

# **HP Operations Manager**

Software Version: 9.21.130 CentOS Linux 6.7

**HPOM Virtual Appliance** 

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## Introduction to HPOM Virtual Appliance

HPOM virtual appliance is a preconfigured virtual machine image that you can run on your Virtual Machine Monitor (VMM). The main benefit of the HPOM virtual appliance is that it eliminates the need for installing, configuring, and maintaining complex software systems.

HPOM virtual appliance contains a preinstalled and preconfigured HPOM system and is available as an Open Virtual Appliance (OVA) file: OML\_00100.ova. You can download the OML\_00100.ova file from the following location:

https://softwaresupport.hpe.com/group/softwaresupport/search-result/-/facetsearch/document/LID/OML\_00100

**Note:** HPOM virtual appliance is not intended to be used in a production environment because of the predefined operating system settings. HPOM virtual appliance is installed only with components required to run HPOM, and does not have up-to-date operating system patches.

This document provides you with important information on how to deploy HPOM virtual appliance to VMware in your environment. This information is presented as follows:

- "Default Configuration of HPOM Virtual Appliance" on page 6
- "Deploying the HPOM Virtual Appliance" on page 7
- "Verifying the Deployment, and starting the Administration UI and Java GUI" on page 15

# Deploying HPOM Virtual Appliance to VMware

## Default Configuration of HPOM Virtual Appliance

The following is the default configuration of the HPOM virtual appliance system:

System details	Value
CPU	1 vCPUs
Memory	3 GB vRAM
Disk	50 GB
Swap	8 GB
Operating system	CentOS 6.7 (64-bit)

**Caution:** Do not install any other HP Software products or components and third-party software products on the virtual appliance instance.

The following are the HPOM specifics of your virtual appliance system:

System details	Version
НРОМ	9.21.130
PostgreSQL database	9.3.6
HP Operations Agent	12.00.078

During the HPOM installation and configuration, the default values are used for all passwords. In addition, the following applies:

- Performance Manager is not configured.
- The PostgreSQL database directory locations are as follows:
  - Binaries: /usr/pgsql-9.3/bin
  - Libraries: /usr/pgsql-9.3/lib
  - Cluster: /PSQL/c

- Data: /PSQL/d
- Index: /PSQL/i
- The Event Storm Filter and Health Check components are disabled.
- The HP Operations management server is configured to run as root user.
- Agent depot (12.00.078) is located at: /HPOM\_DEPOT/HPOM\_agent\_depot.

## Deploying the HPOM Virtual Appliance

To deploy the HPOM virtual appliance to your virtual environment, choose one of the following methods:

- "Deploying from the VMware vSphere Console" below
- "Deploy Using the Command-Line Prompt" on page 12

## Deploying from the VMware vSphere Console

To deploy the HPOM virtual appliance from the VMware vSphere console, follow these steps:

- 1. Log on to the VMware vSphere console.
- 2. From the File menu, select **Deploy OVF Template...**. The Deploy OVF Template window opens.



- 3. In the Source section, select the HPOM virtual appliance (OML\_00100.ova).
- 4. In the OVF Template Details section, verify the OVF template-related information.
- 5. In the End User License Agreement section, read the End User License Agreement and accept it.

Ø	Deploy OVF Template – 🗖	×
End User License Agreemen Accept the end user license	t agreements.	
Source OVF Template Details End User License Agreema Name and Location Host / Cluster Resource Pool Disk Format Properties Ready to Complete	END USER LICENSE AGREEMENT PLEASE READ CAREFULLY: THE USE OF THE SOFTWARE IS SUBJECT TO THE TERMS AND CONDITIONS THAT FOLLOW ("AGREEMENT"), UNLESS THE SOFTWARE IS SUBJECT TO A SEPARTE LICENSE AGREEMENT BETWEEN YOU AND HP OR ITS SUPPLIERS. BY DOWNLOADING, INSTALLING, COPYING, ACCESSING, OR USING THE SOFTWARE, OR BY CHOOSING THE "I ACCEPT" OPTION LOCATED ON OR ADJACENT TO THE SCREEN WHERE THIS AGREEMENT MAY BE DISPLAYED, YOU AGREE TO THE TERMS OF THIS AGREEMENT, ANY APPLICABLE WARRANTY STATEMENT AND THE TERMS AND CONDITIONS CONTAINED IN THE "ANCILLARY SOFTWARE" (as defined below). IF YOU ARE ACCEPTING THESE TERMS ON BEHALF OF ANOTHER PERSON OR A COMPANY OR OTHER LEGAL ENTITY, YOU REPRESENT AND WARRANT THAT YOU HAVE FULL AUTHORITY TO BIND THAT PERSON, COMPANY, OR LEGAL ENTITY TO THESE TERMS. IF YOU DO NOT AGREE TO THESE TERMS, DO NOT DOWNLOAD, INSTALL, COPY, ACCESS, OR USE THE SOFTWARE, AND PROMPTLY RETURN THE SOFTWARE WITH PROOF OF PURCHASE TO THE PARTY FROM WHOM YOU ACQUIRED IT AND OBTAIN A REFUND OF THE AMOUNT YOU PAID, IF ANY. IF YOU DOWNLOADED THE SOFTWARE, CONTACT THE PARTY FROM WHOM YOU ACQUIRED IT.	^
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K A A A A A A A A A A A A A A A A A A A	<u>A</u> ccept	el

