

Hewlett-Packard Company
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Palo Alto, CA 94304

hp.com



February 5, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the product obsolescence of HP ArcSight Logger, ConApp, ESM, AE, All-in-one, NSP, TRM appliance models X200 and X100 effective as of the dates set forth below.

This letter is for HP ArcSight support customers worldwide, to inform you of our end of support plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP ArcSight products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
June 1, 2013	End of sale (no longer orderable or available for purchase)
April 30, 2015	End of Support for HP ArcSight Logger, ConApp, ESM, AE, All-in-one, NSP, TRM appliance models X200 and X100

While these HP ArcSight Logger, ConApp, ESM, AE, All-in-one, NSP, TRM appliance models X200 and X100 may continue to meet your immediate needs, HP recommends that its customers upgrade to the replacement product suggested in Appendix B.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP ArcSight product numbers.

More information

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Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpssoftwaresupport

HP once again wishes to thank you for choosing HP ArcSight We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 1.1 of the HP Enterprise Security Products Support Policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

hp.com/go/hpssoftwaresupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

APPENDIX B: Affected Product SKUs and Replacement suggestion

Product Number	Product	Common Description (CD)	Replacement Suggestion
TG203ZA	AE	AE7200-L	Use TG649BA to upgr to Gen8
TG204ZA	AE	AE7200-L-HA	Use TG650BA to upgr to Gen 8
TG205WA	AE	AE7200-M-LSW	Use TG646BA to upgr to Gen 8
TG205YA	AE	AE7200-M-LHW	Use TG646BA to upgr to Gen 8

TG205ZA	AE	AE7200-M	Use TG646BA to upgr to Gen 8
TG209WA	AE	AE7200-M-HA-LSW	Use TG647BA to upgr to Gen 8
TG209YA	AE	AE7200-M-HA-LHW	Use TG647BA to upgr to Gen 8
TG209ZA	AE	AE7200-M-HA	Use TG647BA to upgr to Gen 8
TG211WA	AE	AE7200-M-NFR-LSW	No Replacement
TG211YA	AE	AE7200-M-NFR-LHW	No Replacement
TG211ZA	AE	AE7200-M-NFR	No Replacement
TG240WA	AE	M7200-M TO M7200-L-LSW	Upgrade SKU, No Replacement
TG240YA	AE	M7200-M TO M7200-L-LHW	Upgrade SKU, No Replacement
TG258WA	AE	AE7200-L-LSW	Use TG649BA to upgr to Gen 8
TG258YA	AE	AE7200-L-LHW	Use TG649BA to upgr to Gen 8
TG274WA	AE	M7100-L TO M7200-L UPGRADE-LSW	Upgrade SKU, No Replacement
TG274YA	AE	M7100-L TO M7200-L UPGRADE-LHW	Upgrade SKU, No Replacement
TG274ZA	AE	M7100-L TO M7200-L UPGRADE	Upgrade SKU, No Replacement
TG275WA	AE	M7100-M TO M7200-M UPGRADE-LSW	Upgrade SKU, No Replacement
TG275YA	AE	M7100-M TO M7200-M UPGRADE-LHW	Upgrade SKU, No Replacement
TG275ZA	AE	M7100-M TO M7200-M UPGRADE	Upgrade SKU, No Replacement
TG276WA	AE	M7100-X TO M7200-X UPGRADE-LSW	Upgrade SKU, No Replacement
TG276YA	AE	M7100-X TO M7200-X UPGRADE-LHW	Upgrade SKU, No Replacement
TG276ZA	AE	M7100-X TO M7200-X UPGRADE	Upgrade SKU, No Replacement
TG279WA	AE	M7200-L-LSW	Use TG649BA to upgr to Gen 8
TG279YA	AE	M7200-L-LHW	Use TG649BA to upgr to Gen 8
TG279ZA	AE	M7200-L	Use TG649BA to upgr to Gen 8
TG280WA	AE	M7200-M TO M7200-L-LSW	Upgrade SKU, No Replacement
TG280YA	AE	M7200-M TO M7200-L-LHW	Upgrade SKU, No Replacement
TG281WA	AE	M7200-L-HA-LSW	Use TG650BA to upgr to Gen 8
TG281YA	AE	M7200-L-HA-LHW	Use TG650BA to upgr to Gen 8
TG281ZA	AE	M7200-L-HA	Use TG650BA to upgr to Gen 8
TG283WA	AE	M7200-L-NFR-LSW	No Replacement
TG283YA	AE	M7200-L-NFR-LHW	No Replacement
TG283ZA	AE	M7200-L-NFR	No Replacement
TG284WA	AE	M7200-L-NOLOG-LSW	Use TG650BA to upgr to Gen 8
TG284YA	AE	M7200-L-NOLOG-LHW	Use TG650BA to upgr to Gen 8
TG284ZA	AE	M7200-L-NOLOG	Use TG649BA to upgr to Gen 8
TG285WA	AE	M7200-L-NOLOG-HA-LSW	Use TG650BA to upgr to Gen 8
TG285YA	AE	M7200-L-NOLOG-HA-LHW	Use TG650BA to upgr to Gen 8
TG285ZA	AE	M7200-L-NOLOG-HA	Use TG650BA to upgr to Gen 8
TG286WA	AE	M7200-M-LSW	Use TG646BA to upgr to Gen 8
TG286YA	AE	M7200-M-LHW	Use TG646BA to upgr to Gen 8
TG286ZA	AE	M7200-M	Use TG646BA to upgr to Gen 8
TG288WA	AE	M7200-M TO M7200-L UPGRADE-LSW	Upgrade SKU, No Replacement
TG288YA	AE	M7200-M TO M7200-L UPGRADE-LHW	Upgrade SKU, No Replacement
TG288ZA	AE	M7200-M TO M7200-L UPGRADE	Upgrade SKU, No Replacement
TG290WA	AE	M7200-M-HA TO M7200-L-HA UPGRADE-LSW	Upgrade SKU, No Replacement
TG290YA	AE	M7200-M-HA TO M7200-L-HA UPGRADE-LHW	Upgrade SKU, No Replacement
TG291WA	AE	M7200-M-HA-LSW	Use TG647BA to upgr to Gen 8
TG291YA	AE	M7200-M-HA-LHW	Use TG647BA to upgr to Gen 8
TG291ZA	AE	M7200-M-HA	Use TG647BA to upgr to Gen 8
TG292ZA	AE	M7200-M-HA TO M7200-L-HA UPGRADE	Upgrade SKU, No Replacement
TG294WA	AE	M7200-M-NFR-LSW	No Replacement
TG294YA	AE	M7200-M-NFR-LHW	No Replacement
TG294ZA	AE	M7200-M-NFR	No Replacement

