hp Unified Correlation Analyzer



Unified Correlation Analyzer for EBC Inference Machine

Version 3.2

Release Notes

Edition: 1.0

For Windows© and Linux (RHEL 5.9 & 6.5) Operating Systems

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Contents

Preface5		
Chapter 1.	7	
Main chang	jes since last release7	
1.1		
1.2	IM SDK Eclipse wizard is now available7	
1.3	Trouble Ticket feature implementation for TSP service alarms	
1.4		
1.5	Topology Generic Queries implementation7	
1.6	SDK	
1.6	.1 Refactoring of some classes/packages	
1.6	.2 Package	
1.6	.3 Generic Events (other than Alarm types) are supported	
1.6	.4 New ways for computing Problem Information	
1.6	.5 ProblemXmlConfig schema changes9	
1.6	.6 ProblemDefault.computeProblemEntity(Event event)	
1.6	.7 GeneralBehaviourDefault.computeSourceUniqueId (Event event)	
1.6	.8 ProblemDefault.computeDbRecords(String dbUniqueIdReference, Event event)12	
1.6		
1.6	.10 ProblemDefault.computeTimeWindow(Event event)14	
1.6	.11 Deprecated APIs14	
1.7	StateListener added for asserting States in Junits15	
1.8	Inference Machine custom Lifecycle classes15	
Chapter 2.	17	
Migration	steps from V3.1 to V3.2	
2.1	How do I migrate my PD VP 3.0/3.1 to 3.2?17	
2.1	.1 In your Java code	
2.1	.2 In your XML configuration20	
Chapter 3.	21	
Fixed Prob	lems	
Chapter 4	22	
Known Pro	blems	
Chapter 5	23	
-	itations23	

Tables

Table 1 - Software versions	5
Table 2 - Fixed Problems in UCA EBC Problem Detection V3.2	21
Table 3 - Known Problems	22

Preface

These Release Notes describe critical information related to the HP UCA for EBC Problem Detection product.

Product Name: Unified Correlation Analyzer for EBC Problem Detection Product Version: 3.2 Kit Version: V3.2

Please read this document before installing or using this Software.

Intended Audience

Here are some recommendations based on possible reader profiles:

- Solution Developers
- Software Development Engineers

Software Versions

The term UNIX is used as a generic reference to the operating system, unless otherwise specified.

The software versions referred to in this document are as follows:

Product Version	Supported Operating systems
UCA for Event Based Correlation Development Kit Problem Detection Extension Version 3.2	 Windows XP / Vista Windows Server 2007 Windows 7 Linux Red Hat Enterprise Linux Server
UCA for Event Based Correlation Development Kit Topology State Propagator Extension Version 3.2	release 5.9 & 6.5 • Windows XP / Vista • Windows Server 2007 • Windows 7 • Linux Red Hat Enterprise Linux Server release 5.9 & 6.5

Table 1 - Software versions

Typographical Conventions

Courier Font:

- Source code and examples of file contents.
- Commands that you enter on the screen.
- Pathnames
- Keyboard key names

Italic Text:

- Filenames, programs and parameters.
- The names of other documents referenced in this manual.

Bold Text:

• To introduce new terms and to emphasize important words.

Associated Documents

- HP UCA for EBC IM Installation Guide
- HP UCA for EBC IM User Guide
- HP UCA for EBC PBD TeMIP Client Guide
- HP UCA for EBC Installation Guide
- HP UCA for EBC Administration, Configuration, and Troubleshooting Guide
- HP UCA for EBC Reference Guide
- HP UCA for EBC Topology Extension Guide
- HP UCA for EBC Value Pack Development Guide
- HP UCA for EBC User Interface Guide

Support

Please visit our HP Software Support Online Web site at https://softwaresupport.hp.com/ for contact information, and details about HP Software products, services, and support.

The Software support area of the Software Web site includes the following:

- Downloadable documentation.
- Troubleshooting information.
- Patches and updates.
- Problem reporting.
- Training information.
- Support program information.

Main changes since last release

Previous officially released version of this product was UCA for EBC Problem Detection V3.1

UCA for EBC Problem Detection is now part, along with UCA for EBC Topology State Propagator, of UCA for EBC Inference Machine.

Since delivery of UCA for EBC Problem Detection V3.1 the following features and fixes have been implemented.

1.1 Java versions

The Problem Detection kit is no more built on the JDK 1.6. Hence, the target binary of the kit does not support JRE 1.6 anymore.

The only supported Java platform is JDK/JRE 1.7.

