Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

July 1, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the obsolescence of the HP Network Virtualization appliances and legacy Shunra appliances effective as of the dates set forth below.

This letter is for HP Network Virtualization appliances and legacy Shunra appliances support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Network Virtualization appliances and legacy Shunra appliances products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
June 2015	Product discontinuance announced
December 1, 2015	End of sale (no longer orderable or available for purchase)
December 31, 2017	End of Support for HP Network Virtualization appliances and legacy Shunra appliances

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Network Virtualization appliances and legacy Shunra appliances product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP software appreciates your business and looks forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 1.1 of the HP Enterprise Security Products Support Policy. Definitions of terms are provided by the HP Software product version obsolescence documented at: hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

Self-Help Support
Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated

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application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected Product SKUs

SKU	Product Description
J6G38AA	Shunra NV Appliance Business Unit Lic A
J6G39AA	Shunra NV Appliance Business Unit Lic B
J6G40AA	Shunra NV Appliance Business Unit Lic C
J6G41AA	Shunra NV Appliance STN
J6G42AA	Shunra NV Appliance Advanced Edition
J6G43AA	Shunra NV Appliance Engineering Edition
J6G44AA	Shunra NV Appliance Professional Edition
J6G45AA	Shunra NV Appliance RackTester1
J6G46AA	Shunra NV Appliance RackTester10
J6G47AA	Shunra NV Appliance Bundle Advanced Ed.
J6G48AA	Shunra NV Appl Bundle Engineering Ed
J6G49AA	Shunra NV Appl Bundle Professional Ed
J6G50AA	Shunra NV Appliance Bundle RackTester1
J6G51AA	Shunra NV Appl Solutn Bndle RackTester10
J6G52AA	Shunra NV Appliance Solution Bundle STN
J6G53AAE	Shunra 1x10Gbps fiber Ethernet Int
J6G54AAE	Shunra 2x1Gbps copper Ethernet Int

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J6G55AA	Shunra STA Copper Chassis 4x1Gbps
J6G55AA#100	Shunra STA 10x1Gbps Copper Card
J6G55AA#200	Shunra STA 10x1Gbps Fiber Card
J6G55AA#300	Shunra 1Gb Port Fiber Multi Mode
J6G55AA#400	Shunra STA 1x10Gbps Fiber Card
J6G56AA	Shunra STA Fiber Chassis 4x1Gbps
J6G56AA#100	Shunra STA 10x1Gbps Copper Card
J6G56AA#200	Shunra STA 10x1Gbps Fiber Card
J6G56AA#300	Shunra 1Gb Port Fiber Multi Mode
J6G56AA#400	Shunra STA 1x10Gbps Fiber Card
J6G57AAE	Shunra STA 1x10Gbps Fiber LR License
J6G58AAE	Shunra 2x1Gbps fiber Ethernet Int
J6G59AAE	Shunra STN 2x1Gbps Copper License
J6G60AAE	Shunra VE Advanced Networking
J6G61AAE	Shunra VE Packet List
J6G62AAE	Shunra PerformanceSte 8.0 Eng SW E-Media
J6G63AA	Shunra STN Chassis
J6G63AA#100	Shunra STN 4 x 1Gbps Copper Card
J6G63AA#200	Shunra STN 4 x 1Gbps Fiber Card
J6G63AA#300	Shunra 1Gb Port Fiber Multi Mode
J6G64AA	HP NV Rack Tester 1.5 Appliance
J6G65AA	HP NV Rack Tester 5.5 Appliance
J6G66AA	HP NV Rack Tester 10.5 Appliance
J6G67AA	HP NV Professional Edition 2 Appliance
J6G68AA	HP NV Engineering Edition 2 Appliance

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