HP OCCP & HP OCCP Charging Gateway 2.3, 2.3.x, 2.4, 2.4.x

Question	*When is HP discontinuing HP OCCP 2.3, 2.3.x, 2.4 and 2.4.x?*
Answer	Effective December 3, 2014, HP is discontinuing HP OCCP 2.3, 2.3.x, 2.4, 2.4.x. Existing customers have been informed by their local sales representative about the End of Support Date (effective on December 31, 2017).
Question	*When is HP discontinuing HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 and 2.4.x?*
Answer	Effective December 3, 2014, HP is discontinuing HP OCCP Charging Gateway 2.3, 2.3.x, 2.4, 2.4.x. Existing customers have been informed by their local sales representative about the End of Support Date (effective on December 31, 2017).
Question	*What versions of HP OCCP and HP OCCP Charging Gateway are currently available?*
Answer	On December 3, 2014, HP OCCP and HP OCCP Charging Gateway release 2.5.2 is available as the latest release. Please double-check with your local CMS Sales representative if a more recent version is available.
Question	*Why is HP discontinuing HP OCCP and HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 and 2.4.x ?*
Answer	This is in accordance with the HP CMS Support Datasheet.
Question	*What product numbers are affected?*
Answer	JJ738AA JJ738AAE JJ739AA JJ739AAE JJ871AA JJ871AAE JJ872AA JJ872AAE JJ873AA JJ873AAE
Question	*Whom can I contact if I have more questions with regards to this product discontinuance?*
Answer	Please contact your Local CMS Sales representative.

Question	*What are the hardware requirements to migrate from HP OCCP and HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 and 2.4.x to release 2.5.2 ?*
Answer	Please review the appropriate Release Notes, Installation Guide, and/or Migration Guide or otherwise contact your local HP CMS Sales representative for further assistance.
Question	*Where can I find migration information for HP OCCP and HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 and 2.4.x ?*
Answer	Your local HP CMS sales representative can help you get this information.
Question	*I plan to migrate my HP OCCP and HP OCCP Charging Gateway environment using in-house technical resources. Where do I get all the required software?*
Answer	You can request the HP OCCP and HP OCCP Charging Gateway media by contacting your local HP CMS sales representative
Question	*I received this communication but I have already migrated my HP OCCP and HP OCCP Charging Gateway solution. Do I need to do anything?*
Answer	No, nothing more.
Question	*What is the end of support date of HP OCCP 2.3, 2.3.x, 2.4 and 2.4.x ?*
Answer	"Standard support" of HP OCCP 2.3, 2.3.x, 2.4, 2.4.x will end on Dec 31, 2017 As of these dates all customer support activities will cease, this includes: •Telephone support •Product upgrades and migrations
Question	*What is the end of support date of HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 and 2.4.x ?*
Answer	"Standard support" of HP OCCP Charging Gateway 2.3, 2.3.x, 2.4, 2.4.x will end on Dec 31, 2017 As of these dates all customer support activities will cease, this includes: •Telephone support •Product upgrades and migrations
Question	*Are there any other key dates I need to be aware of?*
Answer	Support extensions can be proposed under specific conditions, please contact your local CMS sales representative.
Question	*What are my discontinuance options?*
Answer	Customers are encouraged to contact their local HP CMS sales representative for help in determining migration options that meet their business needs.
Question	*Can I get a support contract for technical support only, without having to pay for upgrades?*
Answer	No, support contracts include both technical support and software updates.
Question	*Should there be a defect with a version of HP OCCP and HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 or 2.4.x for which no defect fixing is done anymore, can I pay for a fix to be implemented on my request?*
Answer	HP may choose to offer defect fixes at a premium price, depending on available resources.
Question	*If I am on a support contract, what will I be entitled to?*
Answer	You should have received a notification from your local HP CMS sales and support representatives who can help provide information and assistance to enable your upgrade to be easy and successful.
Question	*When I migrate from HP OCCP and/or HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 or 2.4.x to latest HP OCCP and/or HP OCCP Charging Gateway 2.5.2 release, can I continue my existing support contract until they expire?*
Answer	Yes. There is no impact on the support contract for this release upgrade.
Question	*When I migrate from HP OCCP and/or HP OCCP Charging Gateway 2.3, 2.3.x, 2.4 or 2.4.x to latest HP OCCP and/or HP OCCP Charging Gateway*

	2.5.2 release, can I expect the same support pricing compared to my version?
Answer	There is no support pricing change for HP OCCP and HP OCCP Charging Gateway release 2.5.2
Question	*What migration services are available to help me migrate?*
Answer	HP CMS Solution Services can provide migration assistance as a services engagement. In addition, the product provides documentation for the migration process.
Question	*What operating system is HP OCCP and HP OCCP Charging Gateway 2.5.2 supported on ?*
Answer	HP OCCP and HP OCCP Charging Gateway 2.5.2 are supported on RedHat Linux 6.4 64-bit.

For more information please contact you HP CMS Sales representative.
If you do not have a current HP CMS Sales representative, please contact the HP OCCP Product Management (banibrata.dutta@hp.com).

Respectfully,

Banibrata Dutta,

HP OCCP Product Management,
HP Communications and Media Solutions

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