HP ART 5.1Conversion Guide

For version: 5.1 to 5.2 Revision A



Quick Reference Guide

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HP ART 5.1 Conversion Guide

Quick Reference Guide

Revision A

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HP ART 5.1 Conversion Guide

Quick Reference Guide Revision A – December 2014

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Introduction

There are currently three HP Adoption Readiness Tool (ART) 5.x versions available:

- Version 5.10 released on August 13, 2013
- Version 5.11 patch released via the SSO in February 2013
- Version 5.20 released on December 19, 2014

HP ART v5.2 focuses on enhancing and extending the user experience with HP ART. HP ART v5.2 includes a new Authoring interface, improved support for Internet Explorer 11 (recording and viewing), and additional support for Android. HP ART v5.1 remains supported and customers have the choice of remaining on v5.1 or upgrading to v5.2 at this time. If you are using HP ART 5.10, you should minimally apply the 5.11 patch but if you don't require additional IE 11 support (recording and publishing) or Android device accessibility, you may decide that updating your 5.1 content to 5.2 is not necessary at this time. HP ART 5.1 and 5.2 published content looks the same, there is no difference in appearance or functionality with the exception of minor formatting issues when viewing course content in Internet Explorer 11.

The HP ART 5.1 existing courses will not be re-released version 5.2. If you wish to update your 5.1 content to version 5.2 you will need to convert your 5.1 template and content.

Please note that there is always some effort involved in upgrading and learning a new user interface. As with any software upgrade or conversion, you should perform sufficient testing of the new product and follow the recommended conversion steps.

Before You Begin

1) Ensure that you have the most current version of the 5.1 Conversion Guide.

The HP ART reference documentation is available on the <u>HP Software Support Online (SSO</u>) site. After signing in with your HP Passport account, if your account is associated with your HP ART Support Agreement ID (SAID) number, select the *art author developer kit* in the My Products section and the related HP ART documents will display in Manual Library section to the left. If you do not have your SAID number, you can search for the HP ART documents by using the Search field located in the page banner. If you search on ART, you can then filter your selection by specifying the Version and Document Type (manuals) you are interested in.

NOTE: If prompted, create an HP Passport user ID and password to access the site.

2) Start with a solid foundation of HP ART knowledge.

HP ART 5.2 has a new user interface but the same underlying functionality and structure as HP ART 5.1. The information contained in this guide and the associated resources are intended for users with HP ART 5.1 training.

3) Learn about the new HP ART 5.2 features.

Take the free of charge online 5.2 Delta Training from the <u>HP Software Education</u> website or contact the HP ART mailbox (<u>hpsoftware.art@hp.com</u>) for other viewing options. Here, you learn about the new features, including the updated 5.2 user interface.

If you are not familiar with the look of an ART 5.1 or 5.2 published course (they look the same), HP recommends that you preview courses to see for yourself. You can view sample courses on the <u>HP ART HP Software Education Services</u> webpage

4) Determine your HP ART 5.2 testing method.

The HP ART 5.2 Author Toolkit and the 5.1 Author Toolkit cannot be installed on the same client (machine) at the same time. Here are the common testing method options:

- Option 1: Secure an additional machine to download and test HP ART 5.2.
- Option 2: Once your HP ART 5.1 components are backed up in a separate location, uninstall HP ART 5.1 and install HP ART 5.2 and perform testing.

You can utilize both HP ART 5.1 and HP ART 5.2 keys for a period of 6 months for testing purposes. You can download HP ART 5.2 and request a new 5.2 license key from the <u>HP</u> <u>Software My software updates</u> site (requires current ART SAID number).

5) Determine your HP ART 5.20 conversion scenario.

Due to the flexibility of the HP ART offering, you have several scenarios for using the HP ART authoring tool and/or prebuilt content. For content conversion from HP ART v5.1 to v5.2, there are two primary scenarios. Use the following information to determine which scenario applies:

- Scenario A: You use ART 5.1x prebuilt content out of the box and require additional support for Internet Explorer 11 (recording and publishing) and/or Android mobile devices (Jelly Bean+ versions).
- Scenario B: You use a customized 5.1 template with your HP ART prebuilt out of the box published content and/or customized HP ART content.

