



# OMi Management Pack for Microsoft IIS

Software Version: 1.00

For Operations Manager i for Linux and Windows® operating systems

## Release Notes

Document Release Date: June 2017

Software Release Date: March 2015



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# OMi Management Pack for Microsoft IIS Release Notes

For Operations Manager i for Linux and Windows® operating systems

**Software version:** 1.00

**Publication date:** April 2017

This document is an overview of the first release of OMi Management Pack for Microsoft IIS (OMi MP for Microsoft IIS). It contains important information that is not included in books or Help. You can find information about the following in this document:

[New Features in this Release](#)

["Installation Notes"](#)

["Known Problems and Workarounds"](#)

["Documentation Updates"](#)

## Support Matrix

For information about the installation requirements and compatibility with other products, see the *Support Matrix*. The support matrix may be updated between releases, and the latest version is only available at the HPE Support web site:

<https://softwaresupport.hpe.com/km/KM323488>

## New Features in this Release

The OMi MP for Microsoft IIS works with Operations Manager i (OMi) and enables you to monitor Microsoft IIS and the underlying infrastructure operating in your environment using the Business Service Management (BSM) software. It contains the following features:

- Out-of-the-box Aspects to monitor Microsoft IIS in your environment.
- Health Indicators (HIs) and Event Type Indicators (ETIs) to categorize the events occurring in Microsoft Internet Information Services and report the health status.
- Discovery of nodes to view the topology and health of Microsoft IIS.
- Configuration Item (CI) based deployment.
- Parameterization for easy customization and deployment.
- Run-time Service Model (RTSM) Views to visualize the subset of Configuration Items (CIs).
- Tools to administer the monitoring of Microsoft IIS and helps in troubleshooting.
- Graphs for pictorial representation of metrics to evaluate the performance of Microsoft IIS in the environment.

# Installation Notes

The OMi MP for Microsoft IIS is available in the OMi MP for Microsoft IIS electronic media (e-media). The e-media contains the software and the product documentation. You can use the e-media to install the OMi MP for Microsoft IIS on BSM and OMi (Linux or Windows) Servers.

For information about installing the OMi MP for Microsoft IIS, see the OMi MP for Microsoft IIS *Installation Guide*.

The following table provides information about the documentation available with product package.

Document	Location
Installation Guide	<b>DOCUMENTATION\guides</b>
Online Help	<p>Available in the BSM 9.2x console <b>Help</b> menu.</p> <p>From the BSM console, go to <b>Help &gt; BSM Help &gt; Application Administration &gt; Operations Management &gt; OMi Management Pack for Microsoft IIS</b>.</p> <p>Available in the OMi 10.x console <b>?</b> menu</p> <p>From the OMi console, go to <b>? &gt; General Help &gt; Administration Guide &gt; Management Packs &gt; Management Pack Documentation &gt; OMi Management Pack for Microsoft IIS</b>.</p>
User Guide	<b>DOCUMENTATION\guides</b>
Release Notes	<b>DOCUMENTATION\releasenotes</b>

## Known Problems and Workarounds

The reference number for each defect is the Quality Center change request (QCCR) number. For more information about defects, visit [HPE Software Support Online](#), or contact your HPE Support representative directly.

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**Title:** Monitoring Automation fails to undeploy Aspects from deleted Configuration Items (CIs) if properties are resolved from these CIs (**QCCR8D30525**).

**Description:** Undeployment of IIS Web Server Discovery Aspect removes the CIs but does not remove the assignments associated with the OMi MP for Microsoft IIS. For more information, see **QCCR8D30525** for OMi. This is applicable for **BSM 9.24**.

**Workaround:** To resolve this problem, apply the patch (OMI\_00068 / OMI\_00069) on BSM 9.24.121.

Before undeploying the OMi MP for Microsoft IIS, you must make sure to delete the CI assignments associated with the OMi MP for Microsoft IIS. This is applicable for **BSM 9.24**.

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**Title:** The License capacity is not updated under License Management for non-monitored nodes on BSM (**QCCR8D21568**).

**Description:** The License capacity is not updated under License Management on the BSM server when the license counts are reduced. For more information, see **QCCR8D21568** for OMi. This is applicable for **BSM 9.23**.

**Workaround:** To resolve this problem, apply hotfix for **QCCR8D21568**.

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**Title:** After deployment, it takes around 20 minutes before collection starts (**QCCR1A177248**).

**Description:** After MP deployment, schedule task policies take around ~20 minutes to launch after deployment on Operations Agent versions 11.13 and 11.14.

**Workaround:** None

# Documentation Updates

The first page of this document identifies the:

- Version number for the software
- Software release date

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