

HPE OMi Management Pack for Oracle Database

Software Version: 1.11

For Operations Manager i for Linux and Windows® operating systems

Release Notes

Document Release Date: December 2015 Software Release Date: December 2015

Legal Notices

Warranty

The only warranties for Hewlett Packard Enterprise products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HPE shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HPE required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2015 Hewlett Packard Enterprise Development LP

Trademark Notices

Adobe® is a trademark of Adobe Systems Incorporated.

Microsoft®, Windows NT®, Windows® and Microsoft®, Windows are U.S. registered trademarks of the Microsoft group of companies.

UNIX® is a registered trademark of The Open Group.

Documentation Updates

The title page of this document contains the following identifying information:

- · Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to: https://softwaresupport.hp.com/group/softwaresupport/search-result?keyword=.

This site requires an HPE Passport account. If you do not have one, click the **Create an account** button on the HP Passport Sign in page.

Support

Visit the HPE Software Support web site at: https://softwaresupport.hp.com

This web site provides contact information and details about the products, services, and support that HPE Software offers.

HPE Software Support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- · Search for knowledge documents of interest
- · Submit and track support cases and enhancement requests
- · Download software patches
- · Manage support contracts
- Look up HPE support contacts
- Review information about available services

- · Enter into discussions with other software customers
- · Research and register for software training

Most of the support areas require that you register as an HPE Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to https://softwaresupport.hp.com and click **Register**.

To find more information about access levels, go to: https://softwaresupport.hp.com/web/softwaresupport/access-levels

HPE Software Solutions & Integrations and Best Practices

Visit HPE Software Solutions Now at https://h20230.www2.hp.com/sc/solutions/index.jsp to explore how the products in the HPE Software catalog work together, exchange information, and solve business needs.

Visit the Cross Portfolio Best Practices Library at https://hpln.hpe.com/group/best-practices-hpsw to access a wide variety of best practice documents and materials.

Contents

OMi Management Pack for Oracle Database Release Notes	
New Features in OMi Management Pack for Oracle Database 1.11	5
New Features in OMi Management Pack for Oracle Database 1.10	6
Installation Notes	7
Known Problems and Workarounds	9
Limitations	11
Documentation Updates	12
Localization and Globalization	13
Send Documentation Feedback	14

OMi Management Pack for Oracle Database Release Notes

for the For Operations Manager i for Linux and Windows® operating systems

Software version: 1.11

Publication date: December 2015

This document is an overview of the changes made to HP OMi Management Pack for Oracle Database (OMi MP for Oracle Database). It contains important information that is not included in books or Help. You can find information about the following in this document:

"New Features in OMi Management Pack for Oracle Database 1.11" below

"New Features in OMi Management Pack for Oracle Database 1.10" on the next page

"Installation Notes" on page 7

"Known Problems and Workarounds" on page 9

"Limitations" on page 11

"Documentation Updates" on page 12

Support Matrix

For information about the installation requirements and compatibility with other products, see the *OMi Management Pack for Oracle DatabaseSupport Matrix*. The support matrix may be updated between releases, and so is only available at the HP Support web site:

http://support.openview.hpe.com/selfsolve/document/KM323488

New Features in OMi Management Pack for Oracle Database 1.11

Following are the enhancements available in OMi MP for Oracle Database 1.11:

- Enhanced Discovery Aspect to discovers the databases, tablespaces, datafiles, and services on the managed nodes.
- Oracle Database 12c (version 12.1) is now supported on AIX, HPUX IA, and Linux platforms.
- Version of all Management Templates, Aspects and policies are updated from 1.00 to 1.100.

New Features in OMi Management Pack for Oracle Database 1.10

The OMi MP for Oracle Database works with HP Operations Manager i (OMi) and enables you to monitor Oracle database environments using the Business Service Management (BSM). It contains the following features:

Consolidated OMi MP for Oracle Database and Content Pack release

With this release the OMi MP for Oracle Database includes Oracle database Content Pack components. It is a single pack containing Management Templates, Aspects, Policy Templates, Health Indicators (HIs), Event Type Indicators (ETIs), Topology Based Event Correlation (TBEC) Rules, Tools, and Graph Templates.

The Indicators - HIs, ETIs, and TBEC Rules analyze and categorize the events occurring in the databases and report the health status.

• Dynamic OMi MP for Oracle Database registration

The product is registered automatically without any action from BSM.

Datalogging into CODA

By default, the collected metrics are logged into CODA to consume logged metrics for creating graphs and reports.

• Oracle Database 12c (version 12.1) is supported on Solaris versions 10 and 11 on sparc/x86 and Windows 2008/2008R2/2012 on x64 platforms.

Installation Notes

The OMi MP for Oracle Database 1.11 is available at HPE Live Network. The package is available only for the English environment. In a distributed environment, it must be installed on all BSM 9.2x or OMi 10.x - Data Processing Servers (DPS) and BSM 9.2x or OMi 10.x - Gateway Servers (GWS).

For information about installing the OMi MP for Oracle Database 1.11, see the *OMi Management Pack* for Oracle Database 1.01 Installation Guide.

Note: You must install OMi MP for Oracle Database 1.10 before installing OMi MP for Oracle Database 1.11.

The OMi MP for Oracle Database 1.10 is available in the OMi MP for Oracle Database DVD (MPDVD) and also through electronic media (e-media). The MPDVD and e-media are available for English and Non-English locale environments. You can use the appropriate installation media based on your locale requirements.