Scenario A: 5.10 Out of the Box Published Content with the default HP template and skin

If you only use the pre-published output or LMS files and are experiencing some issues from users on IE 11 or you require accessibility to published courses via Android devices, you will need to republish your 5.1 content with the 5.2 Developer Kit and redeploy. If you require additional information on this process, please contact the HP ART mailbox (hpsoftware.art@hp.com).

Scenario B: Convert Your Custom 5.10 Template

Follow these steps if you have a customized 5.1 template with use either the HP ART prebuilt out of the box published content and/or have customized HP ART content.

It is important to read through this entire section before starting the update process. If you encounter difficulties during the process, you can contact the Global Support Desk by logging into SSO (Software Support Offering - <u>http://support.openview.hp.com</u>) to enter a case. You must have a valid SAID (Service Agreement ID) for ART and you will need to enter it. There are Support Engineers in Global Support who specialize in ART and will handle your case.

Step 1: Create the ART 5.2 Project Folder and Backup Files

It is very important to back up your original ART 5.2 source files. Once a file is opened in ART 5.2, you cannot open it in ART 5.1.

- 1. Create a new ART 5.2 project folder.
- 2. Copy your ART 5.1 source files to the new ART 5.2 project folder.
- Copy your ART 5.1 template folder to the new ART 5.2 project folder. To locate your template(s), navigate from the Start menu to All Programs > HP Adoption Readiness Tool > HP Adoption Readiness Tool Resources > templates.
- 4. Back up your original ART 5.1 source and template files in secondary location.

Step 2: Install ART 5.2

Refer to the README document located in the HP ART 5.2 Dev Kit for detailed installation instructions.

- 1. Uninstall the ANCILE Capture Engine using the standard Control Panel uninstall process.
- 2. Uninstall ART 5.1 using the standard Control Panel uninstall process.
- 3. Restart your system.
- 4. Install ART 5.2.

Step 3: Replace the HP ART 5.2 Default Template

The HP ART 5.2 template and course skin will automatically install during the ART 5.2 Dev Kit installation process. Follow these steps to replace the default template with your custom template:

 Navigate from the Start menu to All Programs > HP Adoption Readiness Tool > HP Adoption Readiness Tool Resources > templates.



2. The ART 5-20 HP ART Template.udt template and your custom template should be listed in the folder. The HP ART Dev Kit uses the template that is listed first in this folder.

> 🔰 🕨 version 5.20 🕨 templates			
urn New folder			
Name	Date modified	Туре	Size
🚯 ART 5-20 HP ART Template.udt 🚯 ART5-11 Custom HP ART Template.udt	12/10/2014 4:24 PM 12/22/2014 10:37	HP ART Template HP ART Template	5,515 KB 5,539 KB

Note the Date Modified on the original 5.11 template. During the 5.2 installation process, it will automatically convert any v5.1 templates located in the All Programs > HP Adoption Readiness Tool > HP Adoption Readiness Tool Resources > templates folder to v5.2 and change the Date Modified to the current date.

3. Since your template is updated to v5.2 during the install process, it is optional but recommend that you rename the template to indicate v5.2 in the name.

version 5.20 + templates			
		-	
Burn New folder			
Name	Date modified	Туре	Size
😡 ART 5-20 HP ART Template.udt	12/10/2014 4:24 PM	HP ART Template	5,515 KB
🚯 ART 5-20 Custom HP ART Template.udt	12/22/2014 10:37 AM	HP ART Template	5,539 KB

4. You can only have on template with the same GUID in the root folder. Therefore, create a custom folder for all the templates not currently in use.

version 5.20 + templates +			
Burn New folder			
built New Torder			
Name	Date modified	Type	Size
		21	
퉬 Other Templates	12/22/2014 10:52 AM	File folder	
🚯 ART 5-20 Custom HP ART Template.udt	12/22/2014 10:37 AM	HP ART Template	5,539 KB

