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# HP Data Protector Management Pack

for the Windows operating system

## Release Notes

Software version: 9.00 / November 2014

This document provides an overview of the HP Data Protector Management Pack (Data Protector MP) for the 9.00 release. It contains important information not included in the manuals:

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## In This Version

The following features are announced with the Data Protector MP 9.00:

- Automatic discovery of the Data Protector virtual environment topology
- Health status of the discovered Data Protector virtual environment objects

## Supported Environments

HP Data Protector Management Pack runs in the operating system environments listed in the *HP Data Protector Management Pack Support Matrix*.

## Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

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You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

**NOTE:** To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site:

<http://www.adobe.com/>

## Installation Notes

Installation requirements, as well as instructions for installing Data Protector MP are documented in the "Installation and Configuration" chapter of the *User's Guide for HP Data Protector Management Pack* provided in Adobe Acrobat (.pdf) format. After installation the document can be found at:

`%ProgramFiles%\Hewlett-Packard\Data Protector MP\Documentation`

## Installation Problems

### Agent installation fails with the Access denied error

Installation of the Data Protector MP agent on the Data Protector Cell Manager fails with the Access denied error, because the signature verification server may be unavailable at the time of installation.

#### Solution:

Perform the following steps on the Data Protector Cell Manager:

1. Disable signature verification on the Data Protector Cell Manager by creating the MPDPMonitorSvc.exe.config file in the `%ProgramFiles%\Hewlett-Packard\DataProtector MP Agent` directory. The content of the new configuration file should be as follows:

```
<?xml version="1.0" encoding="utf-8" ?>
<configuration>
  <runtime>
    <generatePublisherEvidence enabled="false"/>
  </runtime>
</configuration>
```

2. Use the Windows Start menu to navigate to **Control Panel > Administrative Tools > Services**. In the Services window, locate the Hewlett-Packard MPDP Agent service and start it.

## Support

You can visit the HP Software support web site at:

[www.hp.com/go/hpsoftwaresupport](http://www.hp.com/go/hpsoftwaresupport)

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests

- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**

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