TG296WA	AE	M7200-X-LSW	use TG652BA to upgr to Gen 8
TG296YA	AE	M7200-X-LHW	use TG652BA to upgr to Gen 8
TG296ZA	AE	M7200-X	use TG652BA to upgr to Gen 8
TG300WA	AE	M7200-X-HA-LSW	use TG653BA to upgr to Gen 8
TG300YA	AE	M7200-X-HA-LHW	use TG653BA to upgr to Gen 8
TG300ZA	AE	M7200-X-HA	use TG653BA to upgr to Gen 8
TG302WA	AE	M7200-XL-LSW	use TG655BA to upgr to Gen 8
TG302YA	AE	M7200-XL-LHW	use TG655BA to upgr to Gen 8
TG302ZA	AE	M7200-XL	use TG655BA to upgr to Gen 8
TG303WA	AE	M7200-XL-HA-LSW	use TG656BA to upgr to Gen 8
TG303YA	AE	M7200-XL-HA-LHW	use TG656BA to upgr to Gen 8
TG303ZA	AE	M7200-XL-HA	use TG656BA to upgr to Gen 8
TG304WA	AE	M7200-XL-NOLOG-LSW	use TG655BA to upgr to Gen 8
TG304YA	AE	M7200-XL-NOLOG-LHW	use TG655BA to upgr to Gen 8
TG304ZA	AE	M7200-XL-NOLOG	use TG655BA to upgr to Gen 8
TG305WA	AE	M7200-XL-NOLOG-HA-LSW	use TG656BA to upgr to Gen 8
TG305YA	AE	M7200-XL-NOLOG-HA-LHW	use TG656BA to upgr to Gen 8
TG305ZA	AE	M7200-XL-NOLOG-HA	use TG656BA to upgr to Gen 8
TG306WA	AE	M7200-X-NOLOG-LSW	use TG652BA to upgr to Gen 8
TG306YA	AE	M7200-X-NOLOG-LHW	use TG652BA to upgr to Gen 8
TG306ZA	AE	M7200-X-NOLOG	use TG652BA to upgr to Gen 8
TG307WA	AE	M7200-X-NOLOG-HA-LSW	use TG653BA to upgr to Gen 8
TG307YA	AE	M7200-X-NOLOG-HA-LHW	use TG653BA to upgr to Gen 8
TG307ZA	AE	M7200-X-NOLOG-HA	use TG653BA to upgr to Gen 8
TG416ZA	AE	M7100 TO ESM UPGRADE	Upgrade SKU, No Replacement
TG417ZA	AE	M7100-DEV-DSK-100	No Replacement
TG418ZA	AE	M7100-L	we are working on an upgrade for this SKU
TG419ZA	AE	M7100-L TO M7100-X	Upgrade SKU, No Replacement
TG420ZA	AE	M7100-L-LHW	we are working on an upgrade for this SKU
TG421ZA	AE	M7100-L-LSW	we are working on an upgrade for this SKU
TG422ZA	AE	M7100-L-NFR	No Replacement
TG423ZA	AE	M7100-L-NOLOG	we are working on an upgrade for this SKU
TG424ZA	AE	M7100-M	we are working on an upgrade for this SKU
TG425ZA	AE	M7100-M TO M7100-L	Upgrade SKU, No Replacement
TG426ZA	AE	M7100-M-LHW	we are working on an upgrade for this SKU
TG427ZA	AE	M7100-M-LSW	we are working on an upgrade for this SKU
TG428ZA	AE	M7100-M-NFR	No Replacement
TG429ZA	AE	M7100L-NFR	No Replacement
TG430ZA	AE	M7100-X	we are working on an upgrade for this SKU
TG431ZA	AE	M7100-X-NOLOG	we are working on an upgrade for this SKU
TG432ZA	AE	M7200-DEV-DSK-100	No Replacement
TG433ZA	AE	M7200-DEV-NSS-100	No Replacement
TG434ZA	AE	M7200-DEV-NSS-50	No Replacement
TG435ZA	AE	M7200-IDV-000	No Replacement
TG457ZA	AE	M7100-I	we are working on a migration for this SKU
TG458ZA	AE	M7100-X-M7200-X UPG	Upgrade SKU, No Replacement
TG459ZA	AE	M7200-X-M7200-XL UPG	Upgrade SKU, No Replacement
TG206YA	ESM	E7200-HW	Migration to ESM CORRe SW to be available mid Jan 2015
TG207WA	ESM	E7200-HW -LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG207YA	ESM	E7200-HW -LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG227WA	ESM	E7100-2 TO E7200-2 UPGRADE-LSW	Upgrade SKU, No Replacement
TG227YA	ESM	E7100-2 TO E7200-2 UPGRADE-LHW	Upgrade SKU, No Replacement
TG227ZA	ESM	E7100-2 TO E7200-2 UPGRADE	Upgrade SKU, No Replacement