Example of the Other Templates folder:

version 5.20 + templates + Other 1	l'emplates		
rn New folder			
Name	Date modified	Туре	Size
	3/10/2014 11-38 AM	HP ART Template	7 1 34 KB
ABC AR1520 template V8.udt	2/12/2014 11.20 MM		- /

5. Confirm the custom template is active by launching HP ART 5.2, select Go to editor > File > Open > Open Template.

Open Template	×
Template:	
▲ Local Templates ART 5-20 Custom HP ART Template.udt	
Lock template for editing OK Cane	cel

Step 4: Remove the Default HP ART Template from Your Installation Folder

When installing ART 5.2, the HP ART 5.2 template is automatically installed as part of the overall installation process. If you are not using the default HP ART 5.2 template, you need to remove the file from your installation folder.

1. Navigate to the HP Adoption Readiness Tool installation folder. The default installation location is shown below:

Cor	mputer 🔸 PC COE (C:) 🕨 Program Fi	iles (x86) 🕨 H	IP Adoption Readiness	Tool 🕨	
Incl	ude in library 🔻 🛛 S	hare with 🔻	Burn N	lew folder		
	Name	<u>^</u>		Date modified	Туре	Size
	퉬 Client			7/10/2013 10:14 PM	File folder	
s	漫 jinitcfg.EXE			3/15/2013 12:28 PM	Application	1,749 KB
	sysinfotxt			7/10/2013 10:14 PM	Text Document	0 KB
ces						

2. Navigate to the Client>appdata>Templates folder.

Computer + PC COE (C:) + Program	n Files (x86) 🕨 HP Ado	ption Readiness Tool	▶ Client ▶ ap	pdata 🕨 templates
Burn New folder				
Name	Date modified	Туре	Size	
🚯 ART 5-20 HP ART Template.udt	12/2/2014 10:02 AM	HP ART Template	5,515 KB	

- 3. Delete the ART 5-20 HP ART Template.udt file.
- 4. NOTE: There is no risk removing this file from the installation folder. A backup of the default ART 5.2 template is located in the Custom>Templates folder of the ART 5.2 Author Dev Kit installation package.

Step 5: Set your xml/html Template Editor

There are three minor template variances that occur when you convert your v5.1 template to v5.2. You will want to make the necessary adjusts to the:

- Font on the Course Launch Window
- Font on Simulation Launch Window
- Format of the Job Aid document Header and Footer

Before you begin, you should set the default xml/html editor. To change the editor, follow the steps below:

- 1. Launch the ART Editor.
- 2. Select File > Open > Open Template > OK.
- 3. Navigate to General > Data Files > Interface Settings>General section.

ART 5-20 Custom HP ART Template.udt - HP.	Adoption Readines	s Tool™ – Powered by ANCILE Solutions™	
File Home Translations General Properties Phrases Publications	ions Styles E	Blocks Sections	
General Information Images Data Files Languages Hotspot Images Text to Speech	Data	Files Change Editor accessibility.js aicc_meta_data.au aicc_meta_data.crs aicc_meta_data.crs aicc_meta_data.cst aicc_meta_data.des ANCILE.uPerform.Website.xslt course_index.htm csh_capture_context.html csh_capture_index.html	Add Update Modify E Delete

4. Set your desired xml/html editor by clicking the **Change Editor** button within the General tab of the template. In this example, we have set the Editor set to **notepad++.exe**

Marts-11 HP ART Templatev1.udt - HP Adoption Readiness Tool™ – Powered by ANCILE Solutions™	
🗅 🛗 💷	
File 🔻 Home Translations	
General Properties Phrases Publications Styles Blocks Sections	
General Data Files	++.exe
Information Images	

5. Save your changes.

Step 6: Update the Font in the Course Launch window

The configuration file that controls the font style and size of the course launch window is accessed within the Data Files section of the template.

- 1. Navigate to the General > Data Files section of the template.
- 2. Select the course_index.htm file.

