



**Hewlett Packard  
Enterprise**

# HP NSP Ax160 'B' Appliances Obsolescence Announcement

## Frequently Asked Questions

On May 02, 2016 Hewlett Packard Enterprise (HPE) announced the End of Support dates for of HP Network Security Processor (NSP) Ax160 'B' version appliances.

This document provides answers to frequently asked questions regarding this announcement.

### PRODUCT RELATED QUESTIONS

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Question	When is HPE obsoleting the NSP Ax160 'B' appliances?
Answer	Effective July 01, 2016 HPE is obsoleting the NSP Ax160 'B' appliances
Question	Why is HPE obsoleting the NSP Ax160 'B' appliances?
Answer	Effective with the new release of HPE NSP Ax160 'D' appliances HPE is announcing the obsolescence of the HP NSP Ax160 'B' appliances.
Question	What product numbers are affected by this obsolescence?
Answer	Please refer to Appendix B in the customer letter for the list of affected product numbers.
Question	Who can I contact if I have more questions with regards to HP NSP Ax160 'B' obsolescence?
Answer	You have several options available to you: Contact your local HPE sales representative or your local HPE business partner: <a href="http://hpe.com/software/home">hpe.com/software/home</a> Web Self Solve: <a href="http://hpe.com/software/support">hpe.com/software/support</a> HPE Technical Support: <a href="http://hpe.com/software/support">hpe.com/software/support</a> (click on Support Contact & Community → Contact Us → Phone)
Question	What are the hardware requirements to migrate to HPE NSP Ax160 'D'?
Answer	HW requirements have changed between HP NSP Ax160 'B' and HPE NSP Ax160 'D'. Please consult with the product <a href="#">datasheet</a>

## SUPPORT CONTRACT RELATED QUESTIONS

Question	What is the End of Support date?
Answer	The End of Support date for HP NSP Ax160 'B' is June 30 <sup>th</sup> , 2021 As of this date all customer support activities for this version will cease, this includes: <ul style="list-style-type: none"><li>• Telephone support</li><li>• Security Rule updates</li><li>• Product updates</li></ul>
Question	Are there any other key dates I need to be aware of?
Answer	Please see customer letter, page 1, for key dates.
Question	What are my discontinuance options?
Answer	Customers have the option to continue using HP NSP Ax160 'B'. HPE will stop providing support for HP NSP Ax160 'B' on June 30 <sup>th</sup> , 2021. Customers are encouraged to begin reviewing their business requirements. You are also encouraged to contact your local HPE sales representative or HPE business partner for help in determining options that meet your business needs.
Question	What educational/training packages are available for HPE NSP Ax160 'D'?
Answer	Your local HPE education specialist can help understand what training packages are available for you. Please email your local contact for more information <b><u>HPE Security</u></b>

For more information on HPE NSP Ax160 'D' and HPE services, contact any of our worldwide sales offices or visit our worldwide websites on the Internet at:

[hpe.com/software/home](http://hpe.com/software/home)

[hpe.com/software/support](http://hpe.com/software/support)

[hpe.com/software/support-lifecycle](http://hpe.com/software/support-lifecycle)

