HP Network Capture 7.1 Patch 1
(Formerly Shunra NetworkCatcher 7.1 Patch 1)

Release Notes

Software version: 7.1
Publication date: September 2015

This document provides the following information about this patch:

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What's New

The patch provides fix for a defect (see the 'Fixed Defects' section below).

Fixed Defects

Defect ID: QCCR1J82518

When trying to start a monitor, the monitor initialization does not complete.

The Network Capture server log shows the following error followed by several additional errors:
"ERROR Shunra.Infra.Server.BusinessObjectFactory - Update failed with exception
NHibernate.Id.IdentifierGenerationException: could not read a hi value from table 'hiloids' using the where
clause (partitionid = 61)- you need to populate the table."

System Requirements

HP Network Capture 7.1 (Formerly Shunra NetworkCatcher 7.1) is installed.

Installation Instructions

Back up the Network Capture MySQL database:
1. Stop any running Network Capture monitors.
2. Stop the "Shunra NC Server" service and the "MySQL <version>" service.
3. Back up the folder "%programdata%\MySQL\MySQL Server <version>\data".
4. Start the "Shunra NC Server" service and the "MySQL <version>" service.

Apply the patch to the database:
1. From the Start menu, open the "MySQL Command Line Client".
2. Provide the database password.
3. Execute: source <path to NCP_00001.txt>
   For example: source C:\Users\Administrator\Desktop\NCP_00001.txt

You should now be able to run Network Capture monitors successfully.

If for any reason you need to revert to the backed up database:
1. Stop the "Shunra NC Server" service and the "MySQL <version>" service.
2. Move the folder "%programdata%\MySQL\MySQL Server <version>\data" to a different location.
3. Copy the backed up "data" folder into "%programdata%\MySQL\MySQL Server <version>\".
4. Start the "Shunra NC Server" service and the "MySQL <version>" service.

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