- 6. In the Name and Location section, specify the data center.
- 7. In the Host/Cluster section, select the host system from the list of available systems.
- 8. In the Resource Pool section, select the resource pool where you want to run the OVF template.
- 9. In the Storage section, select the destination storage for the new virtual appliance.

Ø		De	eploy OVF T	emplate			-	□ ×
Storage Where do you want to sto	re the vi	rtual machine files?	,					
Source OVF Template Details End User License Agreement	Select	a destination stora	age for the virtu	al machine files:	- 1			
Name and Location	Nam	ie	Drive Type	Capacity	Provisioned	Free	Туре	Thin Prov
Resource Pool	8	LocalStorage_2	Non-SSD	558,75 GB	1,19 TB	79,61 GB	VMFS5	Supporte
Storage		Storage1	Non-SSD	272,00 GB	287,68 GB	121,64 GB	VMFS5	Supporte
Network Mapping Properties Ready to Complete								
	<							>
	C (	Disable Storage DR. :t a datastore:	S for this virtual	machine				
	Nam	ie	Drive Type	Capacity Pr	rovisioned	Free 1	Гуре	Thin Provi
	<							>
Help					< De de	Newto		Consul
					<u><u> </u></u>	Next	<u> </u>	Cancel

10. In the Disk Format section, select the disk format.

Ø	Deploy	/ OVF Template		- • ×
<b>Disk Format</b> In which format do you wa	nt to store the virtual disks?			
Source OVF Template Details End User License Agreement Name and Location Host / Cluster Resource Pool Storage Disk Format Network Mapping Properties Ready to Complete	Datastore: Available space (GB): Thick Provision Lazy Zeroe Thick Provision Eager Zeroe Thin Provision	Storage 1 121,6 ed bed		
Help			≤Back Next ≥	Cancel

**Note:** It is recommended to use the Thick Provision Lazy Zeroed option. Selecting this option creates a virtual disk in a default thick format. Space required for the virtual disk is allocated when the virtual disk is created. Data remaining on the physical device is not erased during creation, but is zeroed out on demand at a later time upon the first write from the virtual machine.

- 11. In the Network Mapping section, select a network from the list of available networks.
- 12. In the Properties section, do one of the following:

• If you use the static IP address, specify the networking configuration options.

Ø	Deploy OVF Template – 🗖 🗙
Properties Customize the software solution	on for this deployment.
Source OVF Template Details End User License Agreement Name and Location Host / Cluster Resource Pool Storage Disk Format Network Mapping <b>Properties</b> Ready to Complete	Hostname
	Networking Properties         Default Gateway         The default gateway address for this VM. Leave blank if DHCP is desired.         192.168.254.1         DNS         The domain name servers for this VM (comma separated). Leave blank if DHCP is desired.         192.168.254.1
	Network 1 IP Address         The IP address for this interface. Leave blank if DHCP is desired.         192.168.254.12         Network 1 Netmask         The netmask or prefix for this interface. Leave blank if DHCP is desired.         255.255.255.0
Help	≤ Back Next ≥ Cancel

Caution: Make sure that the following applies:

- The Site and Hostname fields are empty, clear them if required.
- The DNS entry exists for the IP address that is assigned to the virtual appliance.
- All provided data is correct (IP address gateway, netmask, and DNS). If you fail to provide the correct data DHCP will be used instead.
- If you use DHCP, leave these options blank.

