

Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x

Obsolescence Announcement

Frequently Asked Questions

On May 1, 2015, HP announced the end of sale date and end of support dates for Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x.

This document provides answers to frequently asked questions regarding this announcement.

Product related questions

<i>Question</i>	When is HP discontinuing Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x?
<i>Answer</i>	Effective May 1, 2015, HP is announcing the discontinuance Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x. Current customers may continue to purchase additional licenses of Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x until July 1, 2015. As of this date, the product will be removed from HP's Corporate Price List and will no longer be orderable.
<i>Question</i>	Why is HP Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x?
<i>Answer</i>	Effective with the new release of Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x, HP is announcing the obsolescence of Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x. This is in accordance with the HP Enterprise Security Products Support Policy 1.1. Definitions of terms are documented in the HP Enterprise Security Products Support Policy Guidelines .
<i>Question</i>	What product numbers are affected by this obsolescence?
<i>Answer</i>	Please refer to Appendix B in the customer letter for the list of affected product numbers.
<i>Question</i>	When is the last date I can order Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x?
<i>Answer</i>	Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x Will continue to be available for purchase to current support customers through July 1, 2015. As of that date, you will no longer be able to purchase additional licenses of the product.

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May, 2015



<i>Question</i>	Can I still purchase additional licenses Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x? If yes, how?
<i>Answer</i>	Additional licenses may not be purchased for versions that are discontinued and past their end of sale date.
<i>Question</i>	Do I need to request new license keys when upgrading to Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x?
<i>Answer</i>	No, you don't need new license keys for Fortify Software Security Center and Static Code Analyzer 4.3x.
<i>Question</i>	What version of Fortify Software Security Center, Static Code Analyzer & Runtime is currently available and what update plans do you have for the product, if any?
<i>Answer</i>	The latest version is Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x. Please check hp.com/go/software or otherwise check with your local HP sales representative or HP software business partner for the latest information.
<i>Question</i>	Who can I contact if I have more questions with regards to this product discontinuance?
<i>Answer</i>	You have several options available to you: <ul style="list-style-type: none"> • Contact your local HP sales representative or your local HP software business partner: h20229.www2.hp.com/buy/index.html • Web Self Solve: hp.com/go/hpsupportsupport/ • HP Technical Support: hp.com/go/hpsupportsupport/casemanager/submitcase
<i>Question</i>	What are the hardware requirements to update to Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x?
<i>Answer</i>	Hardware requirements will vary depending on your operating system, please review the appropriate System Requirements and Compatibility Matrix document or contact your local HP Sales Representative or HP Software Business Partner for further assistance.
<i>Question</i>	Where can I find update information for to Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x?
<i>Answer</i>	Your local HP sales representative or HP Software Business Partner can help you get this information.
<i>Question</i>	I plan to update my Fortify Software Security Center and Static Code Analyzer 3.x, 4.0x & 4.1x environment using in-house technical resources. Where do I get all the required software?
<i>Answer</i>	All Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x support customers can download the Fortify Software Security Center and Static Code Analyzer 4.3x media via My Updates once your support contract is updated.
<i>Question</i>	What is the concurrent support time period?
<i>Answer</i>	There will be 6 months of concurrent support for getting updated to Fortify Software Security Center and Static Code Analyzer 4.3x.
Support contract related questions	
<i>Question</i>	What is the end of support date?

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<i>Answer</i>	The End of Support date for Fortify Software Security Center, Static Code Analyzer & Runtime 3.x & 4.0x is October 31, 2015. The End of Support date for Fortify Software Security Center and Static Code Analyzer 4.1x is March 31, 2016. As of this date all customer support activities for this version will cease, this includes: <ul style="list-style-type: none"> • Telephone support • Security Rule updates • Product updates
<i>Question</i>	Are there any other key dates I need to be aware of?
<i>Answer</i>	Please see Customer Letter page 1 for key dates.
<i>Question</i>	What are my discontinuance options?
<i>Answer</i>	Customers have the option to continue using Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x. HP will stop providing support For Fortify Software Security Center, Static Code Analyzer & Runtime 3.x& 4.0x On October 31, 2015. Self-Help Support will continue to be available through October 31, 2017. HP will stop providing support for Fortify Software Security Center, Static Code Analyzer& Runtime 4.1x on March 31, 2016. Self-Help Support will continue to be available through March 31, 2018. Customers are encouraged to begin reviewing their business requirements for Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x. Customers are also encouraged to contact their local HP Sales Representative or HP Software Business Partner for help in determining migration options that meet your business needs.
<i>Question</i>	Can I get a support contract for technical support only, without having to pay for updates?
<i>Answer</i>	No, support contracts include both technical support and software updates.
<i>Question</i>	Should there be a defect with a version of Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?
<i>Answer</i>	HP may choose to offer defect fixes at a premium price, depending on available resources.
<i>Question</i>	If I am on a support contract, what will I be entitled to?
<i>Answer</i>	You should have received a letter or electronic notification from HP to inform you about the availability of Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x for support customers, what license(s) you were entitled to under your support contract and how to sign up for it. Your local HP Sales and Support Representatives or your HP Software Business Partner can help provide information and assistance to enable your update to be easy and successful.
<i>Question</i>	When I update from Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x to Fortify Software Security Center, Static Code Analyzer & Runtime 4.3x, can I continue my existing support contracts until they expire?
<i>Answer</i>	Yes, your support contract will be updated automatically at the next renewal time.
<i>Question</i>	When I update from Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x to Fortify Software Security Center, Static Code

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Analyzer & Runtime 4.3x, can I expect the same support pricing compared to Fortify Software Security Center, Static Code Analyzer & Runtime 3.x, 4.0x & 4.1x?

Answer Not necessarily. Each product support price is determined independently. Please work with your HP representative to know the difference in support pricing, if any.

Question What migration services are available to help me update?

Answer Your local HP sales representative or HP software business partner can help you get this information.

Question What educational training packages are available for Fortify Software Security Center and Static Code Analyzer 4.3x?

Answer Your local Software Education specialist can help understand what training packages are available for you. Please email your local contact for more information.

Choose according the product / region the program is for and remove whats not needed.

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