1.2 IM SDK Eclipse wizard is now available

The IM SDK Eclipse wizard is now available offering templates for:

- UCA EBC VP with or without topology
- PBD VP with or without topology template
- TSP VP (topology mandatory)
- IM VP (PBD scenario + TSP scenario) (topology mandatory)

1.3 Trouble Ticket feature implementation for TSP service alarms

1.4 Problems initialization has changed

Problems initialization is done in the following way:

- ProblemDefault values from configuration apply to all other Problems now, only if they were overwritten in the configuration.
- Certain fields, like Strings, Booleans, and Longs defined in the default problem are now valid for all the other Problems.

The same mechanism applies also for Propagations initialization in TSP.

1.5 Topology Generic Queries implementation

The SDK brings of UCA-EBC brings generic queries in package
com.hp.uca.expert.topology.query which holds the classes:

- GenericQuery
- NodeQuery
- NodeWithCountQuery

- RelationQuery

Particularly the class GenericQuery is intensively used in IM framework as it can return multiple values from a single Cypher query.

1.6 SDK

The Problem Detection SDK does not exist anymore. It has been replaced by the Inference Machine SDK.

1.6.1 Refactoring of some classes/packages

A new library uca-evp-im-common.jar has been introduced. It holds common packages for developers using not only Problem Detection kit, but also the Topology State Propagator kit.

1.6.2 Package

The package UCA-EBC-DEVPD does not exist anymore. It has been merged into a bigger package named UCA-EBC-DEVIM, which contains the whole Inference Machine product elements, i.e.:

- The consolidated javadoc for Problem Detection (PD), Topology State Propagator (TSP) and uca-evp-im-common library.
- The skeletons for Problem Detection Value Pack, Topology State Propagator Value Pack and Inference Machine (PD and TSP scenarios) Value Pack
- The schemas used in Inference Machine (1 for PD, 1 for TSP, 1 for common)
- Various examples: pd-example and im-example.

1.6.3 Generic Events (other than Alarm types) are supported

Problem Detection is now able to correlate generic events and group them. Hence:

- The Trigger of a PD correlation group can be now an Event (type introduced in UCA-EBC V3.1)
- Most methods are applicable therefore for the Event type as parameter and not only Alarm. That explains why some methods are now deprecated.

1.6.4 New ways for computing Problem Information

When new alarm comes in Problem Detection, Problem information is now computed in 2 ways:

1.6.4.1 Case where Problem Detection is topology-aware

In such a case, the following conditions are checked by default:

- *MainPolicy.enableTopoAccess* attribute is set to true
- the *CypherQuery* tag is present in the passing filter tags parameters and should provide the name of the Cypher Query to execute

If conditions are passed, both methods GeneralBehaviourDefault.computeSourceUniqueId (Event event) and ProblemDefault.computeDbRecords(String dbUniqueIdReference, Event event) are used to compute the Problem Alarm information.

<u>Notes</u>:

- The above default conditions can be changed by overriding the *ProblemDefault.isAllowingDbAccess(Event event)* method.
- In case of successful computation, method ProblemDefault.computeProblemEntity(Event event) is therefore not used.

1.6.4.2 Default case (non-topology aware)

If above case does not apply or fails, the new *ProblemDefault.computeProblemEntity(Event event)* is used.

1.6.5 ProblemXmlConfig schema changes

The *ProblemXmlConfig.xml* configuration file was modified concerning the following elements:

1.6.5.1 Namespace

Some elements defined in the *ProblemXmlConfig.xml* configuration file are now coming from a common schema with a different namespace. Hence, existing configuration file should be migrated. Refer to "2.1 How do I migrate my PD VP 3.0/3.1 to 3.2?" migration steps for more information.

1.6.5.2 MainPolicy

- New attribute *enablePrioritySort* : Boolean flag indicating whether the groups should be sorted on priority order or not. Default is false,
- New attribute *multipleParentSupport* : Boolean flag indicating whether an alarm grouping will send the parent relationship only for the highest priority parent (false), or for each of the ProblemAlarm where this alarm is grouped (true). Default is true,
- New attribute enableTopoAccess : Boolean flag indicating whether to use topologyAccess when computing information for Problem Alarm (by calling computeSourceUniqueID(Event event) and computeDBRecords() methods) during the workflow) (true) or not (false). Default is false. When true, the computeProblemEntity(Event event) is not called. Attention, this uses Neo4j database, so requires Topology license.

1.6.5.3 ProblemPolicy

- New attribute *enableComputeProblemEntityFromMappers*: When true, enables the use of calling mappers in computeProblemEntity(). Default is true,
- New attribute *enableComputeProblemEntityFromFields*: When true, enables calculation of fields key/value pairs in computeProblemEntity(). Default is false,
- New element *computeProblemEntityFromFields*: Configuration of the FieldsChooser element, which is a sequence of fields to use as keys. Used in computeProblemEntity() when calculation of fields key/value pairs is enabled and when ComputeProblemEntityFields tag is not used.

