Hewlett-Packard Company
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Palo Alto, CA 94304

hp.com

August 01, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing an optional license exchange program from HP ArcSight Identity View to HP User Behavior Analytics Basic Software effective as of the date set forth below. Both HP ArcSight Identity View and HP User Behavior Analytics Basic will continue to be supported. This optional program enables those customers with HP ArcSight Identity View licenses (with greater than 50 actors), to do a license exchange to HP User Behavior Analytics Basic licenses if they so desire.

This letter is for HP ArcSight Identity View support customers worldwide, to inform you about the availability of the optional License Exchange Program.

Optional License Exchange program availability dates

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP ArcSight Identity View products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
Aug 01, 2015	Optional License Exchange Program availability announced

Please note that all HP ArcSight Identity View customers with active support contracts for more than 50 Identity View actors are eligible to request a License Exchange from HP ArcSight Identity View to HP User Behavior Analytics Basic.

Please refer to attached Appendix A for definition of terms and Appendix B for the list of affected HP ArcSight Identity View product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP ArcSight Identity View. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

For more information, go to hp.com/go/software

APPENDIX A: Definitions

This product version obsolescence is covered by version 1.1 of the HP Enterprise Security Products Support Policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
https://softwaresupport.hp.com/web/softwaresupport/obsolescence-migrations

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

For more information, go to hp.com/go/software

APPENDIX B: Affected Product SKUs

SKU	Product Description
TD887AAE	HP ArcSight IV 250 EA Usr SW E-LTU
TD890AAE	HP ArcSight IV Add EA User SW E-LTU
TF776AAE	HP ArcSight ID View Usr SW E-LTU
TF778AAE	HP ArcSight ID View Usr EA SW E-LTU
TH282AAE	HP ArcSight IV 250 Usr SW E-LTU
TH288AAE	HP ArcSight IV 250 Usr NP SW E-LTU
TH294AAE	HP ArcSight IV 250 Usr HA SW E-LTU
TH300AAE	HP ArcSight IV w/o TD 5K Usr SW E-LTU
TH301AAE	HP ArcSight IV w/oPD 5K Usr NP SW E-LTU
TH302AAE	HP ArcSight IV w/oPD 5K Usr HA SW E-LTU
TH303AAE	HP ArcSight IV Add User SW E-LTU
TH549AAE	HP ArcSight IV 50Usr+PD AE Upgr SW E-LTU
TH553AAE	HP ArcSight IV 50UsrPD AE Up NP SW E-LTU
TJ406AAE	HP ArcSight IV w/o TD 5K MA Usr SW E-LTU
TJ407AAE	HP ArcSight IVw/oPD5K MA Usr NP SW E-LTU
TJ408AAE	HP ArcSight IVw/oPD5K MA Usr HA SW E-LTU
TJ464AAE	HP ArcSight IV Add 1K Usr SW E-LTU

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