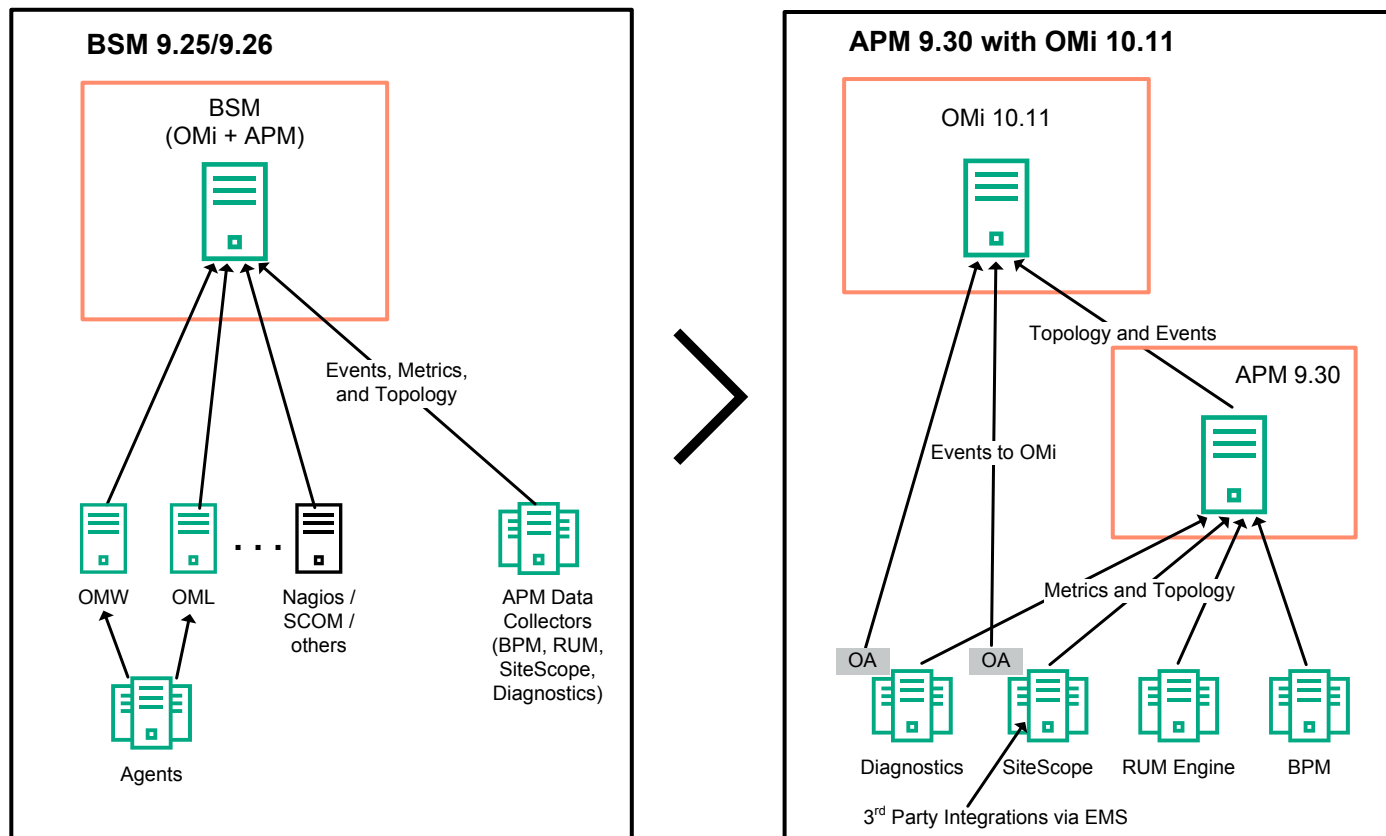


## BSM 9.25/9.26 to APM 9.30 Migration Notes

In the APM 9.30 release, Application Performance Management (APM) and Operations Management i (OMi) functionality are delivered as separate products. APM and OMi can be integrated to provide a “single pane of glass” user experience similar to the one delivered in BSM 9.26.

Due to the removal of OMi and other components, some functionality is no longer available in APM. The following diagram depicts deployment architecture changes when migrating from BSM 9.25/9.26 to APM 9.30 and OMi 10.11.



The table below summarizes the BSM 9.25/9.26 to APM 9.30 migration changes and provides links to documentation that contain instructions on how to mitigate these changes and where to find an alternative and similar functionality, if applicable.

Removed Functionality	Impact	Mitigation / Workaround	Documentation Links
Event Management (such as, Event Console and Topology Based Event Correlation)	APM can no longer receive and process events. However, APM can generate events in order to integrate with OMi and other products	Integrate APM 9.30 with OMi 10.11	<ul style="list-style-type: none"> <li>See “Part II: Operations Manager i – Application Performance Manager Integration” in the OMi Integrations Guide (<a href="https://softwaresupport.hpe.com/km/KM02256128">https://softwaresupport.hpe.com/km/KM02256128</a>)</li> <li>See “Part 3: Integration Monitors (A-Z)” in the SiteScope Monitor Reference Guide (<a href="https://softwaresupport.hp.com/km/KM02209042">https://softwaresupport.hp.com/km/KM02209042</a>)</li> </ul>
Content Manager	Export/import of monitoring content is no longer supported	None	See “Administration Guide > Setup and Maintenance > Content Packs” in the OMi Administration Guide ( <a href="https://softwaresupport.hpe.com/KM/KM02359466">https://softwaresupport.hpe.com/KM/KM02359466</a> )
MyBSM components for OMi and OMi Graphing Component	MyBSM pages which include OMi components will become blank	The APM administrator should delete OMi components from these pages (or delete the pages) before upgrading APM and recreate these pages in OMi integrated with APM using APM components available in OMi	<ul style="list-style-type: none"> <li>See “My Workspace” in the OMi User Guide (<a href="https://softwaresupport.hpe.com/km/KM02256109">https://softwaresupport.hpe.com/km/KM02256109</a>)</li> <li>See <i>Available components</i> in “Chapter 11: Monitoring Your Environment With My Workspace” in the OMi User Guide (<a href="https://softwaresupport.hpe.com/km/KM02256109">https://softwaresupport.hpe.com/km/KM02256109</a>)</li> </ul>