1.6.6 ProblemDefault.computeProblemEntity(Event event)

This is a new method that takes Event as parameter. It is called by the existing *computeProblemEntity(Alarm alarm)* method. The default behavior of the new *computeProblemEntity(Event)* method has been completely improved to satisfy most of the end-user needs. It executes the following procedures (1.6.6.1, 1.6.6.2 and 1.6.6.3) in respective order.

1.6.6.1 Usage of extended mappers

Firstly, it makes use of the new UCA-EBC V3.2 feature: the extended mappers.

When an event comes in the ProblemDetection value pack, it is checked against the presence of the filter tag named **"ComputeProblemEntityMappers"** which is a parameter tag that should contain the name of the mapper(s) to use for computing the problem entity.

If the tag is present in the incoming filtered alarm, and if the mappers referenced in this tag are well defined, the mappers are executed against the incoming alarm and the result of each mapper is used as one element of the problem entity list returned by this function.

The usage of extended mappers is automatically taken into account.

Notes about mappers' usage:

- The mappers usage can be disabled by setting the corresponding
 ProblemPolicy.enableComputeProblemEntityFromMappers attribute to false in
 ProblemXmlConfig.xml file. By default, it is considered as true.
- Each mapper name in the "ComputeProblemEntityMappers" tag should be separated by ".".
- You can change the name of the filter tag used by overriding the *getProblemEntityMappersTag()* method of your problem.

1.6.6.2 Direct mapping of alarm fields as key/value pairs

Secondly, if requested, it can make use of the fields of the alarm computed as key/value pairs. This function work as described below, each option being evaluated in following order:

1. Use of a well-known tag

If the filter tag **"ComputeProblemEntityFields"** is present in the incoming alarm filtered tags, that tag should contain the name of the field(s) to use for computing the problem entity. Each field described in this tag is checked against its presence in the alarm and the resulted problemEntity is computed as **\$field.name\$separator\$field.value**.

Notes about ComputeProblemEntityFields filter tag usage:

- The computation of the key/value pairs can be enabled by setting the corresponding **ProblemPolicy.enableComputeProblemEntityFromFields** attribute to **true** in *ProblemXmlConfig.xml* file. By default, it is considered as *false*, hence this feature is by default not used.
- Each field name in the "ComputeProblemEntityFields" tag should be separated by ".".
- You can change the name of the filter tag used by overriding the *getProblemEntityFieldsTag()* method of your problem.
- You can change the value of \$separator used by overriding the getProblemEntitySeparator() method of your problem. By default, it is "=".

2. Use of new policy

The corresponding **ProblemPolicy.computeProblemEntityFromFields** element can be defined in *ProblemXmlConfig.xml* file and is used for computing the problem entity. This policy defines a sequence of XML fields elements and a **keyValueSeparator** XML element which is by default "=".

Each field described in this XML element is used as one element of the problem entity list returned by the *computeProblemEntity()* method. Each field is defines either a **tagName**, either a **fieldName**.

 When tagName is defined, it corresponds to a tag that should be present if the incoming alarm filtered tags which should define the field of the alarm to take into account. It is then checked against its presence in the alarm filtered tags and the resulted problemEntity is computed as

\$alarmField\$keyValueSeparator\$alarmField.value, where \$alarmField should
be present in the alarm and is equivalent to \$field.key.tagName.value

 When tagName is not defined and fieldName is defined, it corresponds directly to the field of the alarm to take into account.

The field name is then checked against its presence in the alarm and the resulted problemEntity is computed as **\$fieldName\$keyValueSeparator\$fieldName.value**

Notes about computeProblemEntityFromFields policy usage:

- The computation of the key/value pairs can be enabled by setting the corresponding **ProblemPolicy.enableComputeProblemEntityFromFields** attribute to **true** in *ProblemXmlConfig.xml* file. By default, it is considered as *false*, hence this feature is by default not used.
- If the filter tag **"ComputeProblemEntityFields"** is present in the incoming alarm filtered tags, it supersedes the policy, hence the policy is not used.
- You can ignore a specific value for each field using the valueignored XML element associated to it.

1.6.6.3 Default mode

When none of above two methods is used, the function returns as previously (up to V3.1) the originating managed entity of the incoming Alarm.

1.6.6.4 Modification of examples

The classes *Problem_Synch* and *Problem_BitError* are now showing the usage of extended mappers feature to compute their problem entity based on bsc and bts identifiers. The *computeProblemEntity()* function has then been removed from those classes, which are now using the mapper **getBscBtsFromUserText** instead.

