

HP Asset Manager

Software Version: 9.32 Patch 3

Windows[®], Unix[®], and Linux[®] operating systems

Release Notes

Document Release Date: January 2015

Software Release Date: January 2015



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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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Asset Manager Release Notes

for the Windows ®, Unix ®, and Linux ® operating systems.

Software version: 9.32 Patch 3

Publication date: January 2015

This document is an overview of the changes made to Asset Manager (AM). It contains important information that is not included in books or Help. You can find information about the following in this document:

["Installation requirements " on page 6](#)

["Enhancement Requests Included in this Release" on page 7](#)

["Fixed defects in this release" on page 8](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the Asset Manager Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<http://support.openview.hp.com/selfsolve/manuals>

The support matrix includes the following information:

- **Requirements**
 - Hardware
 - Operating System
 - Databases
 - Application Servers
 - Web Servers
 - Web Browsers and Plug-ins
- **Compatibility**
 - Languages
 - Internationalization Variances

- Virtualization Products
- High-Availability Products
- HP Software Integrations
- HP Software Coexistence
- Other Software Coexistence
- Server / Client Compatibility
- Performance and Sizing
- **Obsolescence Plans**

New features in this release

This version of Asset Manager provides the following update:

- A new LDAP authentication database option is added:

The minimum level of SSL/TLS protocol. (0=SSLv2, 1=SSLv3, 2=TLS1.0, 3=TLS1.1, 4=TLS1.2)

For example, if the option is set to 2, SSLv2 and SSLv3 will not be supported, only TLS1.0, TLS1.1, and TLS1.2 are supported.

By default, this option is set to 2.

Installation requirements

You can find steps to install Asset Manager, in the Asset Manager Installation Guide on the product installation media at this location:

ac\program files\HP\Asset Manager <version> <installation language code>\doc\pdf

After installation, the Asset Manager Installation Guide is available at this location:

<Asset Manager installation folder>\doc\pdf.

Enhancement Requests Included in this Release

The reference number for each enhancement request is the Change Request (QCCR) number. For more information about pending enhancement requests, visit [HP Software Support Online](#), or contact your HP Support representative directly.

Description: In order to perform "integrate customization", you can only use Asset Manager Application Designer GUI. This disables automatic batched integrations. (QCCR1E72598)

Resolution: "Integrate customization" is now available as an amdbal option for automated scheduled tasks.

For example:

```
amdbal.exe -propag:"C:\AM\db_desc.xml;AMTEST;adminuser;mypassword;z:\tmp;alter:1"
```

Note: You should use quotes after `-propag:`, as shown in the example above.

This version requires a user name and password (no automatic selection of the "Admin" user).

Fixed defects in this release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

Description: Asset is still duplicated when a unique asset-tag is entered. (QCCR1E109279)

Resolution: This defect is fixed by a code change.

Description: When you open the Asset Manager web client through a bookmark, it goes to the home page rather than the bookmarked page. (QCCR1E112164)

Resolution: This defect is fixed. Now you are redirected to the bookmarked page correctly.

Description: The "Configure List" utility does not work with a large number of columns in the web client. (QCCR1E113097)

Resolution: This defect is fixed. The "Configure List" utility now works correctly with a large number of columns.

Description: French strings appear in the English version of the web client. (QCCR1E114217)

Resolution: This defect is fixed. Only English strings appear in the English version of the web client.

Description: The Asset Manager client transmits unicode queries to the database. MS SQL 2012 performs an implicit transcoding of each data of the database field involved in the query to process the query (for example, field comparison). This results in slow performance when the involved table is large. (QCCR1E119485)

Resolution: This defect is fixed. A database option named "UseSQLConstTextToUnicode" is introduced in the "Unicode Query" session to turn on/off prefix with 'N'.

Description: Adding a basic calculated field to a list generates the following error. (QCCR1E119925)

```
Error logged 104832992 to 12001 ODBC Error: [Microsoft] [ODBC SQL Server Driver]
L
```

```
<datetime> [THRD # 1240] (12001) ODBC error: [Microsoft]
[ODBC SQL Server Driver] Connection is busy with results for another hstmt
SQLState: S1000 ('line 2 of the script '' Formula 'of the calculated field'
cf_PONumber (control Number) 'table' amInvoice (vendor invoices) '' ')
```

Resolution: This defect is fixed. In addition to the fix in the product, you also need to change the ODBC driver from the MS SQL Server ODBC driver to the SQL Server Native client driver.

Known problems, limitations, and workarounds

- If you run Asset Manager with AIX and you encounter the “Cannot load module `./AssetManager/bin/libldap.so`” error, copy `./AssetManager/bin/liblber.a(liblber-2.4.so.2)` to `/usr/local/lib/`. Create the directory if it does not exist.

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Feedback on Release Notes (Asset Manager 9.32 Patch 3)

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