HP Connect-It

Software Version: 9.60

For the Windows® and Linux® operating systems

Patch 1 Release Notes

Document Release Date: June 2015
Software Release Date: June 2015

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
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This document is an overview of the changes made to Connect-It (). It contains important information that is not included in books or Help. You can find information about the following in this document:

Support Matrix

For information about the installation requirements and compatibility with other products, see the Connect-It Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

HP Software Support

The support matrix includes the following information:

- **Requirements**

    - Hardware

    - Operating System

    - Java Runtime Environment

- **Compatibility**

    - Languages

    - Internationalization Variances

    - Virtualization Products

    - High-Availability Products

- HP Software Integrations

- HP Software Coexistence

- Other Software Coexistence

- Modules

- Connector Support

- **Obsolescence Plans**

New Features in this Release

This version of Connect-It provides the following updates and enhancements:

Security Update

The following scenario option is added. To access the options window in the Scenario Builder, choose **Edit > Options** from the menu.

Cipher suite: this option specifies the cipher suite list of SSL. For more information about the format of the cipher list, see https://www.openssl.org/docs/apps/ciphers.html.

Installation Notes

Connect-It 9.60 Patch 1 is delivered as an incremental package. For more information about how to install/uninstall an incremental package, see the `Installing Incremental Package.pdf` file in the installation folder.

Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit HP Software Support, or contact your HP Support representative directly.

CR	Problem	Solution
QCCR1E112627	When scheduling the SM-CIT scenario on a daily basis, the following error message appears occasionally: RTE W Exception occurred for method recordset and XML request xmlns:SOAP-ENV="http://schemas.xmlsoap.org/soap/envelope/"> count="50" filehandle="sloresponseextend53b2806f001193b6202718e0" operation="list" start="0" total="1"/> RTE E Caught XML API exception scxmlapi(15) - Invalid file handle provided on recordset SOAP request - sloresponseextend53b2806f001193b6202718e0 JRTE W Send error response: A CXmlApiException was raised in native code : error 15 : scxmlapi(15) - Invalid file handle provided on recordset SOAP request - sloresponseextend53b2806f001193b6202718e0	This defect is fixed. The solution is that Connect-It uses the suggested SM query condition to retry the query when there is a network or session issue.
QCCR1E115917	The ddmiam.scn scenario maps incorrect value for AIX devices.	This defect is fixed by a code change. The condition used for return value of function Instr() is corrected.
QCCR1E117249	The customer has a simple CIT mail scenario to send mails from HP Service Manager to an ESMTP server. The following warning message is received when the customer has a large group of recipients: "Sun-Java-System-SMTP-Warning: Lines longer than SMTP allows found and truncated."	This defect is fixed by code change. The maximum line number allowed by Connect-It is 1000. Now, if the text length exceeds this number, a carriage return will be inserted automatically.

CR	Problem	Solution
QCCR1E117292	If the separator for date/time fields in SM is different from "/" (for example, a dot), the value is not retrieved by CIT. Instead, a Null value is returned.	This defect is fixed by code change. Connect-It now supports "/" as a date/time separator now.
QCCR1E118680	After the Connect-It service runs for a period of time, it fails to connect to Service Anywhere.	This defect is fixed by code change. After a session expires, Connect-It now releases the resource before logging on again, thus avoiding the connection failure.
QCCR1E119272	The customer uses Connect-It Email fetching connector to read the emails. However, the email body returns empty string. This issue occurs when the email contains directive: Content-Disposition. It is not properly parsed by Connect-IT.	This defect is fixed by code change. Connect-It now parses IMAP correctly and all contents can be returned.
QCCR1E119794	Exported Japanese characters are unreadable.	In mapping script, Connect-It does not support setting a code page when reading from a file , it only uses UTF-8 or Unicode for encoding. When the file is Japanese code page, the issue occurs. Now Connect-It provides a basic function named SetFileCodePage (iFileDesc, strCodePageName) in basic script for the customers to set the code page.

CR	Problem	Solution
QCCR1E120122	In order to troubleshoot SMTP connector problem on Linux, the customer tries to enable the SMTP trace. However, the connector crashes when trying.	This defect is fixed by a code change. Now CIT uses the correct method to print message on Linux.
QCCR1E120836	Since the time change on Oct 26,2014, the mail-header pushed from Connect-IT still shows the summer time.	This defect is fixed by a code change. Connect-It now shows the summer time correctly.
QCCR1E121052	The MaaS connector fails to connect to SAW in the schedule mode. It produces the following error in log when trying to create requests after the first request from an email is created: Cause by java.lang.IllegalStateException: Invalid use of SingleClientConnManager: connection still allocated. Make sure to release the connection before allocating another one..	A problem causes CIT to incorrectly manage the connection token for long time idle. After the fix, it will not fail.
QCCR1E121211	When using CIT 9.60 email sending connector, there are no line breaks in the email. This problem does not occur in earlier versions.	This defect is fixed by code change. The line breaks now works correctly.
QCCR1E121769	There are no CIT scenarios for the integration between AM9.50 and SM9.40, like ESS-Catalog and PPT.	AM9.50-SM9.40 scenarios are added.

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