1.6.7 GeneralBehaviourDefault.computeSourceUniqueId (Event event)

This method is used to calculate the unique identifier from information source stored in the event. It is called when Problem Detection is topology-aware, i.e. when the MainPolicy.enableTopoAccess attribute is set to true. In such a case, a special filter should be defined with the ReservedForGeneralBehavior as the filter name. Inside this filter, the ComputeSourceUniqueIdMapper tags are used to compute the source unique Id. When mappers are defined in the topFilter having the name ReservedForGeneralBehavior, Problem Detection will call the computeSourceUniqueId(Event) method.

Example (extracts of filters and mappers files): <topFilter name="ReservedForGeneralBehavior"> <anyCondition> <anyCondition tag="PATTERN_Mappers"> <allCondition tag="ComputeSourceUniqueIdMapper=NodeB_UniqueID_1"> <instanceOfFilterStatement> <fullClassName>com.hp.uca.expert.alarm.AlarmCommon</fullClassName> </instanceOfFilterStatement> </instanceOfFilterStatement> <stringFilterStatement> <stringFilterStatement> <ifieldName>additionalText</fieldName> <operator>contains</operator> <fieldValue>PowerAntenna</fieldValue>

</stringFilterStatement>

```
</allCondition>
           <allCondition tag="ComputeSourceUniqueIdMapper=NodeB_UniqueID_2">
              <instanceOfFilterStatement>
<fullClassName>com.hp.uca.expert.alarm.AlarmCommon</fullClassName>
              </instanceOfFilterStatement>
              <stringFilterStatement>
                  <fieldName>additionalText</fieldName>
                  <operator>contains</operator>
                  <fieldValue>DIP Failure</fieldValue>
              </stringFilterStatement>
           </allCondition>
       </anvCondition>
    </anyCondition>
 </topFilter>
 <mapper name='NodeB_UniqueID_1'>
       <pattern>
       <expression>[btsID]~[location]</expression>
     <matcher>(.*)</matcher>
     <mappedTo>$1</mappedTo>
   </pattern>
 </mapper>
```

1.6.8 ProblemDefault.computeDbRecords(String dbUniqueIdReference, Event event)

This method is used to calculate the Neo4j query, which will be executed to retrieve the data base records for having the database id reference for the Event. Called by the Problem Detection Framework when the *MainPolicy.enableTopoAccess* attribute is set to true and when *CypherQuery* tag is present. *Example (extracts of filters and mappers files):*

```
<anyCondition tag="ProblemAlarm,CypherQuery=GetCellFromNodeBOrBts">
       <allCondition>
           <instanceOfFilterStatement>
              <fullClassName>com.hp.uca.expert.alarm.AlarmCommon</fullClassName>
           </instanceOfFilterStatement>
           <stringFilterStatement>
              <fieldName>userText</fieldName>
              <operator>matches</operator>
              <fieldValue><![CDATA[.*<action>UCA EBC
.*</action><trigger>.*</trigger><group>.*</group>.*]]></fieldValue>
           </stringFilterStatement>
           <stringFilterStatement>
              <fieldName>additionalText</fieldName>
              <operator>contains</operator>
              <fieldValue>PowerAntenna</fieldValue>
           </stringFilterStatement>
       </allCondition>
   </anyCondition>
  <cypherQuery name='GetCellFromNodeBOrBts'>
   <guery><![CDATA[START startNode=node:NodeBsByUniqueId(uniqueId =
{nodeUniqueId})
       MATCH (startNode)-[relation:ServingCell]->(endNode)<-[?:ServingCell]-
(endNodeRelatives)
```

RETURN startNode, relation,endNode, endNode.domain, endNode.type, endNode.uniqueId, count(endNodeRelatives)]]>

</query> </cypherQuery>

1.6.9 ProblemDefault.computeGroupPriority(Event event)

A default implementation has been introduced to make use of specific tags that can be set at filters level: "**Bundle.Priority**" which defines the priority of the family of Problems and "**Problem.Priority**" which defines the priority of the Problem. The values for these tags should be numeric.

If one of those tags are present after filtering an alarm, the group priority is computed using the formula:

Bundle.Priority * \$priority.factor + Problem.Priority

If none of the tags is present, the group priority is left to *null*.

The group priority is automatically taken into account if the attribute **enablePrioritySort** is defined to **true** in MainPolicy of ProblemXmlConfig.xml file. It means that all calls to scenario.getGroups().getAllGroups() or to scenario.getGroups().getGroupsWhereXXX() will return the groups sorted on priority.

