

HP Connect-It

Software Version: 9.60

For the Windows® and Linux® operating systems

Patch 3 Release Notes

Document Release Date: June 2016
Software Release Date: June 2016



Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© 1994 - 2016 Hewlett-Packard Development Company, L.P.

Trademark Notices

Adobe®, Adobe logo®, Acrobat®, and Acrobat Logo® are trademarks of Adobe Systems Incorporated.

Corel® and Corel logo® are trademarks or registered trademarks of Corel Corporation or Corel Corporation Limited.

Oracle and Java are registered trademarks of Oracle and/or its affiliates.

Microsoft®, Windows®, Windows NT®, Windows® XP, Windows Vista®, Windows 7®, and Windows Mobile® are U.S. registered trademarks of Microsoft Corporation.

UNIX® is a registered trademark of The Open Group.

Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to: <https://softwaresupport.hp.com>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to: <http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Support

Visit the HP Software Support Online website at: <https://softwaresupport.hp.com>

This website provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support website to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

HP Software Solutions Now accesses the HPSW Solution and Integration Portal website. This site enables you to explore HP Product Solutions to meet your business needs, includes a full list of Integrations between HP Products, as well as a listing of ITIL Processes. The URL for this website is <http://h20230.www2.hp.com/sc/solutions/index.jsp>

Contents

Connect-It Release Notes	5
New Features in this Release	7
Installation Notes	8
Enhancement Requests Included in this Release	9
Fixed Defects in this Release	10
Documentation Updates	11
Send Documentation Feedback	12

Connect-It Release Notes

For the For the Windows® and Linux® operating systems.

Software version: 9.60 Patch 3

Publication date: June 2016

This document is an overview of the changes made to Connect-It (CIT). It contains important information that is not included in books or Help. You can find information about the following in this document:

["New Features in this Release" on page 7](#)

["Enhancement Requests Included in this Release" on page 9](#)

["Fixed Defects in this Release" on page 10](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the Connect-It Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

[HP Software Support](#)

The support matrix includes the following information:

- **Requirements**
 - Hardware
 - Operating System
 - Java Runtime Environment
- **Compatibility**
 - Languages
 - Internationalization Variances

- Virtualization Products
- High-Availability Products
- HP Software Integrations
- HP Software Coexistence
- Other Software Coexistence
- Modules
- Connector Support
- **Obsolescence Plans**

New Features in this Release

This version of Connect-It provides the following updates and enhancements:

- Connect-It now supports Asset Manager 9.60.

Installation Notes

Connect-It 9.60 Patch 3 is delivered as an incremental package. For more information about how to install/uninstall an incremental package, see the [Installing Incremental Package.pdf](#) file in the installation folder.

Enhancement Requests Included in this Release

The reference number for each enhancement is the Change Request (QCCR) number. For more information about pending enhancement requests, visit [HP Software Support Online](#), or contact your HP Support representative directly.

ID	Description	Solution
QCCR1E132067	Unread mails are deleted when you have the two connectors configured as follows.	This issue occurs because while one connector is running with the "read everything and delete" action, new unread mails will arrive before the other connector finishes its work, and it will delete the new unread mails. Connect-IT allows you to only retrieve emails that are flagged as "read".

Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support](#), or contact your HP Support representative directly.

CR	Problem	Solution
QCCR1E130819	The SCCM scenario creates duplicated software installations.	By default, the mapping already handles this case, but it misses a node mapping PifParameters under portfolio. The portfolio mapping is now added.
QCCR1E131063	When you use Connect-It to read an email from the email server, the subject may contain meaningless characters.	Connect-It reads the subject correctly.
QCCR1E132041	Attachment name is changed to body1.zip when it contains non-Unicode symbols like "üöä.zip"	Connect-IT can display attachment name correctly.
QCCR1E132089	The process of Connect-IT service crashes after a while as its memory usage keeps increasing. It crashes again after you restart it.	Connect-It memory leak problem is resolved.
QCCR1E132777	Web Service connector cannot interpret nested WSDL correctly.	Web Service connector can interpret nested WSDL correctly.
QCCR1E133870	Duplicated software installations are created in Asset Manager when identical software with different register key/path exist in SCCM.	By default, the mapping already handles this case, but it misses a node mapping PifParameters under portfolio. The portfolio mapping is now added.
QCCR1E133977	In the REST connector, if an attribute is an array in JSON format, it cannot return correct result.	Connect-It handles the JSON array correctly.

Documentation Updates

The first page of this document identifies the:

- Version number for the software.
- Software release date.

To check for recent updates or to verify that you are using the most recent edition, visit the [HP Software Support](#) web site.

You must have Adobe® Reader installed to view files in PDF format (*.pdf). To download Adobe Reader, go to the [Adobe](#) web site.

Send Documentation Feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Patch 3 Release Notes (Connect-It 9.60)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to connectit_support@groups.hpe.com.

We appreciate your feedback!