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## What are the differences between Operations Log Intelligence (OLI) and Logger?

1. What is Operations Log Intelligence (OLI)?
  - a. OLI is an offering from HPSW Business Service Management (BSM), not HPSW Enterprise Security Products. OLI is a rebranded version of Logger, with different licensing, a subset of SmartConnectors, and an operations focus. OLI does not include reporting.
2. Who will sell (pre-sales) Operations Log Intelligence (OLI)?
  - a. OLI will be sold by the HPSW Software Business Service Management (BSM) Sales team, not the HPSW Enterprise Security Products Sales team.
3. Who will support (post-sales) Operations Log Intelligence (OLI)?
  - a. OLI will be supported by the HPSW Business Service Management (BSM) Support team, not the HPSW Enterprise Security Products Support team.
4. What is the focus of Operations Log Intelligence (OLI) and Logger?
  - a. OLI is targeted at the Operations space.
  - b. Logger is targeted at the Security & Compliance space.
5. How is Operations Log Intelligence (OLI) licensed?
  - a. OLI is sold based by the number of devices/nodes feeding logs into it.
6. What form factor does Operations Log Intelligence (OLI) support?
  - a. OLI only supports the software form-factor; there is no appliance form-factor for OLI.
7. What does Operations Log Intelligence (OLI) include?
  - a. OLI includes the 30+ operations-focused SmartConnectors listed below.
8. What does Operations Log Intelligence (OLI) **NOT** include?
  - a. OLI does **not** include all 350+ SmartConnectors, the FlexConnector, or Connector Appliance functionality.
  - b. OLI does not include reporting; there is no “Reports” tab in the user interface.
9. Will Operations Log Intelligence (OLI) take advantage of new versions of Logger, for example, Logger v5.5 that just released?
  - a. Yes, however, the upgrades will come from OLI engineering/support, not ArcSight engineering/support.
10. Can the content in Operations Log Intelligence (OLI) be installed and used on Logger?



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- a. The OLI team doesn't anticipate customers purchasing both OLI and Logger. If a customer already has Logger, they won't need to purchase OLI, and vice-versa.
11. What integration is there between Operations Log Intelligence (OLI) and Logger/Express/ESM?
- a. The OLI team doesn't anticipate customers purchasing both OLI and Logger. If a customer already has Logger, they won't need to purchase OLI, and vice-versa.
  - b. If a customer has purchased OLI, can they upgrade their license/product to Logger?
    - i. No.
12. Where can I learn more about Operations Log Intelligence (OLI)?
- a. [Operations Log Intelligence: Technical Awareness Webinar](#)
  - b. [HP Business Service Management \(BSM\) – Operations Log Intelligence](#)
    - i. Customer Facing Deck
    - ii. Technical Customer Facing Deck
    - iii. Sales Battlecard
    - iv. Competitive Intelligence
      1. Splunk, Sumologic, LogRhythm, LogLogic
  - c. [Operation Log Intelligence](#)

### **OLI SmartConnectors**

- Apache
  - Apache HTTP Access
  - Apache HTTP Error
  - Apache Syslog
  - Apache TomcatFile
- BlueCoat Proxy
- Microsoft
  - Active Directory Window Event Log Unified Config
  - Microsoft DHCP
  - Microsoft DNS
  - Microsoft Exchange Message Tracking Log Multiple Service File
  - Microsoft IIS MultiServer
  - Microsoft ISA
  - Microsoft SQL Server Audit



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- Microsoft SCOM
  - WUC – WUC will provide support to collect events from the following Microsoft Windows 2000/2003 –
  - Microsoft Windows 2008/2012.
  - Syslog
    - Cisco IOS
    - Cisco NX-OS
    - Cisco Works
    - F5 BIG-IP
    - HPUX
    - HP H3C
    - HP ProCurve
    - SNARE
    - ISC BIND
    - ISC DHCP
    - NAGIOS
    - Sendmail
    - Unix OS Logs
  - HP
    - HP Network Node Manager i SNMP
    - HP OM Web Service
    - HP BSMOMiWebService
  - SunOne Directory Server File
  - SunOne Web Access Server File
  - HP OpenVMS
  - VMware ESX Syslog
  - VMware Web Services
  - Oracle WebLogic File
  - IBM WebSphere File

