ALM 12.20
Quality Center 12.20
Localized Documentation Release Note

The following document describes how to replace the existing ALM English documentation with translated documentation. Follow the steps below and use the compatible ALM language file.

Steps

1. Stop the ALM Service.
2. Go to following path:
   - Windows: <Deployment path>\webapps\qcbin\Help\
     (**Default:** C:\ProgramData\HP\ALM\webapps\qcbin\Help\ )

   - Linux: <Deployment path>/webapps/qcbin/Help
     (**Default:** /var/opt/HP/ALM/webapps/qcbin/Help)

3. In the destination Help directory, rename following folders:
   - "online_help" → "online_help_eng"
   - "WebUI" → "WebUI_eng" (this is relevant only for Japanese)

4. Extract the zip file to your local directory and perform the following steps:
   a) Copy the following folders to the destination Help directory:
      - "online_help"
      - "WebUI" (Available only for Japanese)

   b) Open the extracted "pdfs" folder and copy the pdf files. Paste the selected pdf files to the "pdfs" folder in the destination Help directory.

5. Start the ALM Service.
6. Open Microsoft Internet Explorer.
7. Select **Internet Options**.
8. Delete previously downloaded client files by cleaning the browser cache.
9. Connect to ALM with the substituted documentation.

Online help Limitations

1. The F1 Help button in Performance Center is not supported in the following languages: Japanese, Simplified Chinese, Russian, and German.
2. The Favorite feature is not supported in the following languages: Korean, French, German
3. The Favorite feature may add redundant pages.
   Workaround: Delete the browsing history from **Internet Options** > **General** in the Microsoft Internet Explorer and reopen the online help.

Language files

All Documentation and Online Help Language zip files can be found in the following location:

Chinese: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413319

French: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413324

German: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413266

Japanese: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413265

Korean: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01414383

Portuguese: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413289

Russian: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413376

Spanish: https://softwaresupport.hp.com/group/softwaresupport/search-result/-/facetsearch/document/KM01413283