3. Click the Modify button.

ART5-11 HP ART Templatev1.udt - HP Adoption Rea	ness Tool™ – Powered by ANCILE Solutions™	
L 📓 🕮		
File 🔻 Home Translations		
General Properties Phrases Publications	tyles Blocks Sections	
General	Data Files	
Information Images Data Files	accessibility.js aicc_meta_data.au aicc_meta_data.crs	Add
Languages Hotspot Images Text to Speech	aicc_meta_data.cst aicc_meta_data.des	Update
	course_index.htm csh_capture_context.html	Delete
	csh_context_identifiers.html csh_cookie_lib.js exercise_tasks.html	E

4. The course launch window has four sections in which you will adjust the font: Title, Body text, Infobox text and Footer text.

1 Introduction to HP Service Manager 9.30
2 Launch Module
ACME
Networking
Description 3
This module provides an introduction to HP Service Manager 9.30. Click the Launch Module button below to view the eLearning course module, or quickly master a specific task by launching a Simulation or Job Aid.
Date Published 4 Friday, August 30, 2013
If you are experiencing difficulties viewing this course, please open the Adobe Flash Player Global Security Settings Panel and select the Always allow option.

5. To update the Title font locate the following line and adjust the size and color values as needed.



6. To update the Body Text font locate the following line and adjust the size and color values as needed.



7. To update the Infobox Text font locate the following line and adjust the size and color values as needed.



8. To update the Footer Text font locate the following line and adjust the size and color values as needed.



Step 7: Update the Font in the Simulation Launch window

The configuration file that controls the font style and size of the Simulation launch window is accessed within the Data Files section of the template.

- 1. Navigate to the General > Data Files section of the template.
- 2. Select the simulation_index.htm file.
- 3. Click the Modify button.

ART5-11 HP ART Templatev1.udt - HP Adoption Rea	diness Tool™ – Powered by ANCILE Solutions™	
🕻 📲 🕮		
File Home Translations		
General Properties Phrases Publications	Styles Blocks Sections	
General General Information Images Data Files Languages Hotspot Images Text to Speech	Data Files Image Editor notepad++.exe HPSimplifiedW04-Regular.eot HPSimplifiedW04-Regular.eot HPSimplifiedW04-Regular.svg HPSimplifiedW04-Regular.tff HPSimplifiedW04-Regular.tff HPSimplifiedW04-Regular.tff HUL_SOC_immanifest_2004.xml jquery-2.02.minjs multi_soc_immanifest_2004.xml multi_soc_immanifest_2004.xml	Add Update Modify Delete
	phrases.xml redirect.html simulation_index.htm style.css	
	transparent.js typing.mp3 upgrade 4.40 course index.htm	

4. The course launch window has four sections in which you will adjust the font: Title, Body text, Infobox text and Footer text.

	taa Mana aan Wala Clianta
Log in to the serv	Launch Show Me Launch Test Me
ACME Networking	
Description 3	
Log in to the Service Manager Web Date Published	Client Friday, August 30, 2013
If you are experiencing difficulties view Adobe Flash Player Global Security option.	ing this simulation, please open the / Settings Panel and select the Always allow

5. To update the Title font locate the following line and adjust the size and color values as needed.

<div id="container"></div>					
<pre><tubeltuble< pre=""></tubeltuble<></pre>					
<\$top_right\$>					
<0side_left0>					
<pre></pre>					
<div 0px;="" 1004;="" 47px;="" absolute;="" bottom:="" hidden;="" left:0px;="" max-height:="" overflow:="" position:="" style="height: 47px; position: relative; vertical-align: bottom; overflow: hidden: text-overflow: ellipsis; font-weight: bold; font-size: 14pt; color: #FFFFFF; font-family: Tahom</p></td><td>a, 1</td></tr><tr><td><pre><div style=" text-align:right;"="" title="<@Title@>" width:=""><@Title@>"><@Title@>"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"><!--@Title@-->"></div>					
<pre><div style="height:13px;"></div></pre>					

6. To update the Body Text font locate the following line and adjust the size and color values as needed.

a:link, a:active, a:visite	d
£	
font-family: Tahoma;	
font-size: 12px;	
font-weight: bold;	
color: #FFFFFF;	
text-decoration: none;	
}	
a:hover	
£	
color: #003366;	
text-decoration: underline	;
}	

7. To update the Infobox Text font locate the following line and adjust the size and color values as needed.



8. To update the Footer Text font locate the following line and adjust the size and color values as needed.



Step 8: Job Aid - Document Header and Footer

The Page Title within the Header and the Page Number within the Footer of the Job Aid document are not right-justified when published.