TG228WA	ESM	E7100-4 TO E7200-4 UPGRADE-LSW	Upgrade SKU, No Replacement
TG228YA	ESM	E7100-4 TO E7200-4 UPGRADE-LHW	Upgrade SKU, No Replacement
TG228ZA	ESM	E7100-4 TO E7200-4 UPGRADE	Upgrade SKU, No Replacement
TG229WA	ESM	E7200-2-LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG229YA	ESM	E7200-2-LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG229ZA	ESM	E7200-2	Migration to ESM CORRe SW to be available mid Jan 2015
TG230WA	ESM	E7200-2-HA-LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG230YA	ESM	E7200-2-HA-LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG230ZA	ESM	E7200-2-HA	Migration to ESM CORRe SW to be available mid Jan 2015
TG231WA	ESM	E7200-4-LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG231YA	ESM	E7200-4-LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG231ZA	ESM	E7200-4	Migration to ESM CORRe SW to be available mid Jan 2015
TG232WA	ESM	E7200-4-HA-LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG232YA	ESM	E7200-4-HA-LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG232ZA	ESM	E7200-4-HA	Migration to ESM CORRe SW to be available mid Jan 2015
TG233WA	ESM	E7200-4-NFR-LSW	No Replacement
TG233YA	ESM	E7200-4-NFR-LHW	No Replacement
TG233ZA	ESM	E7200-4-NFR	No Replacement
TG255ZA	ESM	E7400-2-NP Server	Migration to ESM CORRe SW to be available mid Jan 2015
TG260ZA	ESM	E7200-2-DEV	No Replacement
TG377ZA	ESM	E7100-2	Migration to ESM CORRe SW to be available mid Jan 2015
TG378ZA	ESM	E7100-2-HA	Migration to ESM CORRe SW to be available mid Jan 2015
TG379ZA	ESM	E7100-4	Migration to ESM CORRe SW to be available mid Jan 2015
TG380ZA	ESM	E7100-4-HA	Migration to ESM CORRe SW to be available mid Jan 2015
TG381ZA	ESM	E7100-4-LHW	Migration to ESM CORRe SW to be available mid Jan 2015
TG382ZA	ESM	E7100-4-LSW	Migration to ESM CORRe SW to be available mid Jan 2015
TG383ZA	ESM	E7100-4-NFR	No replacement
TG384ZA	ESM	E7100-HW	No Replacement
TG333ZA	Logger	ALG-000-01	No Replacement
TG334ZA	Logger	ALG-000-02	No Replacement
TG335ZA	Logger	ALG-NFR-01	No Replacement
TG308WA	NCM	NCM-0100-LSW	No Replacement
TG308ZA	NCM	NCM-0100	No Replacement
TG309WA	NCM	NCM-0100-HA-LSW	No Replacement
TG309ZA	NCM	NCM-0100-HA	No Replacement
TG310WA	NCM	NCM-0500-LSW	No Replacement
TG310ZA	NCM	NCM-0500	No Replacement
TG311WA	NCM	NCM-0500-HA-LSW	No Replacement
TG311ZA	NCM	NCM-0500-HA	No Replacement
TG312WA	NCM	NCM-1000-LSW	No Replacement
TG312ZA	NCM	NCM-1000	No Replacement
TG313WA	NCM	NCM-1000-HA-LSW	No Replacement
TG313ZA	NCM	NCM-1000-HA	No Replacement
TG314WA	NCM	NCM-3000-LSW	No Replacement
TG314ZA	NCM	NCM-3000	No Replacement
TG315WA	NCM	NCM-3000-HA-LSW	No Replacement
TG315ZA	NCM	NCM-3000-HA	No Replacement
TG316WA	NCM	NCM-5000-LSW	No Replacement

