



hp.com

May 1, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the obsolescence (End of Sale) of the current product numbers (SKUs) for HP Enterprise Secure Key Manager (ESKM) client licenses and upgrade software and the introduction of equivalent replacement SKUs enabled for delivery via the HP electronic software delivery system.

This SKU transition will allow customers to obtain additional licenses and software in a more streamlined manner for new orders. There will be no impact to the terms of your active support contracts for ESKM client licenses or upgrade software other than the automatic replacement with the new SKU numbers at time of renewal.

The table below lists the affected product SKUs which will go End of Sale on June 1, 2015 and no longer be orderable or available for purchase after that date. End of Support for the affected SKUs is set for January 31, 2016. The replacement SKUs noted in the table are available for sale immediately and will remain on active support per the applicable HP Software support policy terms.

Affected Product SKUs

SKU	SKU Description	Replacement SKU	Replacement SKU Description
C8Z38AA	HP ESKM 3.1 SW 1 Per Appliance LTU	C8Z38AAE	HP ESKM 3.1 Per Appliance Upgr SW E-LTU
C8Z40AA	HP ESKM (Min Qty 1) 1 Per Client LTU	C8Z40AAE	HP ESKM 1-9 Per Client E-LTU
C8Z41AA	HP ESKM (Min Qty 10) 1 Per Client LTU	C8Z41AAE	HP ESKM 10-24 Per Client E-LTU
C8Z42AA	HP ESKM (Min Qty 25) 1 Per Client LTU	C8Z42AAE	HP ESKM 25-49 Per Client E-LTU
C8Z43AA	HP ESKM (Min Qty 50) 1 Per Client LTU	C8Z43AAE	HP ESKM 50+ Per Client E-LTU

C8Z46AA	HP ESKM (Min Qty 500) 1 Per Client LTU	C9B52AAE	HP ESKM Per HP ProLiant Client E-LTU
C8Z47AA	HP ESKM (Min Qty 1000) 1 Per Client LTU	C9B52AAE	HP ESKM Per HP ProLiant Client E-LTU
C8Z48AA	HP ESKM (Min Qty 3000) 1 Per Client LTU	C9B52AAE	HP ESKM Per HP ProLiant Client E-LTU
C8Z49AA	HP ESKM (Min Qty 10000) 1 Per Client LTU	C9B52AAE	HP ESKM Per HP ProLiant Client E-LTU

Please refer to attached Appendix A for definition of terms related to product obsolescence.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

For additional information, please visit HP Software Support Online at hp.com/go/hpsoftwaresupport, or contact HP Atalla Support at atalla.support@hp.com.

HP once again wishes to thank you for choosing HP Atalla products and services. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,
HP Software Services

APPENDIX A: Definitions

This product version obsolescence is covered by version 1.1 of the HP Enterprise Security Products Support Policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.