By default, the attribute **enablePrioritySort** is considered as **false** if not present, hence groups are not sorted by default.

Notes about the priority computation:

Lower priority numbers come first. A *null* priority comes last.

You can change the value of the *\$priority.factor* used by overriding the *getBundlePriorityFactor()* method of your problem.

You can change the name of the *Bundle*.*Priority* tag used by overriding the *getBundlePriorityTag()* method of your problem.

You can change the name of the *Problem.Priority* tag used by overriding the *getProblemPriorityTag()* method of your problem.

1.6.9.1 Example with Alarm

Trigger alarm A1 comes in with *Bundle.Priority=10,Problem.Priority=1* => group G1 priority will be set to 10001.

Trigger alarm A2 comes in with *Problem.Priority=2* => group G2 priority will be set to 2. Trigger alarm A3 comes in with no tags => group G3 priority will be set to *null*. Now suppose an alarm S is subalarm of all 3 above groups => the getGroups().getGroupsWhereAlarmSetAs(S. Oualifier.SubAlarm) will return the groups [G2.

G1, G3] in strict order if *MainPolicy.enablePrioritySort* is set.

1.6.9.2 Example with Event (other than Alarm)

Trigger event E1 comes in with *Bundle.Priority=10,Problem.Priority=1* => group G1 priority will be set to 10001.

Trigger event E2 comes in with *Problem.Priority=2* => group G2 priority will be set to 2. Trigger event E3 comes in with no tags => group G3 priority will be set to *null*. Now suppose an event S is subEvent of all 3 above groups => the

getGroups().getGroupsWhereEventSetAs(S, EventQualifier.SubEvent) will return the groups [G2, G1, G3] in strict order if *MainPolicy.enablePrioritySort* is set.

1.6.10 ProblemDefault.computeTimeWindow(Event event)

The default behavior of the default computeTimeWindow(Alarm alarm) method has been changed to make use of specific tag "Trigger.TimeLimit.Seconds" that can be set at filters level and can be applied on the Event generic type.

If this tag is present after filtering an alarm, and given that the value is T, the timeWindow returned overrides the one defined at ProblemPolicy level and is computed as:

If T is 0 : TimeWindowMode.NONE

If T is not 0 : TimeWindowMode.TRIGGER and Window is [abs(T) * 1000 , abs(T) * 1000] Note: you can change the name of the Trigger.TimeLimit.Seconds tag used by overriding the getTriggerTimeLimitSecondsTag() method of your problem.

1.6.11 Deprecated APIs

All methods/classes/packages below are deprecated with this version and will be removed in next major update.

This is mainly due to the fact that most of the methods are now coming within uca-evpcommon.jar that is used also by another toolkit (aka Topology State Propagator for Service Impact).

Туре	API	Deprecated by
Package	<pre>com.hp.uca.expert.vp.pd.core.exce ption</pre>	<pre>com.hp.uca.expert.vp.common.exce ptions</pre>
	ProblemDefault.computeDelayForTro ubleTicketCreation(Alarm alarm)	ProblemDefault.computeDelayForTro ubleTicketCreation(Event event)
	ProblemDefault.computeDelayForPro blemAlarmCreation(Alarm alarm)	ProblemDefault.computeDelayForPro blemAlarmCreation(Event event)
	ProblemDefault.computeDelayForPro blemAlarmClearance(Alarm alarm)	ProblemDefault.computeDelayForPro blemAlarmClearance(Event event)
		ProblemDefault.computeTimeWindow(Event event)
	issingInformation(Alarm a, String problemName)	PD_Service_Enrichment.setEventIsM issingInformation(Event e, String problemName)
	oMoreMissingInformation(Alarm a,	PD_Service_Enrichment.setEventIsN oMoreMissingInformation(Event e, String problemName)
Method		PD_Service_Enrichment.isEventMiss ingInformation(Event e, String problemName)
	mComputation(Scenario scenario,	PD_Service_Enrichment.requestEven tComputation(Scenario scenario, Event e)
Method		PD_Service_Group.calculateLeadGro up(Collection <group> groups, boolean sorted)</group>
Method		PD_Service_Group.isLeadGroup(Grou p potentialLeaderGroup, Collection <group> groups, boolean sorted)</group>
		PD_Service_Lifecycle.cloneEventTo BeReEvaluated(Event event)

