

# HP IT Business Analytics

Software Version: 10.00  
Linux<sup>®</sup> operating system

## Error Messages

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Software Release Date: May 2015



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## Error Messages

Most error messages in BA are self-explanatory and the issues are easy to resolve.

Some of the more complex errors are listed below. The relevant entry in the Solution/Comment column provides a link to the detailed solution or workaround.

Message	Where/ When	Solution/Comment
	A permanent license was uploaded to the BA, but when you enter the SAP BusinessObjects Enterprise it fails and the error message asks you to check the license.	<a href="#">KM00833030</a>
	Warning about the not trusted certificate and the certificate error after the logon.	<a href="#">KM00828500</a> or <a href="#">KM00828533</a>
ETL Fails to Complete		<a href="#">KM00828568</a>
General Error	'General Error Message' When running 'Test KPI\Metric'	<a href="#">KM00831612</a>
[80134] Named pipe error occurred: <The pipe has been ended>.		<a href="#">KM00836413</a>
404 - File Not Found or Service Temporarily Unavailable		<a href="#">KM00833004</a>
SharedUIException		<a href="#">KM00833006</a>
HTTP403		<a href="#">KM00833024</a> or <a href="#">KM00833025</a>
INFO - Finish Tracking. status: ERROR INFO - Calculation process for <Context>: <Context> has been finished with ERROR.	in engine.log	<a href="#">KM00833028</a>
certificate error or Error 510 (Insecure Response)		<a href="#">KM00833030</a>

Message	Where/ When	Solution/Comment
	General Max Time Reached for All Steps in a Job	<a href="#">KM00836339</a>
	ETL Step Failure	<a href="#">KM00836406</a>
	Period Attribute is Invalid or Unknown	<a href="#">KM00836407</a>
	ETL Step is Running for Too Long	<a href="#">KM00836410</a>
Unclosed quotation mark after the character string		<a href="#">KM00836412</a>
The site certificate is not trusted.		<a href="#">KM00836418</a>
	General or database connection error.	
	Error deactivating the AM Content Pack	<a href="#">KM00836468</a>
	time zone conversion errors	<a href="#">KM00836470</a>
Error 403		<a href="#">KM00838153</a>
	Installation Fails While Creating Schema User Views	<a href="#">KM00838173</a>
	ETL error	ETL Management in the <i>BA Administrator Guide</i>
	If the column names do not match, an error is issued.	Semantic Layer - Data Loader Scheduler in the <i>BA Administrator Guide</i>
	Instance displayed in the Data Source Management list with an <b>Error</b> status.	Data Source Management in the <i>BA Administrator Guide</i>
	Step error in ETL Management	Content Flow Management in the <i>BA Administrator Guide</i>
	Error message in Table Preview page of Content Import wizard	Semantic Layer - Excel (or .CSV) File Loader in the <i>BA</i>

Message	Where/ When	Solution/Comment
		<i>Administrator Guide</i>
	Certificate error during log on	Logon in the <i>BA Administrator Guide</i>
	Warnings or errors in logs	Logs and the LogTool in the <i>BA Administrator Guide</i>
	License error icon	Licenses in the <i>BA Administrator Guide</i>
No valid data available	Explorer	Overview in the <i>BA Business Analyst User Guide</i>
	Selected Metrics or KPIs have different units and/or periods in Pie Chart component.	The Pie Chart Component in the <i>BA Business Analyst User Guide</i>
Failed populating content for table: <table_name> <database_exception_number>	Data Loader Scheduler	Semantic Layer - Data Loader Scheduler in the <i>BA Administrator Guide</i>
No user credentials found.	XS application	
Invalid customer.	XS application	
The application is out of date. Click the refresh button on your browser.	XS application	
Failed to get a response from the server. Check your network connection.	XS application	
The server denied your request. Your session might have timed out. Log on again.	XS application	
The category name cannot be empty.	XS application	
The component name	XS application	

Message	Where/ When	Solution/Comment
cannot be empty.		
The component URL cannot be empty.	XS application	
The page name cannot be empty.	XS application	
The parameter name cannot be empty.	XS application	
A valid protocol must be specified for this URL.	XS application	
Error parsing URL	XS application	
Failed to get component categories.	XS application	
Failed to delete component categories.	XS application	
Failed to delete the component category.	XS application	
Failed to create component {0}.	XS application	
Failed to update properties for component {0}.	XS application	
Failed to create component category.	XS application	
Failed to get component categories.	XS application	
Failed to delete component.	XS application	
Failed to get components.	XS application	
Failed to save filter settings for page {0}.	XS application	
Failed to get preferences for the component.	XS application	



Message	Where/ When	Solution/Comment
Failed to rename category {0}.	XS application	
Failed to get page categories.	XS application	
Failed to get pages.	XS application	
Failed to open a page. Page was not found.	XS application	
Failed to create page category.	XS application	
Failed to delete page category.	XS application	
Failed to rename page category.	XS application	
Failed to save page.	XS application	
Failed to update properties for page {0}.	XS application	
Failed to delete pages.	XS application	
Component {0} already exists. Provide a different name.	XS application	
Category {0} already exists. Provide a different name.	XS application	
Page {0} already exists. Provide a different name.	XS application	
To view this component, you must have a valid license. Contact your project administrator for more details.	XS application	
You are not allowed to view this component. Contact your project	XS application	

Message	Where/ When	Solution/Comment
administrator for more details.		
The component was deleted.	XS application	
Error: "getLocationOnScreen" or "copyToClipboard is not a function"	XS application	<a href="#">KM01237121</a>
ETL error: MAX_ EXECUTION_TIME_ EXCEEDED	ETL	<a href="#">KM01410890</a>

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