August 01, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing product obsolescence for HP Data Protector for PCs and HP Data Protector Notebook Extension effective as of the dates set forth below.

This letter is for HP Data Protector for PCs and HP Data Protector Notebook Extension support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Data Protector for PCs and HP Data Protector Notebook Extension products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
Aug 01, 2015	Product discontinuance announced
Oct 01, 2015	End of Sale (no longer orderable or available for purchase)
Jul 31, 2017	End of Product Support for HP Data Protector for PCs and HP Data Protector Notebook Extension

Please note that all HP Data Protector for PCs and HP Data Protector Notebook Extension support customers who have a requirement to use a functionality provided within HP Data Protector for PCs and HP Data Protector Notebook Extension can purchase HP Connected. For more information on HP Connected refer to hp.com/go/tryconnectedmx or contact your HP sales representative or authorized HP Data Protector software channel partner.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Data Protector for PCs and HP Data Protector Notebook Extension product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP Data Protector for PCs and HP Data Protector Notebook Extension. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

For more information, go to hp.com/go/software

APPENDIX A: Definitions

This product version obsolescence is covered by version 5 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
https://softwaresupport.hp.com/web/softwaresupport/obsolescence-migrations

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

For more information, go to hp.com/go/software

APPENDIX B: Affected Product SKUs

SKU	Product Description
TA031AA	HP Data Prot Noteb Ext Media
TA031AAE	HP Data Prot Noteb Ext E-Media
TA031AE	HP DP for PCs 7.00 Spanish SW Media
TA031AEE	HP DP for PCs 7.00 Spanish SW E-Media
TA031AK	HP DP for PCs 7.00 Korean SW Media
TA031AKE	HP DP for PCs 7.00 Korean SW E-Media
TA031AP	HP DP for PCs 7.00 Braz. Port SW Media
TA031APE	HP DP for PCs 7.00 Braz. Port SW E-Media
TA031AT	HP DP for PCs 7.00 Trad. Chin SW Media
TA031ATE	HP DP for PCs 7.00 Trad. Chin SW E-Media
TA031AV	HP DP for PCs 7.00 Russian SW Media
TA031AVE	HP DP for PCs 7.00 Russian SW E-Media
TA031AZ	HP DP for PCs 7.00 Italian SW Media
TA031AZE	HP DP for PCs 7.00 Italian SW E-Media
TA031BA	HP DPNE 6.20 English Media
TA031BAE	HP DPNE 6.20 English E-Media
TA031BD	HP DPNE 6.20 German Media
TA031BDE	HP DPNE 6.20 German E-Media
TA031BF	HP DPNE 6.20 French Media
TA031BFE	HP DPNE 6.20 French E-Media
TA031BJ	HP DPNE 6.20 Japanese Media
TA031BJE	HP DPNE 6.20 Japanese E-Media
TA031BS	HP DPNE 6.20 Simplified Chinese Media
TA031BSE	HP DPNE 6.20 Simplified Chinese E-Media
TA031CA	HP DP for PCs 7.00 English SW Media
TA031CAE	HP DP for PCs 7.00 English SW E-Media
TA031CD	HP DP for PCs 7.00 German SW Media
TA031CDE	HP DP for PCs 7.00 German SW E-Media
TA031CF	HP DP for PCs 7.00 French SW Media
TA031CFE	HP DP for PCs 7.00 French SW E-Media
TA031CJ	HP DP for PCs 7.00 Japanese SW Media
TA031CJE	HP DP for PCs 7.00 Japanese SW E-Media
TA031CS	HP DP for PCs 7.00 Simpl. Chin SW Media
TA031CSE	HP DP for PCs 7.00 Simpl.Chin SW E-Media
TA032AA	HP DP for PCs for 100 Clients SW LTU

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TA032AAE	HP DP for PCs for 100 Clients SW E-LTU
TA033AA	HP DP for PCs for 1000 Clients SW LTU
TA033AAE	HP DP for PCs for 1000 Clients SW E-LTU
TA036AA	HP DP for PCs + HP DP StarterPack SW LTU
TA036AAE	HP DP for PCs+HP DP StarterPack SW E-LTU
TA037AA	HP DP for PCs for 25 Clients SW LTU
TA037AAE	HP DP for PCs for 25 Clients SW E-LTU

For more information, go to hp.com/go/software