June 15, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the product obsolescence of HP Medical Archive Solution (MAS) effective as of the dates set forth below.

This letter is for MAS support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care while you determine the future strategy for your MAS products. Please read below for key timelines and support options that are now available:

Date	Program Activity
June 15, 2015	Product discontinuance announced
February 1, 2016	End of sale (no longer orderable or available for purchase)
April 30, 2018	End of Support

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected MAS product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or business partner. You may also contact a member of the HP healthcare sales team (John Collins (AMS & APJ) or Chris Johnson (EMEA)), to further review the archive offerings available. When providing information, please include your

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name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing MAS. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 5.0 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date
End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B: Affected Product SKUs

SKU	Product Description
384777-B21	HP Medical Archive DICOM Option ALL
392369-001	HP Med Arch Sol WAN Connect Kit US
AG769A	HP Med Arch Sol Cabnet Conn Kit

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AJ770A	HP Med Archive Infrastructure Cabinet
AJ771B	HP MAS V4.3 WAN Gigabit Connectivity Kit
AP733A	HP MAS V4 Admin / Gateway Node
AP733A#0D1	FACTORY INTEGRATED
AP734A	HP MAS V4 GN2000 Gateway Node
AP734A#0D1	FACTORY INTEGRATED
AP735A	HP MAS V4 Control Node
AP735A#0D1	FACTORY INTEGRATED
AP736A	HP MAS V4 Base Storage Node 0 TB
AP736A#0D1	FACTORY INTEGRATED
AP737A	HP MAS V4 SAS MDL 4 TB Capacity Kit
AP737A#0D1	FACTORY INTEGRATED
AP738A	HP MAS V4 SAS ENT 2.25 TB Capacity Kit
AP738A#0D1	FACTORY INTEGRATED
AP739A	HP MAS V4 Base Ctrl Storage Node 0 TB
AP739A#0D1	FACTORY INTEGRATED
AP739A#101	HP MAS V4 Ctrl Storage 4TB SAS MDL Node
AP739A#102	HP MAS V4 Ctrl Storage 8TB SAS MDL Node
AP739A#201	HP MAS V4 Ctrl Stor 3.6TB SAS ENT Node
AP740A	HP MAS V4 Foundation Node 3TB
AP740A#0D1	FACTORY INTEGRATED
AP741A	HP MAS V4 Storage Expansion Shelf 0 TB
AP741A#0D1	FACTORY INTEGRATED
AP742A	HP MAS V4 Console Bundle
AP743A	HP MAS V4 Network Bundle
AP744A	HP MAS V4 Virt Node 2 DR GN VMs
AP744A#0D1	FACTORY INTEGRATED
AP745A	HP MAS V4 Virt Expan Kit 2 DR GN VMs
AW516A	HP MAS V4.1 Two DR GN Virt Server
AW516A#0D1	FACTORY INTEGRATED
AW517A	HP MAS V4.1 Two DR GN Virt Expan Kit
AW518A	HP MAS V4.1 SAN Storage Node
AW518A#0D1	FACTORY INTEGRATED
AW519A	HP MAS V4.1 SAN Ctrl Stor or Tape Node

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AW519A#0D1	FACTORY INTEGRATED
BV923A	HP MAS V4.3 Virtualization Server
BV923A#0D1	Factory Integrated
BV924A	HP MAS V4.2 Two DR GN Virt Expan Kit
BV925A	HP MAS V4.2 SAN Storage Node
BV925A#0D1	Factory Integrated
BV926A	HP MAS V4.2 SAN Ctrl Storage Node
BV926A#0D1	Factory Integrated
BV927A	HP MAS V4.2 Storage Expansion Shelf 0 TB
BV927A#0D1	Factory Integrated
BV928A	HP MAS V4.2 SAS MDL 8 TB Capacity Kit
BV928A#0D1	Factory Integrated
BV929A	HP MAS V4.2 SAS ENT 3 TB Capacity Kit
BV929A#0D1	Factory Integrated
BV930A	HP MAS V4.2 Media
BV930B	HP MAS V4.3 SW Media
C8R85A	HP MAS Network Bundle
C8R85A#0D1	Factory Integrated
C8R87A	HP MAS V5.0 Base Storage Node
C8R87A#0D1	Factory Integrated
C8R88A	HP MAS V5.0 Base Admin Node
C8R88A#0D1	Factory Integrated
C8R89A	HP MAS V5.0 Base SAN Storage Node
C8R89A#0D1	Factory Integrated
C8R90A	HP MAS V5.0 Base Gateway/Control Node
C8R90A#0D1	Factory Integrated
C8R91A	HP MAS V5.0 SW Media
C8R91A#0D1	Factory Integrated
C8R92A	HP MAS V5.0 SAS MDL 8TB Srvr Cap Kit
C8R92A#0D1	Factory Integrated
C8R93A	HP MAS V5.0 SAS MDL 12TB Srvr Cap Kit
C8R93A#0D1	Factory Integrated
C8R94A	HP MAS V5.0 SAS MDL 12TB Expn Cap Kit
C8R94A#0D1	Factory Integrated

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C8R95A	HP MAS V5.0 SAS ENT 3TB Srvr Cap Kit
C8R95A#0D1	Factory Integrated
T5420A	HP C500 Medical Archive Solution SAN LTU

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