Туре	API	Deprecated by
Method	<pre>PD_Service_Util.extractSubString()</pre>	<pre>com.hp.uca.expert.vp.common.servi ces.UtilService.extractSubString()</pre>
	<pre>PD_Service_Util.retrieveBeanFromC ontextXml()</pre>	<pre>com.hp.uca.expert.vp.common.servi ces.UtilService.retrieveBeanFromC ontextXml()</pre>
		<pre>com.hp.uca.expert.vp.common.servi ces.UtilService.fileFromResourceN ame()</pre>
	InAlarmLocalVariable(ProblemConte xt problemContext, Alarm alarm,	PD_Service_Util.storeProblemInfos InEventLocalVariable(ProblemConte xt problemContext, Event event, List <probleminfo> problemInfos)</probleminfo>
	fosFromAlarmLocalVariable(Problem	PD_Service_Util.retrieveProblemIn fosFromEventLocalVariable(Problem Context problemContext, Event event)
Class	TestUtils	<pre>com.hp.uca.expert.vp.common.testm aterial.TestUtils</pre>

1.7 StateListener added for asserting States in Junits

A StateListener has been added to the com.hp.uca.expert.testmaterial package. This class can be used to assert actions done on States, as AlarmListener is used for asserting actions on Alarms. The StateListener is to be used in Junits of an Inference Machine Value Pack, for the TSP scenario's States. The Junit AbstractJunitIntegrationTest of the

com.hp.uca.expert.testmaterial, which is the tool box that helps the development of Junit Tests for UCA-EBC, has been enhanced with a StateListener. Therefore, this class provides now the following extra methods:

- waitingForStateInsertion(StateListener stateListener, long period, long maxTimeBeforeTimeout)
- waitingForStateRetract(StateListener stateListener, long period, long maxTimeBeforeTimeout)
- waitingForStateUpdate(StateListener stateListener, long period, long maxTimeBeforeTimeout)

1.8 Inference Machine custom Lifecycle classes

The class *com.hp.uca.expert.vp.common.lifecycle.MixEventsAndStateLifeCycleExtended.class* has been added in the *uca-evp-im-common.jar* common library. This class is an enriched Alarm Lifecycle class, managing both States and others Events (Alarms and other events) lifecycle. Alarms passing just the top filter "*ReservedForGeneralBehavior*" will not be inserted in the Working Memory. For the Topology State Propagator scenario, as well as for the PD scenario, in the IM Value Pack, there are two new classes extending this common class:

• The com.hp.uca.expert.vp.pd.im.lifecycle.InferenceMachineLifeCycleExtended is used as the Problem Detection scenario extended life cycle in an Inference Machine valuepack. This class handles alarms, events and states lifecycle and it will bypass service alarms received from the network. • The *com.hp.uca.expert.vp.tp.im.lifecycle.InferenceMachineLifeCycleExtended* is used as the Topology State Propagator scenario extended life cycle in an Inference Machine valuepack. This class handles alarms, events and states lifecycle.

Migration steps from V3.1 to V3.2

PD 3.2 is now part of the Inference Machine, which embeds PD and TSP products. As PB and TSP have the exact same needs to execute actions on NMS (create alarm, clear alarm, group alarms, etc.), it has been decided to use a common ActionsFactory for this.

This common ActionsFactory is now part of a common library, which is delivering its own namespace.

As this namespace is different, the compatibility is broken but in counterpart, it brings some improvements:

- the logic of actions is separated from PD and TSP
- as such, it is reusable easily (same ActionsFactory can be used across PD and TSP)
- easier to understand at the end

2.1 How do I migrate my PD VP 3.0/3.1 to 3.2?

Problem Detection 3.2 does not provide any automatic migration tool for your Java files.

However, the SDK provides an XLST (eXtensible Stylesheet Language Transformation) file that you can use to migrate your PD configuration file.

2.1.1 In your Java code

2.1.1.1 Removed classes

Following imports will generate compilation errors because the classes do not exist anymore

Class (in V3.1)	Should be replaced in V3.2 by
import	import
<pre>com.hp.uca.expert.vp.pd.config.Action</pre>	com.hp.uca.expert.vp.im.config.Action
import	import
<pre>com.hp.uca.expert.vp.pd.config.Action</pre>	com.hp.uca.expert.vp.im.config.Action
s	S
import	import
<pre>com.hp.uca.expert.vp.pd.config.Boolea</pre>	
nItem	nItem
import	import
<pre>com.hp.uca.expert.vp.pd.config.Boolea</pre>	com.hp.uca.expert.vp.im.config.Boolea
ns	ns
1	import
<pre>com.hp.uca.expert.vp.pd.config.LongIt</pre>	com.hp.uca.expert.vp.im.config.LongIt
em	em
-	import
<pre>com.hp.uca.expert.vp.pd.config.Longs;</pre>	com.hp.uca.expert.vp.im.config.Longs
import	import
com.hp.uca.expert.vp.pd.config.String	com.hp.uca.expert.vp.im.config.String
Item;	Item
import	import
com.hp.uca.expert.vp.pd.config.String	com.hp.uca.expert.vp.im.config.String
s	S

