensure full platform software support, the corresponding Red Hat and third-party database support should be maintained.

MSE base/session capacity upgrade orders for HP MSE 2.1 can still be placed until the end of support. Capacity upgrades do not change the end of support dates.

Beyond these dates and under certain conditions, Extended Support for HP MSE 2.1 can also be purchased. Please contact HPE for more details.

If you have questions or require help, please contact your HPE support representative or sales office. We appreciate your business and look forward to serving your future needs.

Best regards,

Hewlett Packard Enterprise

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