



OMi Management Pack for SAP Sybase ASE

Software Version: 1.00

Operations Manager i for Linux and Windows® operating systems

Release Notes

Document Release Date: April 2017

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OMi Management Pack for SAP Sybase ASE Release Notes

For Operations Manager i for Linux and Windows® operating systems

Software version: 1.00

Publication date: April 2017

This document is an overview of the first release of OMi Management Pack for SAP Sybase ASE. It contains important information that is not included in books or Help. You can find information about the following in this document:

"New Features in this Release"

"Known Problems and Workarounds"

"Documentation Updates"

"Localization and Globalization"

Support Matrix

For information about the installation requirements and compatibility with other products, see the *OMi MP for SAP Sybase ASE Support Matrix*. The support matrix may be updated between releases, and the latest version is only available at the HPE Support web site:

<https://softwaresupport.hpe.com/km/KM323488>

New Features in this Release

The OMi MP for SAP Sybase ASE works with Operations Manager i (OMi) and enables you to monitor SAP Sybase ASE Servers in your environment using the Business Service Management (BSM). It contains the following features:

- Out-of-the-box Management Templates and Aspects to monitor the availability and performance of SAP Sybase ASE Servers in your environment.
- Health Indicators (HIs) and Event Type Indicators (ETIs) to monitor the health and performance of SAP Sybase ASE Servers.
- Discovery of nodes helps to view the topology and health of SAP Sybase ASE Servers.
- Configuration Item (CI) based configuration and deployment.
- Parameterization for easy customizations and deployment.
- Run-time Service Model (RTSM) Views to visualize the subset of Configuration Items (CIs).
- Tools to administer the monitoring of SAP Sybase ASE Servers and helps in troubleshooting.
- Graphs represent pictorial representation of metrics and evaluate the performance of SAP Sybase ASE Servers in the environment.
- Reports to check the health and efficiency of SAP Sybase ASE Servers.

Installation Notes

The OMi MP for SAP Sybase ASE is available in the OMi MP for SAP Sybase ASE electronic media (e-media). The OMi MP for SAP Sybase ASE e-media contains the software and the product documentation. You can use the e-media to install the OMi MP for SAP Sybase ASE on BSM and OMi (Linux or Windows) Servers.

For information about installing the OMi MP for SAP Sybase ASE, see the *OMi MP for SAP Sybase ASE Installation Guide*.

The following table provides information about the documentation available in the [Unified Marketplace](#).

Document	Location	Purpose
Installation Guide	DOCUMENTATION\guides	Installation instructions
Online Help	<p>Available in the BSM 9.2x console Help menu.</p> <p>From the BSM console, go to Help > BSM Help > Application Administration > Operations Management > OMi Management Pack for SAP Sybase ASE.</p> <p>Available in the OMi 10.x console ? menu</p> <p>From the OMi console, go to ? > General Help > Administration Guide > Management Packs > Management Pack Documentation > OMi Management Pack for SAP Sybase ASE.</p>	<p>To provide information about the following:</p> <ul style="list-style-type: none"> • Using SAP Sybase ASE Management Templates • Using SAP Sybase ASE Aspects and Policy Templates • Using Indicators - HIs and ETIs
User Guide	DOCUMENTATION\guides	
Release Notes	DOCUMENTATION\releasenotes	<p>To provide information about the following:</p> <ul style="list-style-type: none"> • Salient Features • Installation Notes

Known Problems and Workarounds

The reference number for each defect is the Quality Center change request (QCCR) number. For more information about defects, visit [HPE Software Support Online](#), or contact your HPE Support representative directly.

Title: BSM help does not appear.

Description: BSM Online Help does not appear due to incompatibility between BSM Help and OMi Management Pack Help in the following scenarios:

- When a BSM 9.2x system with OMi Management Pack for SAP Sybase ASE already installed is upgraded to BSM 9.25
- Or
- When OMi Management Pack for SAP Sybase ASE is installed on a BSM 9.25 system

Solution: To resolve this problem, install the **BSM 9.25 patch for OMi Management Pack** by following these steps:

1. Launch the HPE Software Support - <https://softwaresupport.hpe.com> and Sign in.
2. Click **Search**.
3. Select the relevant product, version and operation system (for example, Application Performance Management (BAC) > 9.25 > Windows).
4. Under **Document Type**, select **Patches**.
5. Locate the BSM 9.25 patch for OMi Management Pack.

Title: Monitoring Automation fails to undeploy Aspects from deleted Configuration Items (CIs) if properties are resolved from these CIs (**QCCR8D30525**).

Description: Undeployment of SAP Sybase ASE Discovery Aspect removes the CIs but does not remove the assignments associated with the SAP Sybase ASE Discovery Aspect. For more information, see **QCCR8D30525** for OMi. This is applicable for **BSM 9.24**.

Workaround: To resolve this problem, apply the patch (OMI_00068 / OMI_00069) on BSM 9.24.121.

Before undeploying the SAP Sybase ASE Discovery Aspect, you must make sure to delete the CI assignments associated with the SAP Sybase ASE Discovery Aspect. This is applicable for **BSM 9.24**.

Title: The License capacity is not updated under License Management for non-monitored nodes on BSM (**QCCR8D21568**).

Description: The License capacity is not updated under License Management on the BSM server when the license counts are reduced. For more information, see **QCCR8D21568** for OMi. This is applicable for **BSM 9.23**.

Workaround: To resolve this problem, apply hotfix for **QCCR8D21568**.

Title: Single quotes in the parameter value causes deployment issues (**QCCR8D32813**).

Description: Single quotes used in filter parameter value creates partial deployment of SAP Sybase ASE Management Pack components on the managed node.

Workaround: To resolve this problem, you must use double quotes instead of single quotes in the parameter values.

Title: After deployment, it takes around 20 minutes before collection starts (**QCCR1A177248**).

Description: After MP deployment, schedule task policies take around ~20 minutes to launch after deployment on Operations Agent versions 11.13 and 11.14.

Workaround: None

Documentation Updates

The first page of this document identifies the:

- Version number for the software
- Software release date

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- English
- Simplified Chinese
- Japanese

HPE supplies OMi MP for SAP Sybase ASE localized documentation in these languages:

- English
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- Japanese

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