

# HP Server Automation



Software Release: All supported releases of SA  
Document last updated: April 8, 2016 (See [change notes](#))

## Core Hotfix Library

The HP Server Automation (SA) Core Hotfix Library provides the most up-to-date information on available hotfixes for the specified release. A "hotfix" is a deliverable to a customer that is intended to temporarily provide a fix to a customer's production system prior to a generally available patch or release. With SA Core, hotfixes are delivered cumulatively as bundled hotfix releases called "Rollups," which are available exclusively via your HP SA Support Representative.

### In this document:

- [SA Core Hotfix Rollup List](#) describes the latest SA Core Hotfix Rollup for the specified software version
- [SA Agent Hotfix List](#) describes the latest SA Agent hotfixes for the specified release
- [Additional Information](#) provides legal and support information

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## SA Core Hotfix Rollup List

**Note:** To acquire a specific rollup, contact your HP SA Support Representative and provide the Hotfix Rollup ID provided in the SA Core Hotfix List, below.

MAJOR / CORD	PATCH
<a href="#">9.13</a>	001 ... 016 (available 2013-07-12) end
<a href="#">9.14</a>	001 ... 018 (available 2015-02-23) end
<a href="#">9.15</a>	001 ... 012 (available 2015-01-22) end
<a href="#">9.16</a>	001 ... 010 (available 2016-02-24) end
<a href="#">9.17</a>	001 (available 2016-03-07) end
<a href="#">10.00</a>	001 ... 002 (available 2013-12-19)
<a href="#">10.01</a>	001 ... 008 (available 2015-07-16)
<a href="#">10.02</a>	001 ... 006 (available 2014-03-07)

RELEASE ↓	ROLLUP
MAJOR / CORD	PATCH
10.10	001 ... 007 (available 2016-04-08)
10.20	001 ... 009 (available 2016-03-01)
10.21	002 ... 007 (available 2016-02-10)
10.22	001 ... 002 (available 2016-02-23)

\*rollup is available for download

**Table Note:**

- A trailing “end” indicates that HP has ceased from actively backporting defects to support this MAJOR/CORD release.
- The MAJOR/CORD are grouped into a box to designate that these belong to the same release stream.
  - Upgrade with a ROLLUP by applying the highest associated PATCH. CORD patches are cumulative.
  - Upgrade to a CORD by applying a release with a higher version within the same box.
  - Upgrade to a new MAJOR release by crossing a box boundary.

**SA Agent Hotfix List**

RELEASE ↓	ROLLUP
MAJOR / CORD	PATCH
9.14	37272, 37668 (available 2013-05-31)
9.15	42054, 45660, 46539, 49296 (available 2014-05-01)
9.16	48147, 54693, 57439, 57763 (available 2015-02-05)
10.00	49300 (available 2014-04-24)
10.01	46498, 47116, 47280, 49589, 54569, 57171 <sup>1</sup> , 60129 (available 2015-05-14)
10.02	61279 <sup>2</sup> (available 2015-07-06)
10.10	62076, 67370 (available 2016-03-03)
10.20	59527, 62588, 64851 (available 2015-10-19)
10.21	62732 (available 2015-07-16), 63718 <sup>2</sup> (available 2015-08-20), 66797 <sup>3</sup> (available 2016-01-25)

(1) AIX only (2) Windows only (3) \*NIX Platforms

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## Additional Information

### Online Documentation

To check for recent updates or to verify that you are using the most recent edition of a document, go to the HP Software Support Portal:  
<https://softwaresupport.hp.com>

**Note:** If you have reached this library, you have already signed in with your HP Passport credentials. You can also receive updated documentation if you subscribe to the appropriate product support service. Contact your HP sales representative for details. See Document Change Notes within the document for a list of any revisions.

### SA Client Help

The Help menu in the SA Client provides access to the same material that is in the User Guides. Additionally, the Welcome page in the SA Client help provides links to the HP Live Network, the HP Software Support Online portal and Forums, and this SA Documentation Library which contains all of the most up-to-date guides available on the [HP Software Support Portal](#).

### All Manuals Download

After downloading the *All Manuals Download* zip file ([go](#)), unzip the full set on your local directory. You can then search across the doc set using the Advanced Search capabilities in Adobe Acrobat.

To locate a document in the local directory, use the Documentation Catalog ([docCatalog.html](#)), which provides an indexed portal to the downloaded documents in your local directory.

