

HP Asset Manager

Software Version: 9.41 Patch 5

Windows[®] and Linux[®] Operating Systems

Release Notes

Document Release Date: May 2016
Software Release Date: May 2016



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Asset Manager Release Notes

for the Windows[®] and Linux[®] Operating Systems.

Software version: 9.41 Patch 5

Publication date: May 2016

This document is an overview of the changes made to Asset Manager (AM). It contains important information that is not included in books or Help. You can find information about the following in this document:

["Installation requirements " on page 6](#)

["Fixed defects in this release" on page 7](#)

["Known problems, limitations, and workarounds" on page 9](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the Asset Manager Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<https://softwaresupport.hp.com/>

The support matrix includes the following information:

- **Requirements**
 - Hardware
 - Operating System
 - Databases
 - Application Servers
 - Web Servers
 - Web Browsers and Plug-ins

- **Compatibility**

- Languages
- Internationalization Variances
- Virtualization Products
- High-Availability Products
- HP Software Integrations
- HP Software Coexistence
- Other Software Coexistence
- Server / Client Compatibility
- Performance and Sizing

- **Obsolescence Plans**

Installation requirements

You can find steps to install Asset Manager, in the Asset Manager Installation Guide on the product installation media at this location:

ac\program files\HP\Asset Manager <version> <installation language code>\doc\pdf

After installation, the Asset Manager Installation Guide is available at this location:

<Asset Manager installation folder>\doc\pdf.

Fixed defects in this release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

CR	Problem	Solution
QCCR1E122086	On the Windows client, you try to export a list to Excel. If the screen list contains only one record, no data is exported.	The data is exported to Excel correctly even if there is only one record.
QCCR1E125510	Favorites bookmark is missing in Google Chrome in Asset Manager 9.41.	This behavior is by design, the User Interface documentation now explicitly states that Favorites bookmark is no available in Google Chrome.
QCCR1E128011	The amount of log messages is printed out while logging on to the Web client on WebLogic.	The unnecessary log messages will not be printed out when INFO is the logging level of WebLogic.
QCCR1E128151	Request to improve the ID defragmentation performance for a very large database.	The performance is improved after implementing multi-thread ID defragmentation. More information can be found in the Administrator Guide > Chapter 5: Creating, modifying and deleting an Asset Manager database > ID defragmentation.
QCCR1E128356	Request to document the impact of ID defragmentation process.	A technical note named "Impact of Asset Manager ID Defragment" is created and uploaded to the support web site.
QCCR1E128692	There are not any paging button in wizards.	The 'Page Navigation' icon is now available in wizards.
QCCR1E128693	In Asset Manager 9.41.11102, the "Export to Excel" is missing on a wizard page.	The button is now available.

QCCR1E128747	While you run the AM Push job in parallel mode, the aamapi95.dll crashes and brings the whole UCMDB probe down.	Now, AM Push job in parallel mode will not run into crash error.
QCCR1E128779	Some wizards fail to start with error message "Deserializing parameter 'BeanRef': could not find deserializer for type".	This issue is fixed by correcting a wrong URL.
QCCR1E128954	If a second language is added when you try to save a translation change in that language, Application Designer crashes.	Application Designer now works correctly.
QCCR1E129351	<p>You have an Asset Manager database that has LDAP enabled. When attempting to connect to the Asset Manager database with the Push Adapter using an AM account, the connection fails. In addition, the following error occurs when attempting to connect with a non-LDAP AM account:</p> <p>used by: Error (12,002): 80090308: LdapErr: DSID-0C0903AA comment: AcceptSecurityContext error, data 525, v1772 (LDAP API) Invalid credentials.</p>	The connection can be made successfully now.
QCCR1E129390	<p>Error occurs when accessing report on Web client after upgrading Crystal Report from 3.1 to 4.1 :</p> <p>com.businessobjects.report.web.shared.WebReportingException: The viewer could not process an event. Information is needed before this report can be processed. [] ---- Error code:0 [CRWEB00000119]</p>	Reports can be accessed successfully on the Web client after upgrading Crystal Report from 3.1 to 4.1.
QCCR1E129566	Windows client crashes when DBListbox of wizard has sort operation on it.	Windows client works correctly now.
QCCR1E130670	A wizard with QBE filter returns incorrect data when you click the "Last Page" button on the web client.	Wizards with QBE filter return the correct data when you click the "Last Page" button .
QCCR1E130870	When you push data from UD to AM, duplicated records are created in the amAsset table.	AM does not create duplicated data in the amAsset table.
QCCR1E132626	The MS Excel file exported from a Russian AM version uses the formula incompatible with Russian version of MS Excel.	The MS Excel file exported from a Russian AM version uses the formula with Russian version of MS Excel.

Known problems, limitations, and workarounds

This software release has the following known issues and limitations.

Issues in Asset Manager 9.41 Patch 5

Global ID	Problem	Workaround
QCCR1E121535	<p>When running the statistic with the SQL name "BstValChargeBack", the following error occurs :</p> <p>ODBC error: [Microsoft][ODBC SQL Server Driver][SQL Server]Column 'amEmplDept .FullName' is invalid in the select list because it is not contained in either an aggregate function or the GROUP BY clause.</p> <p>SQLState: 37000</p>	<p>There is currently no workaround available.</p>

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If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Release Notes (Asset Manager 9.41 Patch 5)

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