Class (in V3.1)	Should be replaced in V3.2 by
<pre>import com.hp.uca.expert.vp.pd.config.Troub leTicketAction</pre>	<pre>import com.hp.uca.expert.vp.im.config.Troub leTicketAction</pre>
<pre>import com.hp.uca.expert.vp.pd.config.Troubl eTicketActions</pre>	<pre>import com.hp.uca.expert.vp.im.config.Troub leTicketActions</pre>
import com.hp.uca.expert.vp.pd.core.exceptio n.InvalidSupportedActions	<pre>import com.hp.uca.expert.vp.common.exception s.InvalidSupportedActions</pre>
	<pre>import com.hp.uca.expert.vp.common.exception s.InvalidSupportedTroubleTicketAction s</pre>
<pre>import com.hp.uca.expert.vp.pd.interfaces.Ac tionsFactoriesSelection</pre>	<pre>import com.hp.uca.expert.vp.common.interface s.ActionsFactoriesSelection</pre>
import com.hp.uca.expert.vp.pd.interfaces.Su pportedActions	<pre>import com.hp.uca.expert.vp.common.interface s.SupportedActions</pre>
Import com.hp.uca.expert.vp.pd.interfaces.Su pportedTroubleTicketActions	<pre>import com.hp.uca.expert.vp.common.interface s.SupportedTroubleTicketActions</pre>

2.1.1.2 What needs to be changed in your customized ProblemDefault

If you are overriding the following methods from ProblemDefault, they need to be changed because they do not exist anymore:

Method (in V3.1)	Should be replaced in V3.2 by
chooseSupportedActions(Alarm alarm,	chooseSupportedActions(Event
ProblemInterface problem)	event,
	CommonActionInterface
	problemOrPropagation)
chooseSupportedTroubleTicketActions(chooseSupportedTroubleTicketAction
Alarm alarm,	s(Event event,
ProblemInterface problem)	CommonActionInterface
	problemOrPropagation)

2.1.1.3 What needs to be changed in your customized ActionsFactory

If you are overriding the following methods from ActionsFactory, they need to be changed because they do not exist anymore:

Method (in V3.1)	Should be replaced in V3.2 by
createProblemAlarm(Action action,	createAlarm(Action action,
Scenario scenario,	Scenario scenario,
Group group, ProblemInterface	GroupBase group,
problem, Alarm	CommonActionInterface
referenceAlarm)	problemOrPropagation, Event
	referenceEvent)
terminateAlarm(Action action,	terminateAlarm(Action action,
Scenario scenario,	Scenario
Alarm alarm, ProblemInterface	scenario, Alarm alarm,
problem)	CommonActionInterface
	problemOrPropagation)

Method (in V3.1)	Should be replaced in V3.2 by
clearAlarm(Action action, Scenario	clearAlarm(Action action, Scenario
scenario, Alarm	scenario,
alarm, ProblemInterface problem)	Alarm alarm, CommonActionInterface
	problemOrPropagation)
acknowledgeAlarm(Action action,	acknowledgeAlarm(Action action,
Scenario scenario,	Scenario
Alarm alarm, ProblemInterface	scenario, Alarm alarm,
problem)	CommonActionInterface
	problemOrPropagation)
unacknowledgeAlarm(Action action,	unacknowledgeAlarm(Action action,
Scenario	Scenario
scenario, Alarm alarm,	scenario, Alarm alarm,
ProblemInterface problem)	CommonActionInterface
	problemOrPropagation)
associateAlarmsForHistoryNavigation(associateAlarmsForHistoryNavigatio
Action action,	n(Action
Scenario scenario, Group group,	action, Scenario scenario,
Collection Alarm	GroupBase group,
children, ProblemInterface problem)	Collection Alarm children,
	CommonActionInterface
	problemOrPropagation)
dissociateAlarmsForHistoryNavigation	dissociateAlarmsForHistoryNavigati
(Action action,	on (Action
Scenario scenario, Group group,	action, Scenario scenario,
Collection Alarm	GroupBase group,
children, ProblemInterface problem)	Collection Alarm children,
	CommonActionInterface
	problemOrPropagation)
setHistoryNavigation(Action action,	setHistoryNavigation(Action
Scenario scenario,	action, Scenario scenario,
Alarm alarm, Qualifier qualifier)	Alarm alarm, QualifierInterface
	qualifier)
setGenericAttribute(Action action,	setGenericAttribute(Action action,
Scenario scenario,	Scenario scenario,
Alarm alarm, Command command)	Alarm alarm, Command command)