Document	Location	Purpose
Installation Guide	HPE Live Network	To provide information about installing OMi MP for Oracle Database 1.10 and 1.11.
Online Help	Available in the BSM console Help menu. From the BSM console, go to Help > BSM Help > Application Administration > Operations Management > OMi Management Pack for Oracle Database. Available in the OMi console menu. From the OMi console, go to ? > General Help > Administration Guide > Management Packs > Management Pack Documentation > OMi Management Pack for Oracle.	To provide information about the following: Getting Started Oracle Management Templates Oracle Aspects and Policy Templates Parameters Views Health Indicators Event Type Indicators TBEC Rules Tools Graph Templates OO Flows
User Guide	HPE Live Network	
Reference Guide		To provide complete information about the metrics, policies and corresponding events and instructions.

Note: For information about creating an OMi Management Pack, see the *OMi Management Pack Development Guide* available at the following location:

HPE Live Network

Known Problems and Workarounds

The reference number for each defect is the change request (QCCR) number. For more information about defects, visit HPE Software Support Online, or contact your HPE Support representative directly.

Title: Installation of OMi Management Pack for Oracle Database 1.10 on the BSM 9.25 system fails.

Description: Installation of OMi Management Pack for Oracle Database 1.10 Media on the BSM 9.25 system fails.

Solution: To resolve this problem, install the **BSM 9.25 patch for OMi Management Pack** following these steps:

- 1. Launch the HP Software Support https://softwaresupport.hpe.com and Sign in.
- 2. Click Search.
- 3. Select the relevant product, version and operation system (for example, Application Performance Management (BAC) > 9.25 > Windows).
- Under Document Type, select Patches.
- 5. Locate the **BSM 9.25 Patch for OMi Management Pack**.
- 6. Follow the installation instructions in the README.txt file in the patch package.

Title: BSM Online Help does not appear.

Description: BSM Online Help is not accessible when a BSM 9.2x system with OMi Management Pack for Oracle Database 1.10 already installed is upgraded to BSM 9.25.

Solution: To resolve this problem, install the **BSM 9.25 patch for OMi Management Pack** by following these steps:

- 1. Launch the HP Software Support https://softwaresupport.hpe.com and Sign in.
- 2. Click Search.
- 3. Select the relevant product, version and operation system (for example, Application Performance Management (BAC) > 9.25 > Windows).
- 4. Under **Document Type**, select **Patches**.
- 5. Locate the **BSM 9.25 patch for OMi Management Pack**.

Title: The policy types contain syntax errors when deploying Extensive Oracle Management Template in HP Monitoring Automation Linux server in French locale (QCCR1A170581).

Description: The OMi MP for Oracle Database policies are not getting deployed to the node managed by BSM OMi installed with OMi MP for Oracle Database for French locale.

Workaround: To resolve this problem, apply hotfix for **QCCR1A170581**.

Title: In the BSM console, the License capacity is not updated correctly for non-monitored nodes (QCCR1A171615).

Description: In BSM console, **Admin > Platform > Setup and Maintenance > License Management**. The license count is not updated correctly for non-monitored nodes. For more information see, **QCCR1A171615**.

Workaround: To resolve this problem, apply hotfix for QCCR1A171615.

Title: Collection fails on HPUX PA node with OvParam error (QCCR1A149880).

Description: OMi MP for Oracle Database collection fails with OvParam error on HPUX PA node.

Workaround: none.

Title: Monitoring Automation fails to undeploy Aspects from deleted Configuration Items (CIs) if properties are resolved from these CIs (QCCR8D30525).

Description: Undeployment of Oracle Discovery Aspect removes the CIs but does not remove the assignments associated with the Oracle Discovery Aspect. For more information, see QCCR8D30525 for OMi. This is applicable for BSM 9.24.

Workaround: To resolve this problem, apply the patch (OMI 00068 / OMI 00069) on BSM 9.24.121.

Title: After deployment, it takes around 20 min before collection starts.(QCCR1A177248)

Description: After MP deployment, schedule task policies take around ~20 minutes to launch after deployment on OA 11.13 and 11.14.

Workaround: None

Limitations

- In localized environments, when an event appears from the localized Windows managed nodes, the annotation text appears in English.
- In localized environments, the OMi MP for Oracle Database tool outputs do not appear in localized languages in the BSM console.

Documentation Updates

The first page of this document identifies the:

- Version number for the software.
- · Software release date.

To check for recent updates or to verify that you are using the most recent edition, visit the HPE Software Product Manuals web site.

To retrieve a document, select the:

- 1. **Product** name.
- 2. Version list.
- 3. Operating System.
- 4. Preferred Language.
- 5. Document title.
- 6. Click Open or Download.

You must have Adobe® Reader installed to view files in PDF format (*.pdf). To download Adobe Reader, go to the Adobe web site.

Localization and Globalization

Localization is the process by which software applications are adapted to suit a specific local market or *locale*. Globalization is the process of designing products or services for the global marketplace so that they can be sold anywhere in the world with only minor revision.

Both software and documentation for the OMi MP for Oracle Database 1.11 are available only in English.

HP supplies OMi MP for Oracle Database 1.10 localized software in these languages:

- English
- German
- Simplified Chinese
- French
- Spanish
- Korean
- Russian
- Japanese

HP supplies OMi MP for Oracle Database 1.10 documentation in these languages:

- English
- · Simplified Chinese
- Japanese

Send Documentation Feedback

If you have comments about this document, you can contact the documentation team by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Release Notes (OMi Management Pack for Oracle Database 1.11)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to docfeedback@hpe.com.

We appreciate your feedback!