**Note:** If your virtual machine is configured to use the DHCP, you can change the IP address to static later on, as described in the "Reconfiguring Your Virtual Machine with a New Static IP Address" on the next page.

The IP address of this virtual machine may change after restart. In such a case you must reconfigure the (including local and all remote nodes) as described in the *HPOM Administrator's Reference*.

13. Review your settings and click **Finish** to start the deployment.

For additional information, see the ESXi and vCenter Server 5.5 documentation.

## Deploy Using the Command-Line Prompt

To deploy the HPOM virtual appliance, run the VMware OVF tool (ovftool command) instead of using VMware vSphere Console.

Note: You can download the OVF tool from the following web location:

https://my.vmware.com/web/vmware/details?productId=352&downloadGroup=OVFTOOL350

The following are the examples of the ovftool command usage, depending on the IP address that you use:

Static IP address

```
ovftool --acceptAllEulas -n=<name of the appliance> --network=<name of the
network> -ds=<data store name> --powerOn -dm=thin --prop:dhcp_static=STATIC
--prop:static_ip=<static IP address> --prop:subnet_ip=<subnet IP>
--prop:gateway_ip=<gateway IP> --prop:dns1=<DNS IP><location of OVA file>
<URL vCenter host cluster location>
```

Dynamic IP address

```
ovftool --acceptAllEulas -n=<name of the appliance> --network=<name of the
network> -ds=<data store name> --powerOn -dm=thin --prop:dhcp_static=DHCP
--prop:subnet_ip=<subnet IP> --prop:gateway_ip=<gateway IP>
--prop:dns1=<DNS IP> <location of OVA file> <URL vCenter host cluster location>
```

In this instance, the following applies:

<name appliance="" of="" the=""></name>	Name that you want to assign to a new virtual appliance.
<name network="" of="" the=""></name>	Name of the network where you want to deploy the virtual appliance.
<static address="" ip=""></static>	Static IP address of the virtual appliance.
<subnet ip=""></subnet>	IP address of the subnet where you want to deploy the virtual appliance.
<gateway ip=""></gateway>	IP address of the gateway server for the virtual appliance.
<dns ip=""></dns>	IP address of the DNS server for the virtual appliance.
<location file="" of="" ova=""></location>	Location where you stored the HPOM OVA file.
<url host<br="" vcenter="">cluster location&gt;</url>	Location in vCenter where the virtual appliance is deployed.

## Reconfiguring Your Virtual Machine with a New Static IP Address

If your system is configured to use the DHCP protocol and you want to use the static IP address, follow this procedure:

- 1. Reconfigure the HP Operations management server system with the new static IP address, as described in the *HPOM Administrator's Reference*.
- In the /etc/sysconfig/network-scripts/ifcfg-eth0 file, replace the BOOTPROTO=dhcp line with the following:

BOOTPROTO=static

3. Add the following lines to the /etc/sysconfig/network-scripts/ifcfg-eth0 file:

IPADDR=<NEW\_IP\_ADDR>

NETMASK=<NETMASK>

GATEWAY=<GATEWAY>

In these instances, *<NEW\_IP\_ADDR>* is a newly specified IP address and *<NETMASK>* is a netmask or prefix for your system, and *<GATEWAY>* is a gateway.

4. Add the following line to the /etc/resolv.conf file:

nameserver <DNS IP>

In this instance, *<DNS* IP> is the IP address of the DNS server.

5. Update the /etc/hosts file with the new IP address and hostname. The syntax is as follows:

<IP address> <FQDN> <alias>

6. Restart the system for your changes to take effect by using the reboot command.

## Registering DHCP node with DNS

You can register DHCP nodes with DNS to use the node hostname instead of IP address in communication. Registration of DHCP nodes with DNS is possible only in environments where DNS allows such configurations.

To register DHCP nodes with DNS:

- 1. Edit the /etc/sysconfig/network file:
  - a. Set the variable HOSTNAME to your desired hostname.
  - b. If the variable DOMAINNAME exists, remove it from the file.

Example of /etc/sysconfig/network file, where HOSTNAME is set to testserver:

NETWORKING=yes

NETWORKING\_IPV6=yes

HOSTNAME=testserver

 Edit the /etc/sysconfig/network-scripts/ifcfg-eth0 file. Set value for the variable DHCP\_ HOSTNAME. This value must be the same value that you set for variable HOSTNAME in step 1.

