

Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com



March 01, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the product obsolescence of HP OpenView Storage Area Manager effective as of the dates set forth below.

This letter is for HP OpenView Storage Area Manager Support customers worldwide, to inform you of our end of support plans.

End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP OpenView Storage Area Manager products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
March 01, 2015	Product obsolescence announced
December 31, 2015	End of Support for HP OpenView Storage Area Manager

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP OpenView Storage Area Manager Product numbers.

More information

If you would like to explore new Storage Management solutions from HP, please contact your local HP Software Sales Representative or HP Software business partner.

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

© 2015 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to hp.com/go/software

March 01, 2015

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for selecting HP OpenView Storage Area Manager in the past. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

© 2015 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

For more information, go to hp.com/go/software

APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

hp.com/go/hpssoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B: Affected Product SKUs

SKU	Product Description
J5381AA	HP OV Storage Accountant 5TB LTU
J5382AA	HP OV Storage Accountant 10TB LTU
J5383AA	HP OV Storage Accountant 50TB LTU
2E-J5383-AA	HP OV Storage Accountant 50TB
J5385AA	HP OV Storage Allocator 5TB LTU
J5386AA	HP OV Storage Allocator 10TB LTU

J5387AA	HP OV Storage Allocator 50TB LTU
2E-J5387-AA	HP OV Storage Allocator 50TB
J5365AA	HP OV Storage Area Manager 5TB LTU
J5366AA	HP OV Storage Area Manager 10TB LTU
J5367AA	HP OV Storage Area Manager 50TB LTU
T2525AA	HP OV Storage Area Mgr 5 app 1TB LTU
T2526AA	HP OV Storage Node Manager 1TB LTU
T2533AA	OpenView Stg Area Mgr v3.2 media
T2530AA	HP OV Storage Allocator 1TB LTU
T2529AA	HP OV Storage Accountant 1TB LTU
T2528AA	HP OV Storage Builder 1TB LTU
T2527AA	HP OV Storage Optimizer 1TB LTU
J5377AA	HP OV Storage Builder 5TB LTU
J5378AA	HP OV Storage Builder 10TB LTU
J5379AA	HP OV Storage Builder 50TB LTU
2E-J5379-AA	HP OV Storage Builder 50TB LT
J5369AA	HP OV Storage Node Manager 5TB LTU
J5370AA	HP OV Storage Node Manager 10TB LTU
J5371AA	HP OV Storage Node Manager 50TB LTU
J5373AA	HP OV Storage Optimizer 5TB LTU
J5374AA	HP OV Storage Optimizer 10TB LTU
J5375AA	HP OV Storage Optimizer 50TB LTU
2E-J5375-AA	HP OV Storage Optimizer 50TB
2E-J4786-AA	HP OV Storage Provisioner 50T