TG316ZA	NCM	NCM-5000	No Replacement
TG317WA	NCM	NCM-5000-HA-LSW	No Replacement
TG317ZA	NCM	NCM-5000-HA	No Replacement
TG323WA	NSP	NSP-0100-LSW	No Replacement
TG323ZA	NSP	NSP-0100	No Replacement
TG324WA	NSP	NSP-0100-HA-LSW	No Replacement
TG324ZA	NSP	NSP-0100-HA	No Replacement
TG325WA	NSP	NSP-0500-LSW	No Replacement
TG325ZA	NSP	NSP-0500	No Replacement
TG326WA	NSP	NSP-0500-HA-LSW	No Replacement
TG326ZA	NSP	NSP-0500-HA	No Replacement
TG327WA	NSP	NSP-1000-LSW	No Replacement
TG327ZA	NSP	NSP-1000	No Replacement
TG328WA	NSP	NSP-1000-HA-LSW	No Replacement
TG328ZA	NSP	NSP-1000-HA	No Replacement
TG329WA	NSP	NSP-3000-LSW	No Replacement
TG329ZA	NSP	NSP-3000	No Replacement
TG330WA	NSP	NSP-3000-HA-LSW	No Replacement
TG330ZA	NSP	NSP-3000-HA	No Replacement
TG331WA	NSP	NSP-5000-LSW	No Replacement
TG331ZA	NSP	NSP-5000	No Replacement
TG332WA	NSP	NSP-5000-HA-LSW	No Replacement
TG332ZA	NSP	NSP-5000-HA	No Replacement
TG336WA	NSP	NSP-LAB-LSW	No Replacement
TG336YA	NSP	NSP-LHW	No Replacement
TG336ZA	NSP	NSP-LAB	No Replacement
TG337WA	NSP	NSP-NFR-LSW	No Replacement
TG337ZA	NSP	NSP-NFR	No Replacement
TG338ZA	NSP	NSP-NFR-3020	No Replacement
TG460ZA	NSP	NRM-APP-NSP300	No Replacement
TG461ZA	NSP	NRM-APP-NSP3000	No Replacement
TG462ZA	NSP	NSP-6000	No Replacement
TG463ZA	NSP	NSP-APP-3000-A	No Replacement
TG464ZA	NSP	NSP-APP-3020	No Replacement
TG465ZA	NSP	NSP-APP-6000-A	No Replacement
TG466ZA	NSP	NSP-HA-3020	No Replacement
TG467ZA	NSP	NSP-LAB-3020	No Replacement
TG341ZA	TRM	TRM-0500	No Replacement
TG342ZA	TRM	TRM-0500-HA	No Replacement
TG343ZA	TRM	TRM-100	No Replacement
TG344ZA	TRM	TRM-1000	No Replacement
TG345ZA	TRM	TRM-1000-HA	No Replacement
TG346ZA	TRM	TRM-100-HA	No Replacement
TG347ZA	TRM	TRM-250	No Replacement
TG348ZA	TRM	TRM-250-HA	No Replacement
TG349ZA	TRM	TRM-3000	No Replacement
TG350ZA	TRM	TRM-3000-HA	No Replacement
TG351ZA	TRM	TRM-50	No Replacement
TG352ZA	TRM	TRM-5000	No Replacement
TG353ZA	TRM	TRM-5000-HA	No Replacement
TG354ZA	TRM	TRM-50-HA	No Replacement
TG355WA	TRM	TRM-50-NFR-LSW	No Replacement
TG355ZA	TRM	TRM-50-NFR	No Replacement

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