HP Propel

Software Version: 2.01

Suppliers Help

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Contents

Suppliers

Concepts

An HP Propel *supplier* consists of an end-point system and its properties to enable integration with HP Propel. Examples of suppliers are:

- Provider systems

- Fulfillment systems

- Ticketing systems

For example, an HP Propel supplier can be added for an HP Service Manager system, and then the supplier's catalog items can be aggregated into HP Propel.

Suppliers are associated with organizations, and the Organization Administrator manages the supplier systems for his organization.

Tasks

Available tasks:

- "View Supplier Details" on the next page

- "Add Supplier" on the next page

- "Edit Supplier Details" on page 6

- "Delete Supplier" on page 7

View Supplier Details

Concepts

Suppliers represent end-point systems that are integrated with HP Propel. Examples of HP Propel suppliers are: provider systems, fulfillment systems, and ticketing systems.

Suppliers are associated with organizations, and the Organization Administrator manages the supplier systems for his organization.

Tasks

To view the details of a supplier:

1. From the Launchpad in HP Propel, click the **Suppliers** application. The **Suppliers** view is displayed.

2. To view the details of a supplier, click the supplier in the main list. The details of the supplier are displayed.

Related Tasks

- "Add Supplier" below – Instructions to add a new supplier.

- "Edit Supplier Details" on the next page – Instructions to edit a supplier's properties.

- "Delete Supplier" on page 7 – Instructions to delete a supplier.

Add Supplier

Concepts

Suppliers represent end-point systems that are integrated with HP Propel. Examples of HP Propel suppliers are: provider systems, fulfillment systems, and ticketing systems.

Suppliers are associated with organizations, and the Organization Administrator manages the supplier systems for his organization.

The Organization Administrator can create new suppliers in HP Propel.

Tasks

To create a new supplier:

1. From the Launchpad in HP Propel, click the **Suppliers** application. The **Suppliers** view is displayed.

2. Click **Add Supplier**.

3. In the **Add Supplier** dialog, fill in and select the **Basic Supplier Properties**:

   a. Type the **Name** of the new supplier.

   b. Select the **Backend System Type**.

4. After the **Backend System Type** is selected, additional **General** fields are displayed, such as integration account credentials and end-point URLs. Fill in and select the required **General** fields.

5. Click **Create** in the **Add Supplier** dialog to finish and save your changes.

The new supplier and its properties are displayed.

Related Tasks

- – Instructions to view a supplier's properties.

- – Instructions to edit a supplier's properties.

- – Instructions to delete a supplier.

Edit Supplier Details

Concepts

Suppliers represent end-point systems that are integrated with HP Propel. Examples of HP Propel suppliers are: provider systems, fulfillment systems, and ticketing systems.

Suppliers are associated with organizations, and the Organization Administrator manages the supplier systems for his organization.

The Organization Administrator can edit the properties of a supplier.

Tasks

To revise a supplier's properties:

1. From the Launchpad in HP Propel, click the **Suppliers** application. The **Suppliers** view is displayed.

2. Click the supplier that you want to edit. The details of the supplier are displayed.

3. Click **Edit**. The **Supplier Details** dialog is displayed.

4. Type or select new values for the supplier's properties that you want revised.

5. Click **Save** in the **Supplier Details** dialog to finish and save your changes.

The revisions for the supplier's properties are displayed.

Related Tasks

- "View Supplier Details" on page 5 – Instructions to view a supplier's properties.

- "Add Supplier" on page 5 – Instructions to add a new supplier.

- "Delete Supplier" below – Instructions to delete a supplier.

Delete Supplier

Concepts

Suppliers represent end-point systems that are integrated with HP Propel. Examples of HP Propel suppliers are: provider systems, fulfillment systems, and ticketing systems.

Suppliers are associated with organizations, and the Organization Administrator manages the supplier systems for his organization.

The Organization Administrator can delete suppliers in HP Propel.

Tasks

To delete a supplier:

1. From the Launchpad in HP Propel, click the **Suppliers** application. The **Suppliers** view is displayed.

2. In the **Suppliers** view, click the supplier you want to remove.

3. In the **Supplier Detail** view, click ⋮ and select **Remove**. A confirmation dialog to delete the supplier is displayed.

4. Confirm the supplier deletion, and the supplier is deleted from HP Propel.

> **Caution**: If a supplier is deleted, then all of its aggregations and catalog items are also deleted.

Related Tasks

- "View Supplier Details" on page 5 – Instructions to view a supplier's properties.

- "Add Supplier" on page 5 – Instructions to add a new supplier.

- "Edit Supplier Details" on page 6 – Instructions to edit a supplier's properties.

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