To search for a keyword across all documents in the documentation set:

1. Open any PDF document in the local directory.
2. Select **Edit > Advanced Search** (or Shift+Ctrl\_F).
3. Select the All PDF Documents option and browse for the local directory.
4. Enter your keyword and click Search.

### Register for Documentation Change Notifications

You can register to receive e-mail notifications whenever SA documentation is updated. This service is available to anyone with an HP Passport.

To register for documentation change e-mail notifications:

1. Go to the HP Software Support Online (SSO) portal at:  
<http://www.hp.com/go/hpssoftwaresupport>
2. Sign in using your HP Passport credentials.
3. In the Short-cuts section, select **E-mail notifications**.
4. A number of notification options are available depending on your authorization. Select the **Register for document e-mail notifications** option.

5. Complete the registration form to request e-mail notifications whenever documentation is updated.
6. Click **Register** to complete the registration.

## Support

You can visit the HP Software Support web site at:

<http://www.hp.com/go/hpsoftwaresupport>

This web site provides contact information and details about the products, services, and support that HP offers.

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to:

<https://softwaresupport.hp.com/web/softwaresupport/access-levels>

To register for an HP Passport ID, go to:

<https://hpp12.passport.hp.com/hppcf/createuser.do>

## Support Matrices

For complete support and compatibility information, see the support matrix for the relevant product release.

All support matrices and product manuals are available here on the HP Software Support Online website:

<https://softwaresupport.hp.com/group/softwaresupport/support-matrices>

You can also download the Support Matrix for this release from the HP Software Support Online (SSO) portal:

<http://www.hp.com/go/hpsoftwaresupport>

## Document Change Notes

The following table provides details of any changes introduced in this version of this document.

Date	Change
May 10, 2015	Original release of this document.
June 3, 2015	Updated document template
April 8, 2016	Updated document

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## Legal Notices

### Warranty

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## Hotfix, Preliminary Hotfix and Preliminary Patch Disclaimer

### Terms of Use

Customer understands the following terms of use for a hotfix, preliminary hotfix, or preliminary patch. These terms are in addition to all other terms and conditions in a customer's end user license agreement.

From time to time, HP may, at its option, provide to a customer with an active support agreement, a hotfix to temporarily provide defect fixes until a generally available patch is released. HP provides hotfixes in critical situations that are time sensitive. A hotfix is intended for temporary use on top of existing HP product installations.

From time to time, HP may, at its option, provide to a customer with an active support agreement, a preliminary hot fix or preliminary patch in order for the customer to test a proposed fix in their specific environment. A preliminary hotfix or preliminary patch may not be applied to a customer's production system without previous written consent of HP R&D. Such consent may be conveyed via email from the HP Software Support organization.

Hotfixes, preliminary hotfixes and preliminary patches have gone through limited test cycles and do not account for variables in the customer's environment. Accordingly, HP cannot guarantee that a hotfix will provide a customer with adequate relief and regressions in other areas of the product may occur. By accepting the hotfix, preliminary hotfixes or preliminary patches, customer understands, and agrees to, this risk. By accepting any hotfix, preliminary hotfixes or preliminary patches, customer agrees that it shall be solely responsible for such and not hold HP liable for any adverse outcome as a result of such acceptance.

If a non-critical issue encountered by a customer is fixed in an already available CORD patch we strongly recommend installing this patch instead of a hotfix. Hotfix releases are done only for the 2 latest CORD patches on each major release.

### Definitions

A "hotfix" is a deliverable to a customer that is intended to temporarily provide a fix to a customer's production system prior to a generally available patch or release.

A "preliminary hotfix" (a.k.a. hotfix preview, private hotfix, testing binary) is a pre-release version of a hotfix provided by HP to customer for customer to test to confirm that the hotfix works within the customer's specific, potentially customized, environment prior to the release of the official hotfix.

A "preliminary patch" (a.k.a. patch preview, private patch, testing binary, preliminary fix) is a pre-release version of a patch that HP provides to customer for customer to test to confirm that the patch works within the

customer's specific, potentially customized, environment prior to the release of the official, generally available patch.

A "CORD patch" is a generally available release that has been fully tested and validated by QA. Besides bug fixes it may bring platform support, functional and performance enhancements. Customers are encouraged to deploy CORD patches proactively.

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