Example of /etc/sysconfig/network-scripts/ifcfg-eth0 file, where DHCP\_HOSTNAME is set to testserver:

DEVICE=eth0

BOOTPROTO='dhcp'

ONBOOT=yes TYPE=Ethernet IPV6INIT=no DHCP\_HOSTNAME=testserver

3. Edit the /etc/hosts file. Remove the line with localhost and DHCP IP address, and add a line with the system IP address and new hostname.

For example:

127.0.0.1 localhost.localdom localhost localhost

::1 localhost.localdom localhost localhost ip6-localhost ip6-loopback

# X.X.X.X localhost.localdom localhost

X.X.X.X testserver.testdomain.com testserver

In this example, the line with localhost and DHCP IP address (X.X.X.X localhost.localdom localhost) is removed or commented. A new line (X.X.X.X testserver.testdomain.com testserver) is added, where X.X.X.X is the system IP address, testserver is the new hostname, and testdomain.com is the fully qualified domain name (FQDN).

4. Reboot the system by running the following command:

shutdown -r 0

- 5. Verify the settings by running the following commands:
  - a. hostname: Displays the hostname that you set in steps 1 and 2.
  - b. getent hosts *<hostname>*, where *<hostname>* is the hostname that you set in steps 1 and step 2. This command displays the IP address and FQDN of the system.

After the settings are verified, changes to the operating system are complete. You must configure HPOM to the new hostname.

6. Stop all HPOM processes by running the following command:

/opt/OV/bin/ovc -kill

7. Replace the hostname in the HPOM database by running the following command:

/opt/OV/contrib/OpC/opcchgaddr IP <IP> localhost.localdom IP <IP> <FQDN>
In this instance, <IP> is the IP address of the system, and <FQDN> is the fully qualified domain
name that was used in step 3.

8. Change the configuration settings by running the following commands:

```
ovconfchg -ns sec.core.auth -set MANAGER <FQDN>
ovconfchg -ns sec.core.auth -set CERTIFICATE_SERVER <FQDN>
ovconfchg -ns sec.cm.client -set CERTIFICATE_SERVER <FQDN>
ovconfchg -ns eaagt.lic.mgrs -set general_licmgr <FQDN>
ovconfchg -ns eaagt -set OPC_NODENAME <FQDN>
ovconfchg -ovrg server -ns opc -set OPC_MGMT_SERVER <FQDN>
```

Here, *<FQDN>* is the fully qualified domain name that was used in step 3.

9. Modify the node name in the following file for Java GUI Webstart:

/opt/OV/www/htdocs/ito\_op/ito\_op\_ws.jnlp

Set the code base variable to the FQDN.

For example:

<jnlp spec="7.0+"

codebase="http://testserver.testdomain.com:8081/ITO\_OP/">

 Start all HPOM processes by running the following command: /opt/0V/bin/ovc -start

# Verifying the Deployment, and starting the Administration UI and Java GUI

Follow these steps to verify if the deployment of the HPOM virtual appliance was successful:

1. Log on to the operating system of the deployed system by using the VMware vSphere Console or SSH:

Log-on name: root

Password: password

2. HPOM starts automatically on the deployed server. Use the opcsv command line tool to verify that all HP Operations management server processes are running:

/opt/OV/bin/OpC/opcsv

3. After HPOM is up and running, check whether the Administration UI is accessible from the supported web browser. Log on to the following URL as the opc\_adm user (the password is OpC\_ adm) or as default user admin (the password is secret). You are asked to change the password after you log on for the first time.

http://<management\_server>:9662

In this instance, *<management\_server>* is a fully qualified hostname or IP address of your HP Operations management server.

4. Enter the following URL in a web browser to open the Java GUI:

http://<management\_server>:8081/ITO\_OP/ito\_op\_applet.html

In this instance, *<management\_server>* is a fully qualified hostname or IP address of your HP Operations management server.

5. Log on to the Java GUI with the following credentials:

Log-on name: opc\_op

Password: 0pC\_op

You are asked to change the password when you log on for the first time.

To check if a new message is visible in the Java GUI message browser, run the following command to send a test message:

```
opcmsg a=a o=o msg_t="Test message"
```

- 6. The rlogin utility is disabled by default. To enable rlogin manually, follow these steps:
  - a. Edit the  $/\mbox{etc}/\mbox{xinetd.d}/\mbox{rlogin}$  file to set the following:

disable = no

- b. Uncomment rlogin from /etc/securetty by removing #.
- c. Run the following command:

service xinetd reload

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We appreciate your feedback!



