Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

April 01, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing End of Sale of HP Network Management Center (NMC) 9.1x effective as of the date set forth below.

NMC 9.1x includes the below listed products:
- HP Network Node Manager i 9.1x
- HP Network Automation 9.1x
- HP Network Node Manager i Integration Module for NetCool 9.1x
- HP Network Node Manager i Smart Plug-in Performance for Quality Assurance 9.
- HP Network Node Manager i Smart Plug-in Performance for MPLS 9.1x
- HP Network Node Manager i Smart Plug-in for IP Telephony 9.1x
- HP Network Node Manager i Smart Plug-in for IP Multicast 9.1x
- HP Network Node Manager i Smart Plug-in for Network Engineering Toolset 9.1x
- HP Network Node Manager i Smart Plug-in Performance for Traffic 9.1x
- HP Network Node Manager i Smart Plug-in Performance for Metrics 9.1x
- HP Automated Network Management Suite 9.1x

This letter is for HP NMC support customers worldwide, to inform you of our end of sale plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your NMC products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
April 01, 2015	End of Sale Customer Announcement
June 01, 2015	End of sale (no longer orderable or available for purchase)
Previously announced on Software Support Online:	

For more information, go to hp.com/go/software

April 01, 2015

July 31, 2015	End of Committed Support for NMC 9.1x
July 31, 2017	End of Extended Support NMC 9.1x
July 31, 2019	End of Self-Help Support NMC 9.1x

Please note that all NMC 9.1x customers with active support contracts are eligible to update to NMC 9.2x / 10.0x.

While these NMC 9.1x versions may continue to meet your immediate needs, HP recommends that all customers update to NMC 9.2x / 10.0x.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected NMC 9.1x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing NMC 9.1x. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Committed Support Date
End of Committed Support (EOCS) Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOCS will remain available for electronic download for a reasonable period of time.

End of Extended Support
Extended Support is provided on customer request for an additional 2 years after End-of-Committed Support (EOES) Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:
• Around the clock self-solve support

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• Access to technical support engineers

Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

Self-Help Support
Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

Dependent Components and Third-Party Products
In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected Product SKUs

SKU	Product Description
T8959EA	HP NA Node+HS+MM NP 9.10 Eng SW Media
T8959EAE	HP NA Node+HS+MM NP 9.10 Eng SW E-Media
T8975GA	HP NA Node+StdCore 9.10 Eng SW Media
T8975GAE	HP NA Node+StdCore 9.10 Eng SW E-Media
T9058CJ	HP NA Node+StdCore 9.10 Jpn SW Media
T9058CJE	HP NA Node+StdCore 9.10 Jpn SW E-Media
T9058CK	HP NA Node+StdCore 9.10 Kor SW Media

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T9058CKE	HP NA Node+StdCore 9.10 Kor SW E-Media
T9058CS	HP NA Node+StdCore 9.10 S.Ch SW Media
T9058CSE	HP NA Node+StdCore 9.10 S.Ch SW E-Media
T8999EA	HP NA Satellite 9.10 Eng SW Media
T8999EAE	HP NA Satellite 9.10 Eng SW E-Media
TB759BA	HP NNM iSPI Perf QA 9.10 Eng SW Media
TB759BAE	HP NNM iSPI Perf QA 9.10 Eng SW E-Media
TB759BJ	HP NNM iSPI Perf QA 9.10 Jpn SW Media
TB759BJE	HP NNM iSPI Perf QA 9.10 Jpn SW E-Media
TB759BS	HP NNM iSPI Perf QA 9.10 SCh SW Media
TB759BSE	HP NNM iSPI Perf QA 9.10 SCh SW E-Media
TB760BA	HP NNM iSPI for MPLS 9.10 Eng SW Media
TB760BAE	HP NNM iSPI for MPLS 9.10 Eng SW E-Media
TB761BA	HP NNM iSPI for IPT 9.10 Eng SW Media
TB761BAE	HP NNM iSPI for IPT 9.10 Eng SW E-Media
TB762BA	HP NNM iSPI for IPMC 9.10 Eng SW Media
TB762BAE	HP NNM iSPI for IPMC 9.10 Eng SW E-Media
TB765BA	HP NNM i Windows 9.10 Eng SW Media
TB765BAE	HP NNM i Windows 9.10 Eng SW E-Media
TB765BJ	HP NNM i Windows 9.10 Japanese SW Media
TB765BJE	HP NNM i Win 9.10 Japanese SW E-Media
TB765BS	HP NNM i Windows 9.10 SChinese SW Media
TB765BSE	HP NNM i Windows 9.10 SCh SW E-Media
TB766BA	HP NNM i HP-UX 9.10 Eng SW Media
TB766BAE	HP NNM i HP-UX 9.10 Eng SW E-Media
TB766BJ	HP NNM i HP-UX 9.10 Japanese SW Media
TB766BJE	HP NNM i HP-UX 9.10 Japanese SW E-Media
TB766BS	HP NNM i HP-UX 9.10 SChinese SW Media
TB766BSE	HP NNM i HP-UX 9.10 SChinese SW E-Media
TB767BA	HP NNM i Solaris 9.10 Eng SW Media
TB767BAE	HP NNM i Solaris 9.10 Eng SW E-Media
TB767BJ	HP NNM i Solaris 9.10 Japanese SW Media
TB767BJE	HP NNM i Solaris 9.10 Japanes SW E-Media
TB767BS	HP NNM i Solaris 9.10 SChinese SW Media
TB767BSE	HP NNM i Solaris 9.10 SCh SW E-Media
TB768BA	HP NNM i Linux 9.10 Eng SW Media
TB768BAE	HP NNM i Linux 9.10 Eng SW E-Media
TB768BJ	HP NNM i Linux 9.10 Japanese SW Media
TB768BJE	HP NNM i Linux 9.10 Japanese SW E-Media
TB768BS	HP NNM i Linux 9.10 SChinese SW Media

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TB768BSE	HP NNM i Linux 9.10 SChinese SW E-Media
TB769BA	HP NNM iSPI NET 9.10 Eng SW Media
TB769BAE	HP NNM iSPI NET 9.10 Eng SW E-Media
TB770BA	HP NNM iSPI Perf Traf 9.10 Eng SW Media
TB770BAE	HP NNM iSPI Perf Trf 9.10 Eng SW E-Media
TB770BJ	HP NNM iSPI Perf Trf 9.10 Jpn SW Media
TB770BJE	HP NNM iSPI Perf Trf 9.10 Jpn SW E-Media
TB770BS	HP NNM iSPI Perf Trf 9.10 SCh SW Media
TB770BSE	HP NNM iSPI Perf Trf 9.10 SCh SW E-Media
TB771BA	HP NNM iSPI Perf Met 9.10 Eng SW Media
TB771BAE	HP NNM iSPI Perf Met 9.10 Eng SW E-Media
TB771BJ	HP NNM iSPI Perf Met 9.10 Jpn SW Media
TB771BJE	HP NNM iSPI Perf Met 9.10 Jpn SW E-Media
TB771BS	HP NNM iSPI Perf Met 9.10 SCh SW Media
TB771BSE	HP NNM iSPI Perf Met 9.10 SCh SW E-Media
TB776BA	HP ANM Suite 9.10 Win Eng SW Media
TB776BAE	HP ANM Suite 9.10 Win Eng SW E-Media
TB777BA	HP ANM Suite 9.10 Lin Eng SW Media
TB777BAE	HP ANM Suite 9.10 Lin Eng SW E-Media

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