Removed Functionality	Impact	Mitigation / Workaround	Documentation Links
Event based integrations: NNMi and Operations Connector (OpsCx) (formally known as BSMC)	No NNMi, OM, and third party data in APM	<ul style="list-style-type: none"> <li>• Redirect all event-based integrations to OMi 10.X</li> <li>• Use SiteScope EMS for third party metrics and topology integration with APM</li> </ul>	<ul style="list-style-type: none"> <li>• See “Part VI: Operations Manager i – Network Node Manager i Integration” in the OMi Integrations Guide (<a href="https://softwaresupport.hpe.com/km/KM02256128">https://softwaresupport.hpe.com/km/KM02256128</a>)</li> <li>• See “Part IX: OpsCx Integrations” in the OMi Integrations Guide (<a href="https://softwaresupport.hpe.com/km/KM02256128">https://softwaresupport.hpe.com/km/KM02256128</a>)</li> <li>• See the Operations Connector User Guide (<a href="https://softwaresupport.hpe.com/km/KM02256113">https://softwaresupport.hpe.com/km/KM02256113</a>)</li> <li>• See “Part 3: Integration Monitors (A-Z)” in the SiteScope Monitor Reference Guide (<a href="https://softwaresupport.hp.com/km/KM02209042">https://softwaresupport.hp.com/km/KM02209042</a>)</li> <li>• See “Part IV: Operations Manager i – HPE Operations Manager Integration” in the OMi Integrations Guide (<a href="https://softwaresupport.hpe.com/km/KM02256128">https://softwaresupport.hpe.com/km/KM02256128</a>)</li> </ul>
SiteScope and Diagnostics events	These events will not appear in APM	SiteScope and Diagnostics can be connected to OMi. Simultaneous connection to both APM and OMi is supported to a certain degree	<ul style="list-style-type: none"> <li>• See SiteScope Integration Best Practices (<a href="https://softwaresupport.hpe.com/km/KM02377525">https://softwaresupport.hpe.com/km/KM02377525</a>)</li> <li>• See “Task 5: Manually Configure the Diagnostics Server with the OMi Server” in the APM – Diagnostics Integration Guide (<a href="https://softwaresupport.hpe.com/km/KM02352455">https://softwaresupport.hpe.com/km/KM02352455</a>)</li> </ul>
TransactionVision (TV) and Business Process Insight (BPI)	No TV and BPI functionality in APM	<p>None</p> <p>This functionality is only supported in BSM 9.2x.</p>	—

Removed Functionality	Impact	Mitigation / Workaround	Documentation Links
BSM4SAP, BSM4Siebel, and BSM4SOA	No dedicated functionality for monitoring and management of SAP, Siebel, and SOA	<ul style="list-style-type: none"> <li>Dashboard functionality (topology and metrics) is supported</li> <li>Data and reports are accessible for existing customers on request</li> </ul>	<ul style="list-style-type: none"> <li>See “Chapter 17: Parsing Supported Protocols” in the RUM Administration Guide (<a href="https://softwaresupport.hpe.com/km/KM02225474">https://softwaresupport.hpe.com/km/KM02225474</a>)</li> <li>See “Integration with Business Service Management for SOA” in the SiteScope Monitor Reference Guide (<a href="https://softwaresupport.hp.com/km/KM02209042">https://softwaresupport.hp.com/km/KM02209042</a>)</li> </ul>
Closed Loop Incident Process (CLIP)	Service Manager integration is supported but not in full CLIP mode	Closed Loop Incident Process is supported in OMi	<ul style="list-style-type: none"> <li>See the “Service Manager” section of the OMi Integrations Guide (<a href="https://softwaresupport.hpe.com/km/KM02256128">https://softwaresupport.hpe.com/km/KM02256128</a>)</li> <li>See the APM - Service Manager Integration Guide (<a href="https://softwaresupport.hp.com/km/KM02225458">https://softwaresupport.hp.com/km/KM02225458</a>)</li> </ul>
APM related integrations: Systinet and Enterprise Collaboration (EC)	No Systinet SOA integration or EC support	<p>SOA monitoring can be done with BPM and SiteScope</p> <p>ChatOps integration with Slack replacing EC</p>	<ul style="list-style-type: none"> <li>See “Integration with Business Service Management for SOA” in the SiteScope Monitor Reference Guide (<a href="https://softwaresupport.hp.com/km/KM02209042">https://softwaresupport.hp.com/km/KM02209042</a>)</li> <li>Let’s #ChatOps with SiteScope &amp; Slack (<a href="http://bit.ly/1t1hoaJ">http://bit.ly/1t1hoaJ</a>)</li> </ul>
Application Owner Zone replaced with Application Health	Loss of certain customizations: CI definitions and personalization	Recreate the customizations in Application Health	See the “Application Health” section of the APM User Guide ( <a href="https://softwaresupport.hp.com/km/KM02232865">https://softwaresupport.hp.com/km/KM02232865</a> )