Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

July 01, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing End of Sale of HP Anywhere 10.0x & 10.1x effective as of the date set forth below.

This letter is for HP Anywhere support customers worldwide, to inform you of our end of sale plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Anywhere products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
Jul 01, 2015	End of Sale customer announcement
Sep 01, 2015	End of Sale (no longer orderable or available for purchase)
Apr 30, 2016	End of Committed Support for HP Anywhere 10.0x
Apr 30, 2018	End of Extended Support for HP Anywhere 10.0x
Nov 30, 2018	End of Support for HP Anywhere 10.1x

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Anywhere 10.0x & 10.1x product numbers.

More information

While this communication refers to HP Anywhere 10.0x & 10.1x HP would like to make you aware that the product HP Anywhere is discontinued completely. Unfortunately no migration to newer version or any other alternatives are available.
If you are on a previous version of HP Anywhere 9.0x and 9.1x details can be found at
https://softwaresupport.hp.com/web/softwaresupport/document/-/facetsearch/document/KM01177859

For more information, go to hp.com/go/software

The End of Sale for HP Anywhere 10.0x & 10.1x pertains to HP Anywhere as a **standalone** Mobile Application Development Platform. HP Anywhere for the use of HP Software portfolio mobile access, will continue to be supported according to the release cycles of the core product lines.

For specific plans and timelines regarding MiniApps support – please refer to the relevant Product Line Manager or contact support at hp.com/go/hpsoftwaresupport

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP Sales Representative or HP Software Business Partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP Anywhere. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 5 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Committed Support Date (*EOCS)
End of Committed Support (EOCS) Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOCS will remain available for electronic download for a reasonable period of time.

End of Extended Support (*EOES)
EOES is provided on customer request for an additional 2 years after EOCS Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:
• Around the clock self-solve support
• Access to technical support engineers

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Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

Self-Help Support with Rights to New Versions

Self-Help Support with Rights to New Version is an integral component of all HP Software Support contracts. Self-Help Support with Rights to New Versions consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version. Upon the expiration of Extended Support for a product or product version, and for which a successor product or product version is commercially available, HP offers a minimum of four (4) years of Self-Help Support with Rights to New Versions.

Dependent Components and Third-Party Products

In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

For more information, go to hp.com/go/software

APPENDIX B: Affected Product SKUs

SKU	Product Description
TF780AAE	HP Anywhere Adv 10 Nd Usr Un Ap SW E-LTU
TF781AAE	HP Anywhere upg to Anywhere Adv SW E-LTU
T9469AAE	HP Anywhere 10 Named User SW E-LTU
T9468DZE	HP Anywhere 10.10 Italian SW E-Media
T9468DZ	HP Anywhere 10.10 Italian SW Media
T9468DSE	HP Anywhere 10.10 Simpl.Chin SW E-Media
T9468DS	HP Anywhere 10.10 Simpl.Chin SW Media
T9468DJE	HP Anywhere 10.10 Japanese SW E-Media
T9468DJ	HP Anywhere 10.10 Japanese SW Media
T9468DFE	HP Anywhere 10.10 French SW E-Media
T9468DF	HP Anywhere 10.10 French SW Media
T9468DDE	HP Anywhere 10.10 German SW E-Media
T9468DD	HP Anywhere 10.10 German SW Media
T9468DAE	HP Anywhere 10.10 English SW E-Media
T9468DA	HP Anywhere 10.10 English SW Media
T9468CAE	HP Anywhere 10.00 English SW E-Media
T9468CA	HP Anywhere 10.00 English SW Media
H7S39AAE	HP Anywhere for 10 Named Users SW E-LTU
H7S38AAE	HP Anywhere for One Application SW E-LTU
T9468BUE	HP Anywhere 9.10 Dut SW E-Media
T9468BU	HP Anywhere 9.10 Dut SW Media
T9468BSE	HP Anywhere 9.10 S.Ch SW E-Media
T9468BS	HP Anywhere 9.10 S.Ch SW Media
T9468BPE	HP Anywhere 9.10 B.Prt SW E-Media
T9468BP	HP Anywhere 9.10 B.Prt SW Media
T9468BLE	HP Anywhere 9.10 Turk SW E-Media
T9468BL	HP Anywhere 9.10 Turk SW Media
T9468BKE	HP Anywhere 9.10 Kor SW E-Media
T9468BK	HP Anywhere 9.10 Kor SW Media
T9468BJE	HP Anywhere 9.10 Jpn SW E-Media
T9468BJ	HP Anywhere 9.10 Jpn SW Media
T9468BFE	HP Anywhere 9.10 Fre SW E-Media

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T9468BF	HP Anywhere 9.10 Fre SW Media
T9468BEE	HP Anywhere 9.10 Spa SW E-Media
T9468BE	HP Anywhere 9.10 Spa SW Media
T9468BDE	HP Anywhere 9.10 Grm SW E-Media
T9468BD	HP Anywhere 9.10 Grm SW Media
T9468BAE	HP Anywhere 9.10 Eng SW E-Media
T9468BA	HP Anywhere 9.10 Eng SW Media
T9468APE	HP Anywhere 9.00 B. Prt SW E-Media
T9468AP	HP Anywhere 9.00 B. Prt SW Media
T9468AJE	HP Anywhere 9.00 Japanese SW E-Media
T9468AJ	HP Anywhere 9.00 Japanese SW Media
T9468AFE	HP Anywhere 9.00 French SW E-Media
T9468AF	HP Anywhere 9.00 French SW Media
T9468AEE	HP Anywhere 9.00 Spanish SW E-Media
T9468AE	HP Anywhere 9.00 Spanish SW Media
T9468ADE	HP Anywhere 9.00 German SW E-Media
T9468AD	HP Anywhere 9.00 German SW Media
T9468AAE	HP Anywhere 9.00 English SW E-Media
T9468AA	HP Anywhere 9.00 English SW Media
T9468BV	HP Anywhere 9.10 Rus SW Media
T9468BVE	HP Anywhere 9.10 Rus SW E-Media
T9468BZ	HP Anywhere 9.10 Itl SW Media
T9468BZE	HP Anywhere 9.10 Itl SW E-Media

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