The Document Header and Footer are controlled within the Blocks section of the template.

To update the Job Aid header follow these steps:

1. Navigate to the Blocks > Header section of the template.

As of December 22, 2014				Page 13 of 15
	 		-	

- 2. Select the header block and right-click Justify > Right.
- 3. Save your changes.

Home Translations	
eneral Properties Phrases Publicat	ions Styles Blocks Sections
locks	
Anna All Planka	Select Phrase
Activity	
ASAP BPP	Language Name A
Assessment Confirmation	Bahasa Indonesia (Indonesia) [id_ID] Kop
Assessment Note	català (català) [ca_ES] Capçalera
Configuration Information	čeština (Česká republika) [cs_CZ] Záhlaví
Course Footer	dansk (Danmark) [da_DK] Toptekst
Course Header	Deutsch (Deutschland) [de_DE] Kopfzeile
Exercise/Data Sheet	English (United Kingdom) [en_GB] Header
Field	English (United States) [en_US] Header
Free Text	Español (España, alfabetización internac Encabezado
Header	français (Canada) [fr_CA] En-tête
Heading	* *
Highlighted Note	
If	
Note	Content Mirrored view
Purpose	
Quiz Me Note	
Result	(#Name#
Screen Flow	Table >
SME Note	Edit >
Start the task using the menu path.	Format
Step	romat -
Student Guide Footer	Justity 🕨 🚍 Left
Student Guide Header	Insert 🕨 🚔 Center
	🗮 Right
Substep	
Substep Test Information	
Substep Test Information Test Me Note	

To update the Job Aid footer, follow these steps:

- 1. Navigate to the Blocks > Footer section of the template.
- 2. Select the footer block, right-click Justify > Right.
- 3. Save your changes.

Ø ART5-11 HP ART Templatev1.udt - HP Adoption Readiness Too™ – Powered by ANCILE Solutions™						
D. 🗃 🕮						
File Home Translations						
General Properties Phrases Publications S	ityles Blocks Sections					
Blocks	Footer					
	Select Phrase					
Manage All Blocks	and Select Fillase					
Activity						
ASAP BPP	Language Name					
Assessment Confirmation	Bahasa Indonesia (Indonesia) [id_ID] Catatan kaki =					
Assessment Note	català (català) [ca_ES] Peu de pàgina					
Configuration Information	čeština (Česká republika) [cs_CZ] Zápatí					
Course Footer	dansk (Danmark) [da_DK] Bundtekst					
Course Header	Deutsch (Deutschland) [de_DE] Fußzeile					
Exercise/Data Sheet	English (United Kingdom) [en_GB] Footer					
Field	English (United States) [en_US] Footer					
Footer	Español (España, alfabetización internac Pie de página					
Free Text	français (Canada) [fr_CA] Pied de page *					
Header	III * III					
Heading						
Highlighted Note						
II Noto						
Purpage	Content: Mirrored view					
Quiz Me Note						
Besult	Convright 2014 Hewlett-Parkard Development					
Screen Flow	Company, LP. (#Page#)/(#Page					
Show Me Note	(#LongDate#) Country					
SME Note	Table >					
Start the task using the menu path.	Edit 🕨					
Step						
Student Guide Footer	Format					
Student Guide Header	Justify 🕨 🚍 Left					
Substep	Insert E Center					
Test Information						
Test Me Note						
Test Scenarios						
I ry Me Note						

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Step 9: Locate the Test Course to Support Upgrade Preparation and Testing

For testing purposes, it is recommended that you locate a single module or small course to use for template and skin update tests prior to upgrading all your courses. Since many of the changes require publishing to review, it is easier to work with a small amount of content first.

- 1. Create a Temp Publish folder outside of your project source file.
- 2. Open your small test course and publish the course to the Temp Publish folder.
- 3. Review your published course and determine if additional updates to the template and skin are needed.