



# Hewlett Packard Enterprise

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April 29, 2016

Dear HPE API Management Customer,

In 2015, HPE introduced new releases of our API Management software which provide new functionalities and reduced 3<sup>rd</sup> party support costs.

- SGF 4.0 and SGF 4.1 – The SGF (Service Governance Framework) is a Framework enabling customers to securely expose, manage, and govern APIs across multiple end-user services. With SGF 4.0, PRM (Partner Relationship Management) is will now be provided as an optional component of SGF. PRM allows CSP's to manage relationships with partners, developer communities (internal & external), content providers, and enterprises while also providing a marketplace for these partners to discover and subscribe to these APIs and view their usage. NEW FEATURES in SGF 4.0 include API Mashup Toolkit, Scriptable Policy Framework, Unified API Gateway, and the implementation of SGF as a VNF. Also, SGF 4.0 does not require any Red Hat JBoss Middleware subscriptions or a Red Hat Directory Server which significantly reduces ongoing support costs.
- SOM 2.0 and SOM 2.1- The SOM (Service Orchestration Manager) is a framework that provides capabilities for realizing APIs, creating policy enforcement services, business integration services, and agile application services. SOM can be used to define service logic as either a composite service API or as a business process that combines IT and network services. NEW FEATURES in SOM 2.0 include the implementation of SGF as a VNF. Also, SOM 2.1 does not require any Red Hat JBoss Middleware subscriptions which significantly reduces ongoing support costs.

This letter is announcing the End-of-Sale and End-of-Support dates of previous SGF and SOM releases as described below:

#### **End of Sale and End of Support for HPE SGF 3.4**

HPE SGF 3.4 product support will end on June 30, 2021.

HPE SGF 3.4 will be no longer orderable or available for purchase after June 1, 2017.

#### **End of Sale and End of Support for HPE SOM 1.5**

HPE SOM 1.5 product support will end on June 30, 2021.

HPE SOM 1.5 will be no longer orderable or available for purchase after June 1, 2017.

Please note that to ensure full platform software support, the corresponding Red Hat support should also be maintained. In some cases this may require extended support (ELS) from Red Hat. For details please refer to [https://access.redhat.com/site/support/policy/update\\_policies/](https://access.redhat.com/site/support/policy/update_policies/).

#### More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE software business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE Service Agreement ID or HPE System Handle.

In addition, for technical assistance and information, please visit Software Support Online:

<https://softwaresupport.hp.com/>

HPE once again wishes to thank you for choosing HPE API Management products. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

Sandra D. Long  
HPE API Management Product Manager  
HPE Communications and Media Solutions