HP Connect-It

Software Version: 9.60

Windows® and Linux® operating systems

Patch 2 Release Notes

Document Release Date: February 2016
Software Release Date: February 2016

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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Contents

Connect-It Release Notes

For the Windows® and Linux® operating systems.

Software version: 9.60 Patch 2

Publication date: February 2016

This document is an overview of the changes made to Connect-It (CIT). It contains important information that is not included in books or Help. You can find information about the following in this document:

Support Matrix

For information about the installation requirements and compatibility with other products, see the Connect-It Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

HP Software Support

The support matrix includes the following information:

- **Requirements**

  - Hardware

  - Operating System

  - Java Runtime Environment

- **Compatibility**

  - Languages

  - Internationalization Variances

- Virtualization Products

- High-Availability Products

- HP Software Integrations

- HP Software Coexistence

- Other Software Coexistence

- Modules

- Connector Support

- **Obsolescence Plans**

New Features in this Release

This version of Connect-It provides the following updates and enhancements:

- A new connector "HP Service Anywhere User" is created to support add/update/revoke Role on Person.

- SFTP protocol is supported on the Delimited-text connector.

Installation Notes

Connect-It 9.60 Patch 2 is delivered as an incremental package. For more information about how to install/uninstall an incremental package, see the `Installing Incremental Package.pdf` file in the installation folder.

Enhancement Requests Included in this Release

The reference number for each enhancement is the Change Request (QCCR) number. For more information about pending enhancement requests, visit HP Software Support Online, or contact your HP Support representative directly.

ID	Description	Solution
QCCR1E52043	Customer would like to have SFTP support for the Connect-IT Delimited-text Connector.	SFTP is implemented on the Delimited-text Connector.
QCCR1E129066	Connect-IT cannot find the value in maptable with pifvaluecontaining() when searching with wildcards.	A new script API named PifMapValueSearch is introduced to support wild card search in map table.
QCCR1E129100	Connect-IT cannot support add/update/revoke Role on Person in the Connector to Service Anywhere .	A new Connector "HP Service Anywhere User" is created to support add/update/revoke Role on Person.

Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit HP Software Support, or contact your HP Support representative directly.

CR	Problem	Solution
QCCR1E121649	MaaS (SAW) connector fails to generate the 'ServiceRequestWrite' request when the request has attachments. The error in the log of the request is as follows. MaaS Update Incident (https://example.com/?TENANTID=xxx) Sending MaaS request for 'ServiceRequestWrite'… MaaS Update Incident (https://example.comm/?TENANTID=xxx) Access host is "https://example.com/rest/xxx/ems/bulk?TENANTID=xxx" MaaS Update Incident (https://example.com/?TENANTID=xxx) Entities node name : entities MaaS Update Incident (https://example.com/?TENANTID=xxx) Unable to initialize request.	The connector can reconnect to MaaS after session timeout.

CR	Problem	Solution
QCCR1E123866	Some CIs are not updated when a bulk operation has data update failure. If you enable the option "Commit after each bulk" with 1000 CIs, some CIs are not updated anymore. If you use "Commit after each document", this issue does not occur.	All failed operations(delete/create/update) will be displayed and logged.
QCCR1E124134	A new Service Manager mechanism uses logical.name as the key. Due to the change, the SM web service will return error if there is no Display Name attribute when creating device through the NodeBank scenarios.	The Connect-It NodeBank scenarios are updated to fix the error.
QCCR1E124330	In Linux, Connect-It hangs when using Connect-It to produce UTF8 or UTF8 without BOM format source file.	Connect-It correctly reads UTF8 or UTF8 without BOM format file in Linux.
QCCR1E124798	The following warning message appears when you open the MaaS connector : "Section name at line is not a valid keyword"	When the MaaS connector opens, no warning message is displayed for data type. Alternatively, one information message is shown: Handle these data types 'ENTITY_LINK', 'COMPLEX_TYPE' as string type.
QCCR1E124924	The "invalid section name" warning message triggers a session report when the session report is configured to monitor on Error message.	For the MaaS connector, the unnecessary "invalid section name" warning is removed.
QCCR1E125175	Connect-It imports data in SM, data inserted in eventin is messed up. On Eventin table, Timestamp field does not have any useful data but a constant character.	Connect-It can handle the time format transformation correctly.
QCCR1E127207	When you try to send an email via the Connect-It scenario with an attachment containing German umlaut, the scenario hangs and stops the scheduled CIT process.	Connect-It does not hang and sends email successfully.

CR	Problem	Solution
QCCR1E127740	ODBC failure occurs while processing SCCM Connect-It scenario due to database running a nightly Index Rebuild.	There is a new option(OdbcCursorConcurrency) provided in wizard of DB connector that could be used to change concurrency property. By setting the option to run the ODBC connector with lock, CIT works without an issue. This option is documented in the manual Configuring Connectors > Configuring Advanced Mode Settings > Configuring Additional Advanced Options.
QCCR1E127770	When pushing computers from UCMDB to AM through AM Push Adapter and installed softwares from SCCM to AM through CIT, the CIT out-of-box scenario does not create any SoftInstallation records for Operating System records. Hence, the installed Operating System cannot be counted by SAM counters.	The CIT out-of-box scenario is updated to push the installed Operating System records into AM .
QCCR1E127875	The Email connector hangs when receiving an email from Lotus Notes POP3 server.	Validation code is added on the string end for MIME boundary from Lotus Notes POP3 server to avoid the error.
QCCR1E127929	When processing emails, scenario stops responding with the following log. [(OutMailMessageDst) OutMailMessage] Pop3Smtp4548 0 bWaitForAnswer:1 [(OutMailMessageDst) OutMailMessage] Pop3Smtp4548 0 [BEG] CSmtpSocket::CheckAnswer()	Connect-It scenario can run correctly when processing emails.
QCCR1E128028	Connect-It cannot find the value in maptable with pifvaluecontaining() even with wildcard.	An example is added to the pifvaluecontaining() section of the Programmer's Reference Guide.
QCCR1E129039	Some fields such as ResolutionSLADays and ResolutionSLATime are not displayed by Connect-It and type is on the collection level so it is impossible to use this WSDL.	Collection level type fields ResolutionSLADays and ResolutionSLATime can be displayed by Connect-It.

CR	Problem	Solution
QCCR1E129047	SQL Server edition is required for license calculation of the SAM module. It is in the table of the SCCM database, however, the out-of-box scenario does not use it.	The Connect-It out-of-box scenario can retrieve SQL Server edition information from the SCCM database.
QCCR1E129521	Data is truncated when synchronizing records from UCMDB via Connect-It. This is because of the default setting of the MaxChunk size.	No MaxChunk size is set by default.
QCCR1E130046	In the CIT 9.60 Connector Guide, you can find "Network Node Manager i-series" whose official name is now "Network Node Manager i software".	The "Network Node Manager i-series" in the Connector Guide is updated to "Network Node Manager i software".
QCCR1E130872	Request to add SAW reference info to the Connect-It documentation.	The reference is added to Hewlett-Packard Connectors > HP Management as a Service Connector.

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