2.1.1.4 What needs to be changed in your customized TroubleTicketActionsFactory

If you are overriding the following methods from TroubleTicketActionsFactory, they need to be changed because they do not exist anymore:

Method (in V3.1)	Should be replaced in V3.2 by
createTroubleTicket(Action action,	createTroubleTicket(Action action,
Scenario scenario,	Scenario
Group group, ProblemInterface	scenario, GroupBase group,
problem, Alarm	CommonActionInterface
referenceAlarm, List Alarm	problemOrPropagation, Alarm
alarmsToAssociate)	referenceAlarm, List
	Alarm alarmsToAssociate)
closeTroubleTicket(Action action,	closeTroubleTicket(Action action,
Scenario	Scenario scenario,
scenario, ProblemInterface problem,	CommonActionInterface
String	problemOrPropagation,
troubleTicketIdentifer)	String troubleTicketIdentifer)
associateTroubleTicket(Action	associateTroubleTicket(Action
action, Scenario	action, Scenario
scenario, Group group,	scenario, GroupBase group,
ProblemInterface	CommonActionInterface
problem, List Alarm	problemOrPropagation, List Alarm
alarmsToAssociate, String	alarmsToAssociate,
troubleTicketIdentifer)	String troubleTicketIdentifer)

Method (in V3.1)	Should be replaced in V3.2 by
dissociateTroubleTicket(Action	dissociateTroubleTicket(Action
action, Scenario	action,
scenario, Group group,	Scenario scenario, GroupBase
ProblemInterface	group,
problem, List Alarm	CommonActionInterface
alarmsToDissociate, String	problemOrPropagation,
troubleTicketIdentifer)	List Alarm alarmsToDissociate,
	String
	troubleTicketIdentifer)

2.1.2 In your XML configuration

Your ProblemXMLConfig.xml file (or equivalent) needs to be modified to make use of the new namespace "http://config.im.vp.expert.uca.hp.com/" for certain elements of the file like:

- actions
- troubleTicketActions
- booleans
- longs
- strings

You can use the ProblemXmlConfig-Migration-to-V32.xslt file part of the Inference Machine SDK to transform your current ProblemXmlConfig.xml version 3.1 to version 3.2.

Fixed Problems

The following problems were fixed in this release.

Reference /	Component	Description	Comment
Severity			
CR#11894	Problem	ProblemDefault never retrieves the	
High	Detection VP	delayForProblemAlarmClearance policy	Fixed
CR#12107	Problem	Problem Detection does not correlate alarm	
High	Detection VP	on timewindow specified	Fixed
CR#11676	Problem	Group_Alarm directive is not working when	Fixed
Medium	Detection VP	lower_Case is not set on TeMIP CA	
CR#11706	Problem	User_Identifier of a Problem Alarm cannot be	Fixed
Medium	Detection VP	changed with	
		calculateProblemAlarmOtherAttribute method	
CR#11710		When an alarm is copied and cascaded, the	Fixed
Medium	Detection VP	local Variables are preserved, leading to	
		potential serious issues	
CR#12600		computeDelayForProblemAlarmCreation	Fixed
Medium	Detection VP	should be called by Problem Detection	
60.000		framework	
CR#12663		the log supposed to say there is no	Fixed
Medium	Detection VP	supportedActions, is never sent ; instead a NPE is thrown	
CR#12801	Problem	computeDelayForTroubleTicketCreation	
Medium	Detection VP	should be called by Problem Detection framework	Fixed

Table 2 - Fixed Problems in UCA EBC Problem Detection V3.2

Known Problems

This section lists problems discovered during the product test campaign and that still have to be fixed:

Reference / Severity	Component	Description	Solution/Suggested workaround or comment
CR#11239 Medium	Problem Detection VP	UCA PbD: groupalarm does not work when <tolower> not activated in temip CA</tolower>	Possible User Error: On Hold. Will be addressed in a next release.
CR#10072 Medium	Detection VP	Side effect of flag problemAlarmCanTriggerAnotherGroupF orSameProblem on the parent field of cleared alarm	Workaround existed for our customer, but will need to be addressed.
CR#11917 Medium		getTrigger() should not return ProblemAlarm (PA) when no more Trigger	On hold. Needs more investigation. Workaround exists.
CR#12958 Medium	Problem Detection VP	Resynchronization in IM is not complete	Will be addressed in a future release or patch.
CR#11061 Low	Problem Detection VP	when doing action, the same User name 'uca" should be used without any reference to the action id	Will be addressed in a future release.

Table 3 - Known Problems

Known Limitations

No known limitation reported on the product yet.